GET
GUARANTEED EDUCATION TUITION
A program of:
WA529
WASHINGTON COLLEGE SAVINGS PLANS

GET 2020 Third Quarter Committee Report

1

Total Accounts by Type

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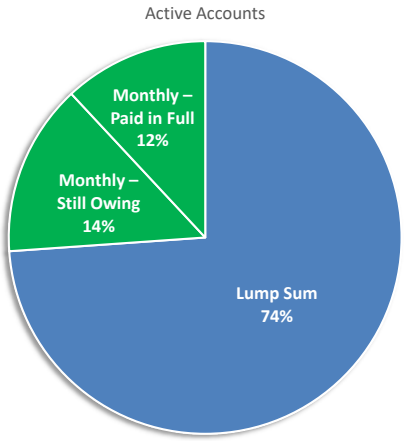
- Total number of active accounts: 66,101
  - Custom Monthly: 17,262
  - Lump Sum: 48,839



Notes: *Data-as-of 10.12.20*

2

Units by Account Type (Active Accounts)

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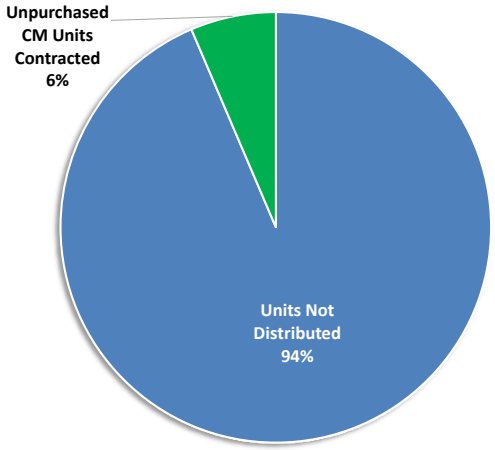
- Total Remaining Purchased Units (Custom Monthly and Lump Sum): 9,467,210
- Total Remaining Unpurchased Custom Monthly Units Contracted: 648,912



Notes: *Data-as-of 10.12.20*

3

Active Custom Monthly Plans

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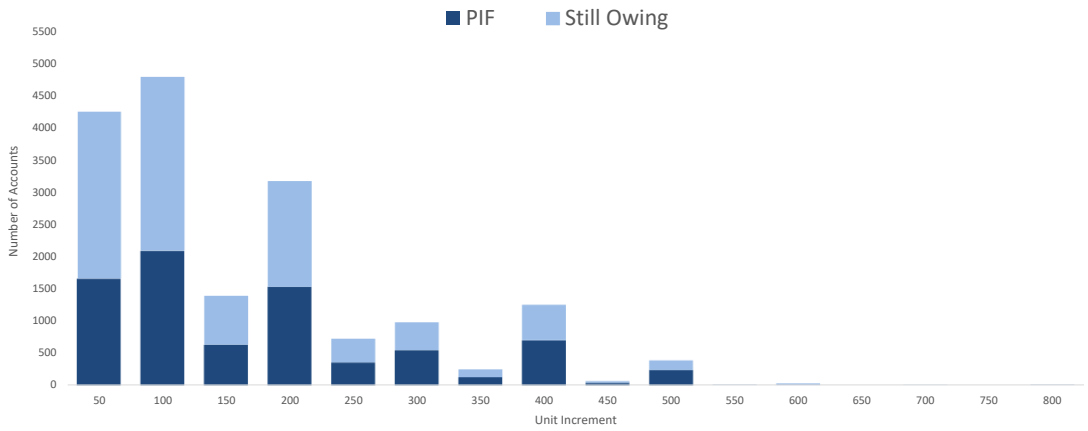
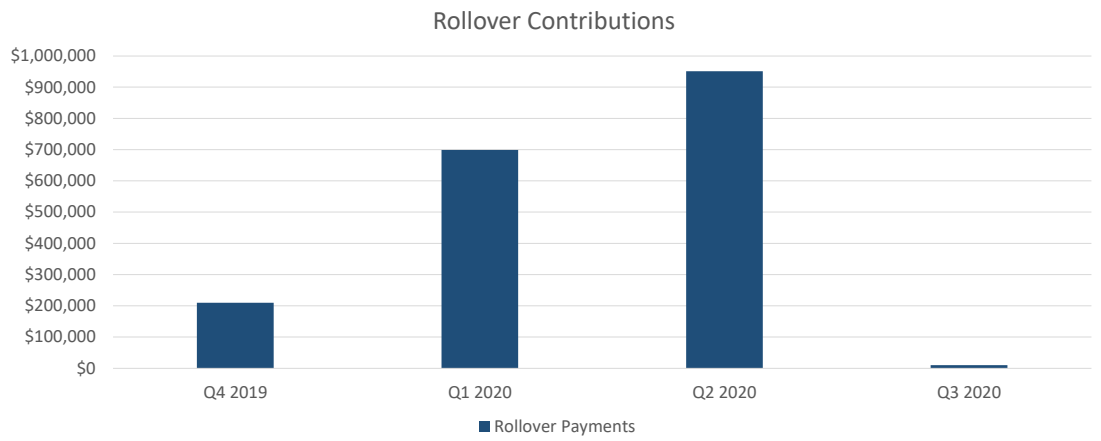


Notes: *Data-as-of 10.12.20*

4

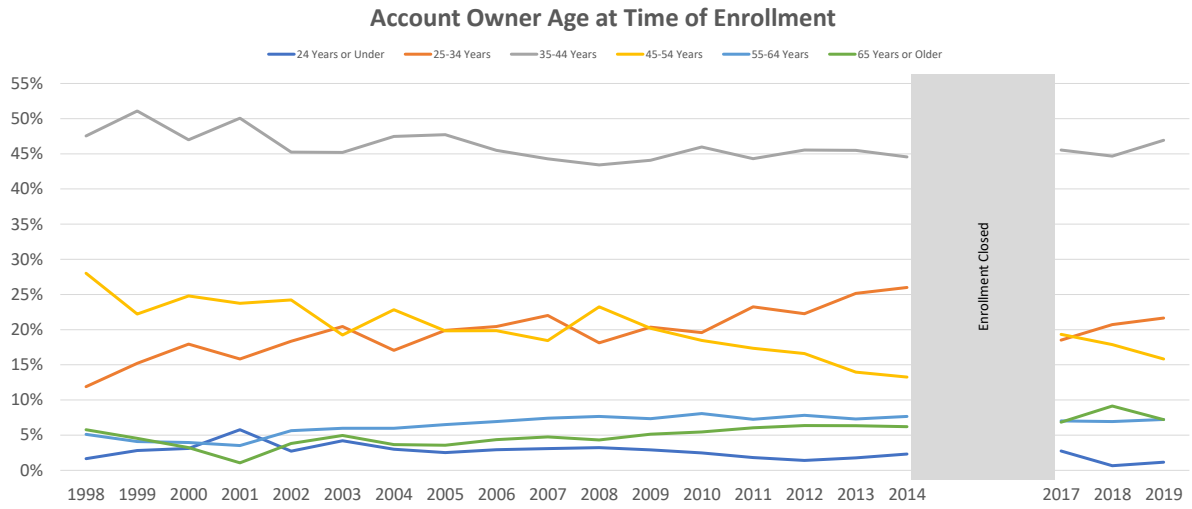
Incoming Rollover Contributions by Quarter



Notes: *Data-as-of 10.12.20*

5

Account Owner Age Trends



Notes: *Data-as-of 8.24.20*

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Average Age of Student Beneficiary

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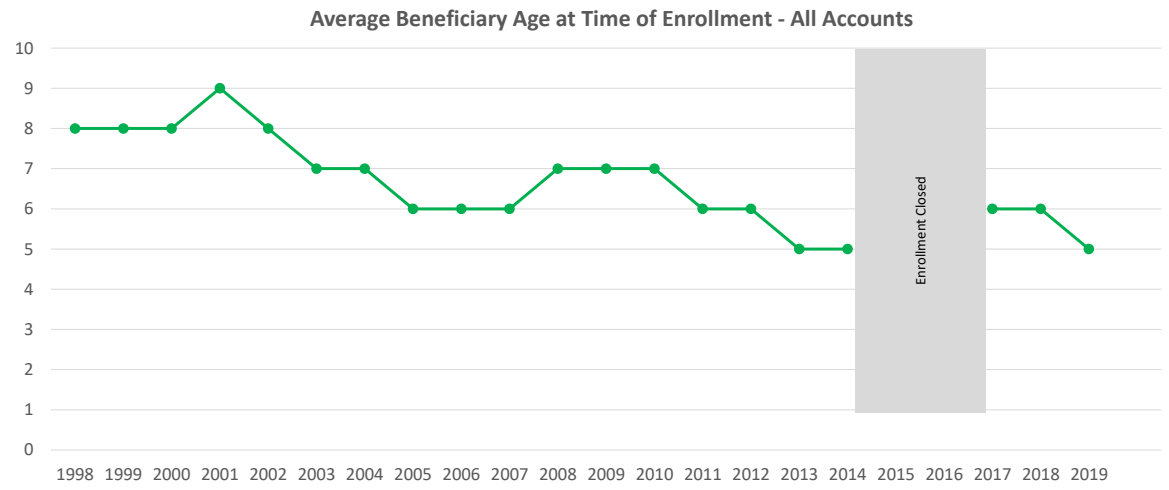

Notes: *Data-as-of 10.19.20. Includes all active and inactive accounts.*

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Average Age of Student Beneficiary

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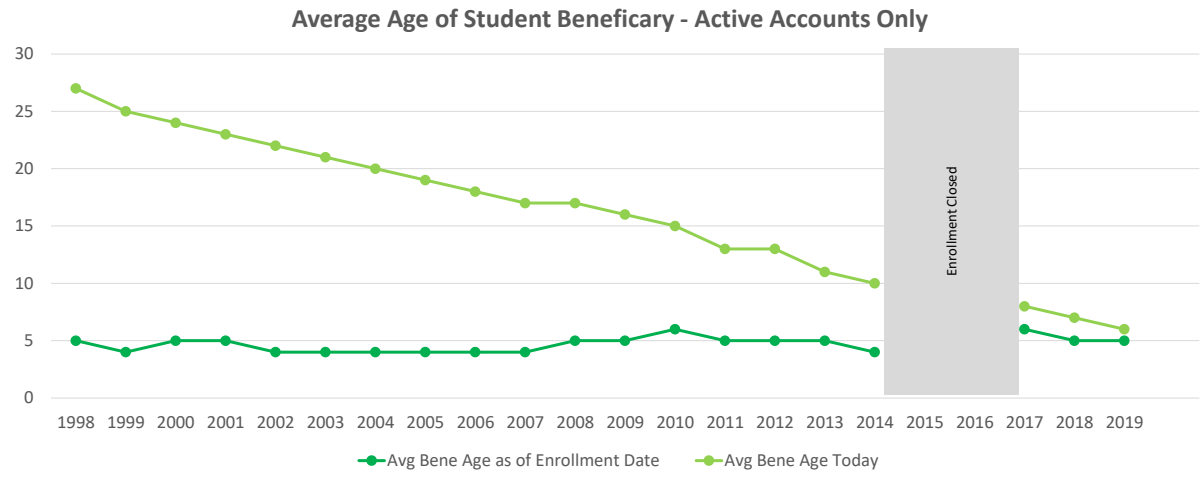

Notes: *Data-as-of 10.19.20. Based on student listed on account at time of enrollment and student's age at time of enrollment.*

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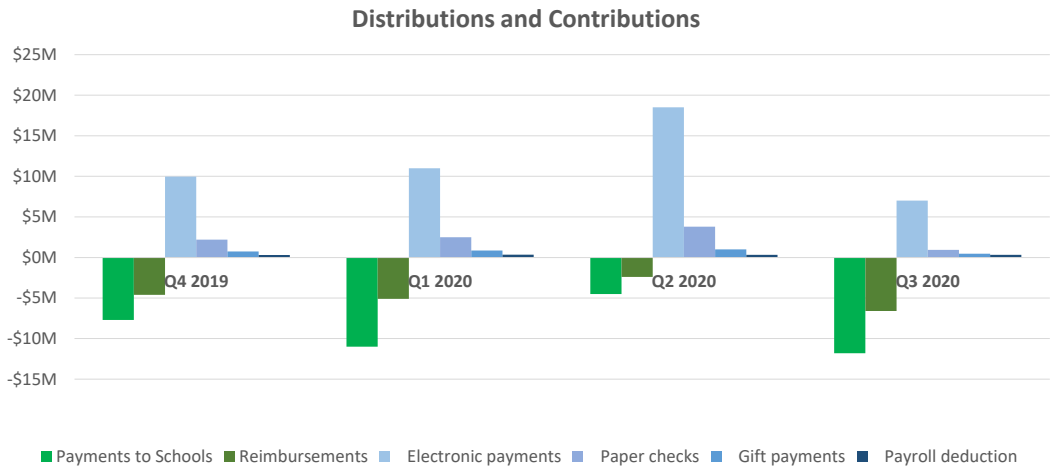
Distributions vs. Contributions by Quarter



Notes: *Data-as-of 10.12.20*

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GET Contact Center Statistics

Contact Center Statistics	Q1 2020	Q2 2020	Q3 2020
Incoming Calls:	2464	2008	2388
Calls Answered:	2398	1961	2220
Average Speed of Answer:	:46	1:54	2:43
Average Talk Time:	4:56	6:51	6:02
Outgoing Calls:	912	1203	1329
Secure Messages Sent:	1138	1358	1340
Emails Received in GETInfo:	376	558	529
Outgoing Emails:	251	124	141

Notes: *Data-as-of 10.12.20.*

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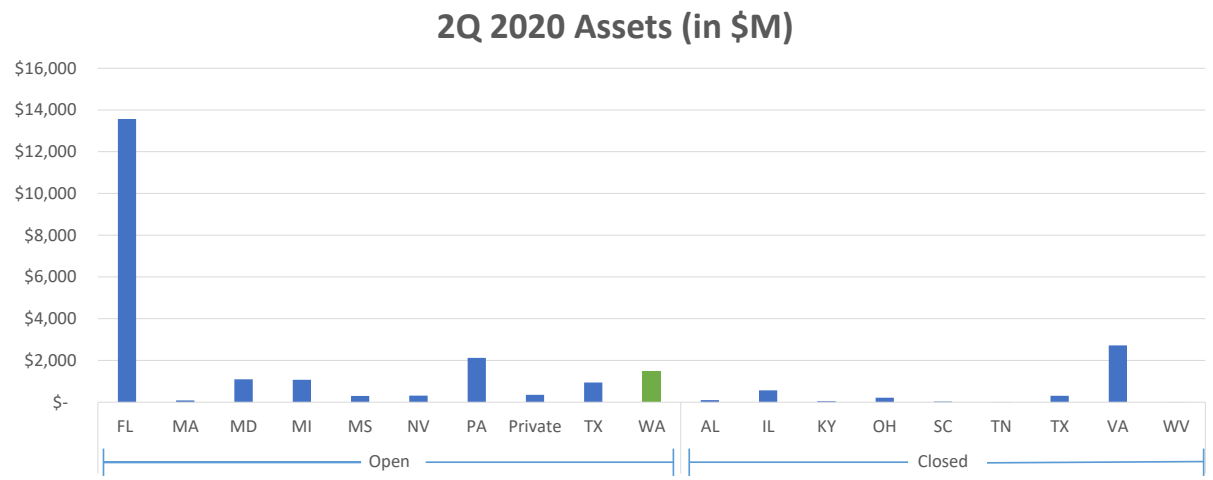
Prepaid 529 Plan Comparison



Notes: *Data-as-of 6.30.20. Source: Strategic Insight*

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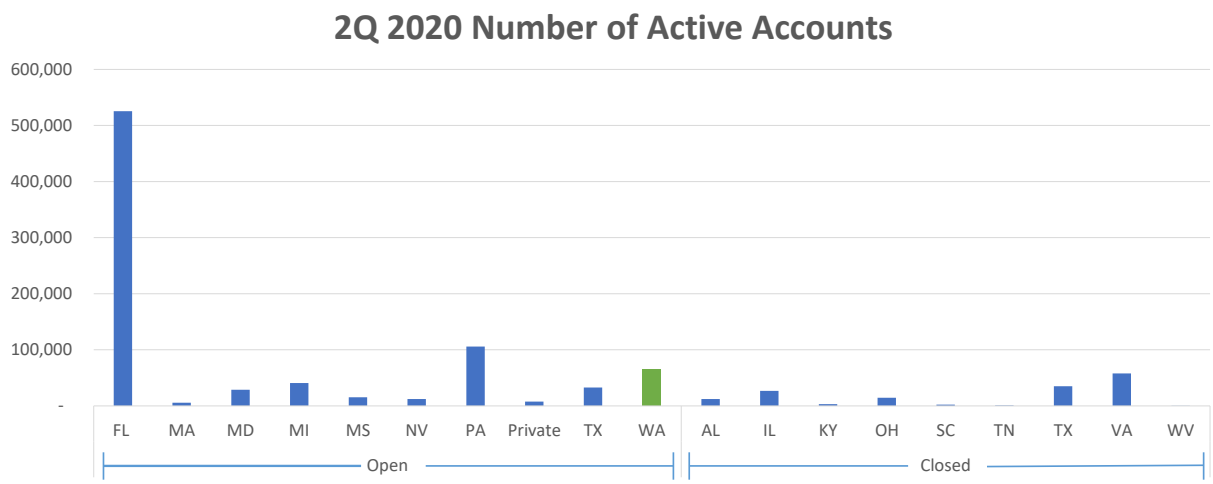
Prepaid 529 Plan Comparison



Notes: *Data-as-of 6.30.20. Source: Strategic Insight*

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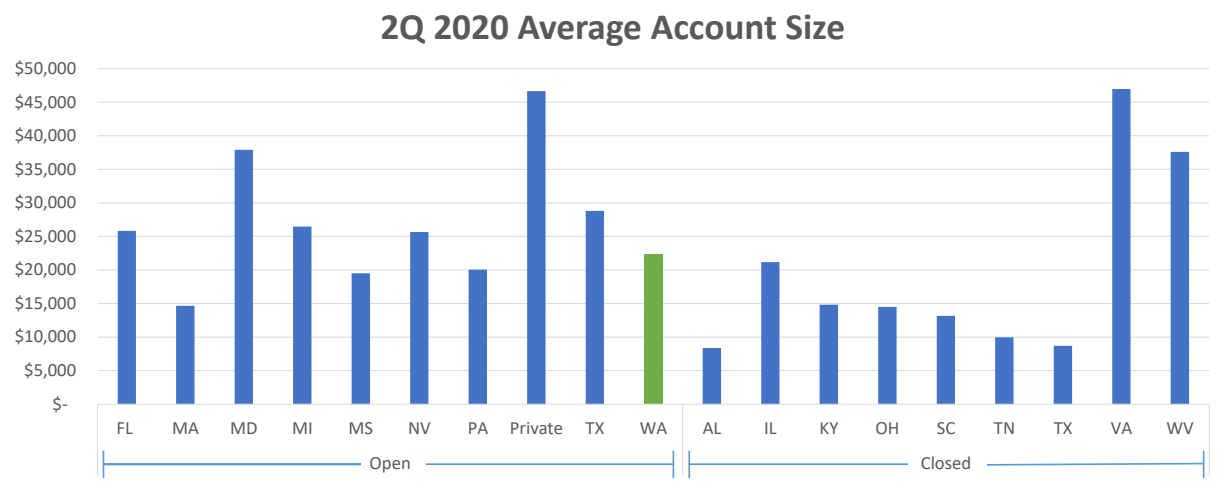

Notes: *Data-as-of 6.30.20. Source: Strategic Insight*

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Prepaid 529 Plan Comparison

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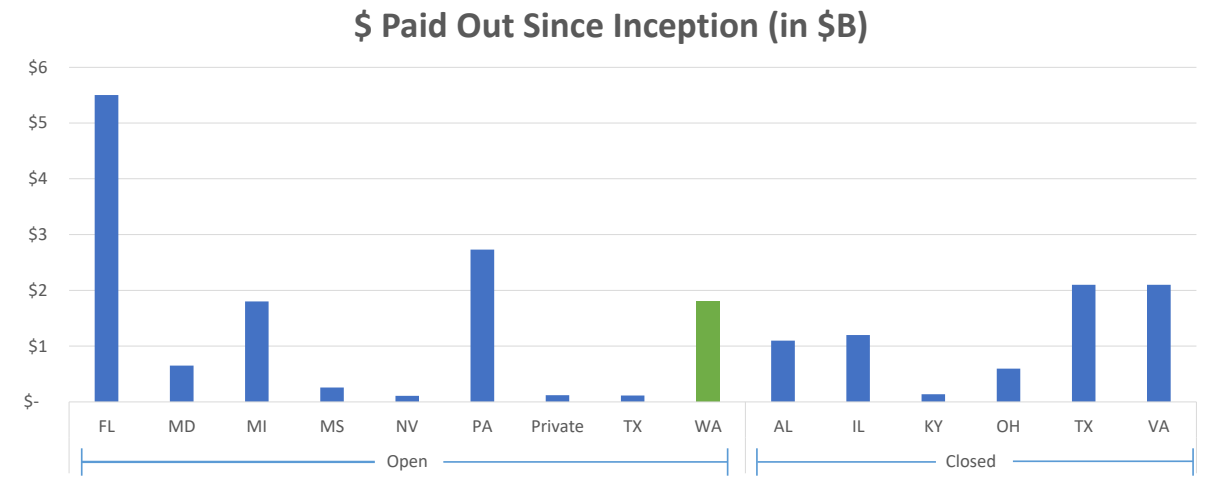

Notes: *Data-as-of 6.30.20. Payout data for current and legacy MS plans are combined. Payout data unavailable for MA, TN, WI, and WV.*

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