GET
GUARANTEED EDUCATION TUITION
a program of
WA529
WASHINGTON COLLEGE SAVINGS PLANS

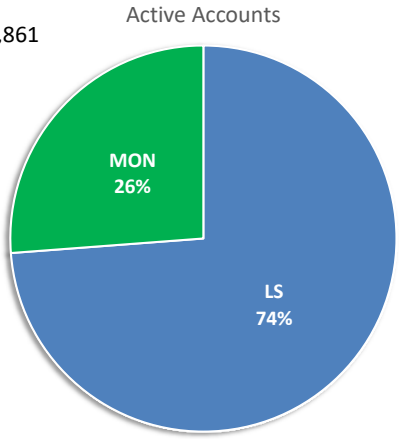
Committee Meeting Data

1

Total Accounts by Type

GET
GUARANTEED EDUCATION TUITION

Total number of active accounts: 66,861
Custom Monthly: 17,516
Lump Sum: 49,345

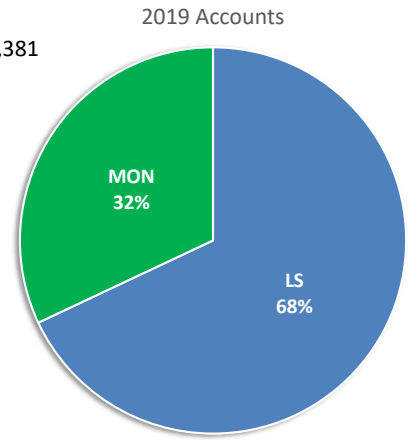


*Data-as-of 8.11.20

2

New Accounts by Type

Total number of 2019 accounts: 3,381
Custom Monthly: 1,076
Lump Sum: 2,305

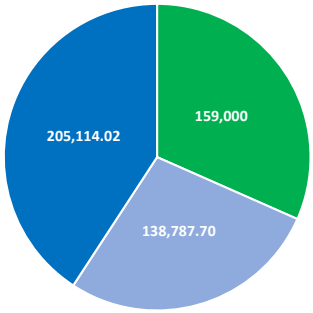


*Data-as-of 8.11.20. Includes newborn enrollment.

3

Units by Account Type

- Contracted units for 2019: 159,000
- Lump Sum Units purchased in 2019 for new accounts: 138,787.6983
- Lump Sum Units purchased in 2019 for existing accounts: 205,114.0162



*Data-as-of 8.17.20. Does not include newborn enrollment. Custom monthly units are applied to the year in which they were contracted in, contracted units for 2019 are custom monthly units contracted in the 2019 enrollment year.

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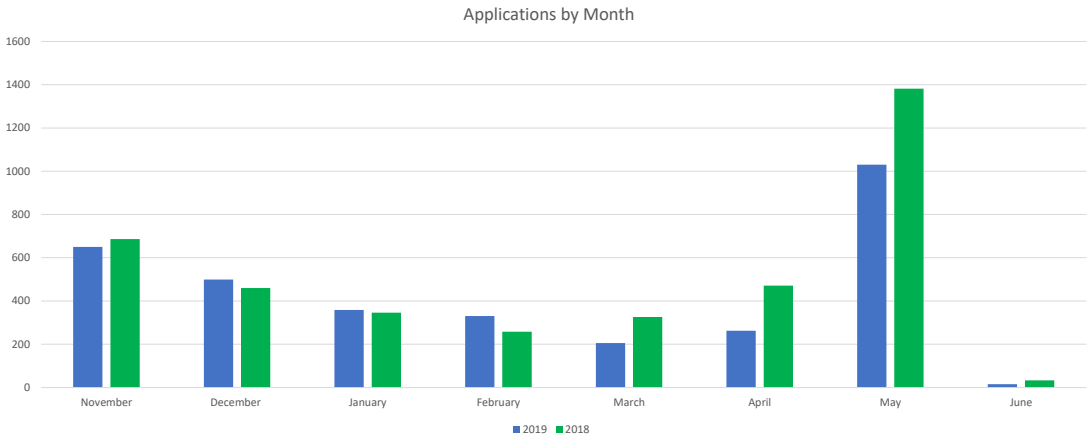
Active Custom Monthly Plans

*Data-as-of 8.11.20.

5

Applications by Month



*Data-as-of 8.18.20. Month of May = 5.1 through 6.10 to account for applications received at the end of May but not accepted until June. Month of June = 6.11 through 6.30.

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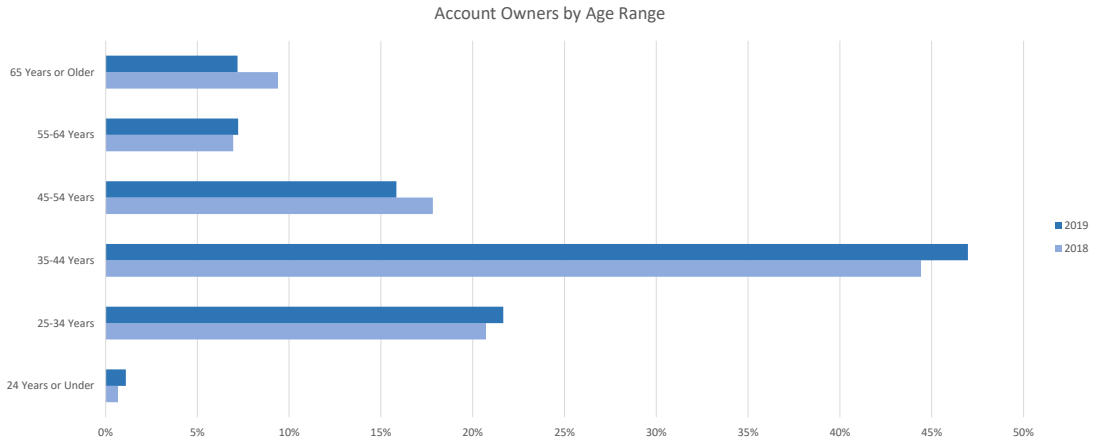
Account Owners by Age



*Data-as-of 8.11.20. Includes newborn enrollment. Age range is determined by the age of the account owner at the time the application was accepted. Excludes account owners that did not provide birth date information.

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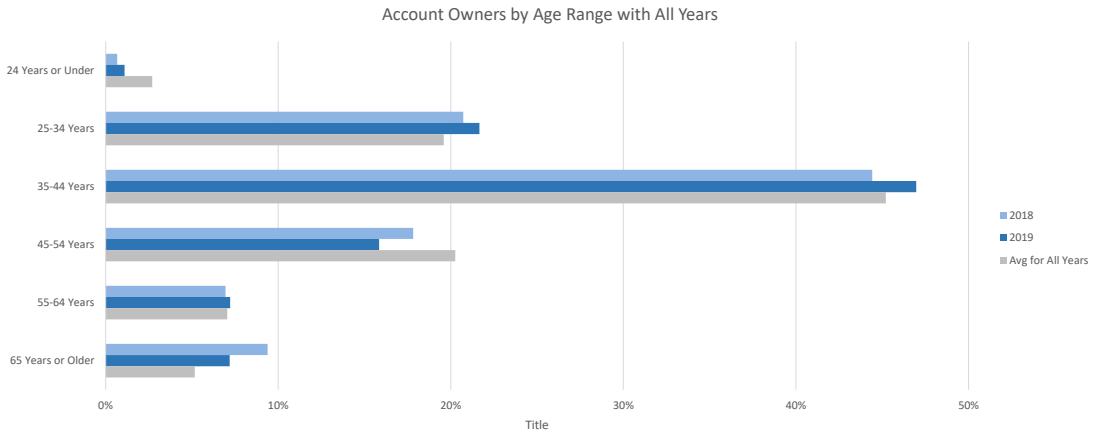
Account Owner by Age



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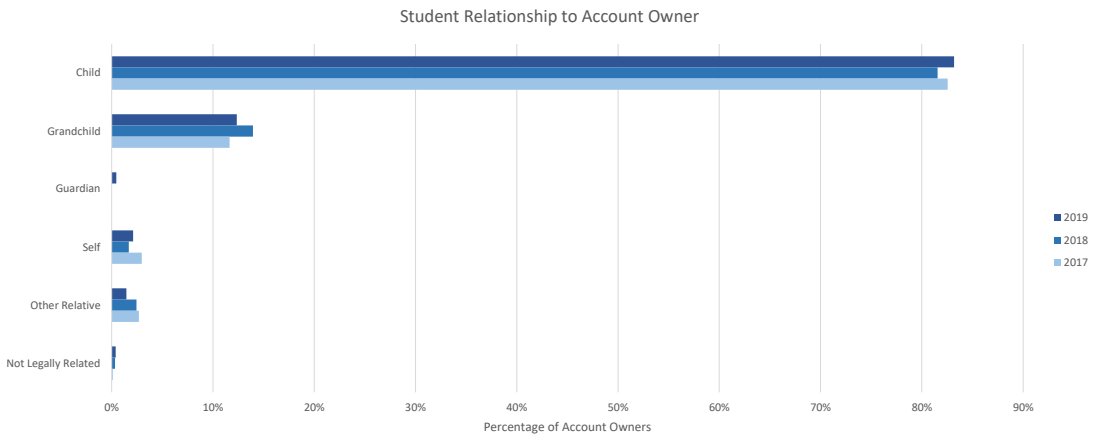
Student Relationship to Account Owner



*Data-as-of 8.13.20. Includes newborn enrollment and both active and inactive accounts. Excludes Declined to Answer responses.

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Account Owner Data

Current Age of Student	Average Unit Balance	Total number of Accounts	Percentage of Accounts Where Student is Also the Account Owner
0-4	66	4,971	1%
5-9	106	10,567	1%
10-14	164	19,481	1%
15-19	190	17,741	2%
20-24	116	8,911	4%
25-29	83	3,654	8%
30-34	92	478	25%
35-39	91	207	58%
40-44	134	265	76%
45-49	147	170	72%
50-54	130	124	69%
55-59	122	66	68%
60-64	135	62	71%
65-69	188	59	76%
70-74	102	33	82%
75-79	50	44	23%
80-84	182	2	100%

*Active accounts as of 8.11.20. The age range is based on the student beneficiary's age at the time the report was ran.

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Account Balance by Beneficiary Age

Age Range	AVG 529 Account Balance (ISS Market Intel Report)	AVG GET Unit Balance	AVG GET Unit Balance + Contracted (CM) Units Not Purchased	Number of GET Accounts	% of GET Accounts where Student is also AO
0-2 years of age	$19,042	54.1690	97.9988	2,585	1%
3-4 years of age	$6,003	78.1127	116.9434	2,386	1%
5-10 years of age	$16,193	115.5672	146.9062	13,906	1%
11-13 years of age	$31,170	163.5897	207.0556	11,991	1%
14-17 years of age	$36,881	190.3914	238.0496	15,731	2%
18-21 years of age	$48,184	159.1108	210.4233	10,629	3%
Over 21 years of age	$22,994	96.7047	140.6971	9,607	14%

*ISS data is as of 6.22.20. GET data is active accounts as of 8.11.20. The age range is based on the student beneficiary's age at the time the report was ran.

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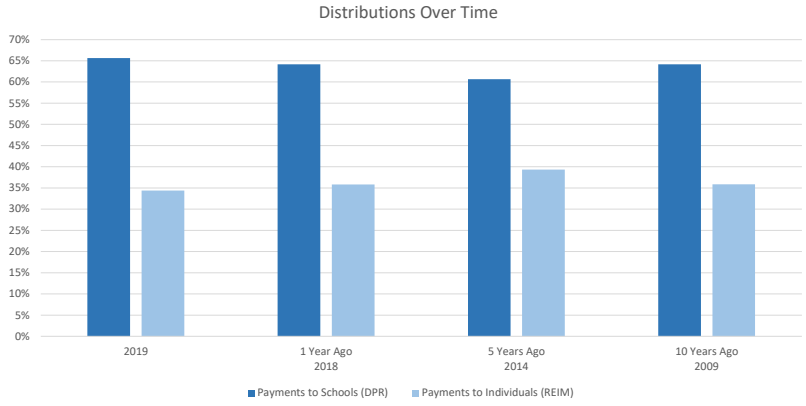
Distributions Over Time



*Data-as-of 8.13.20. Date range: July 1 – June 30

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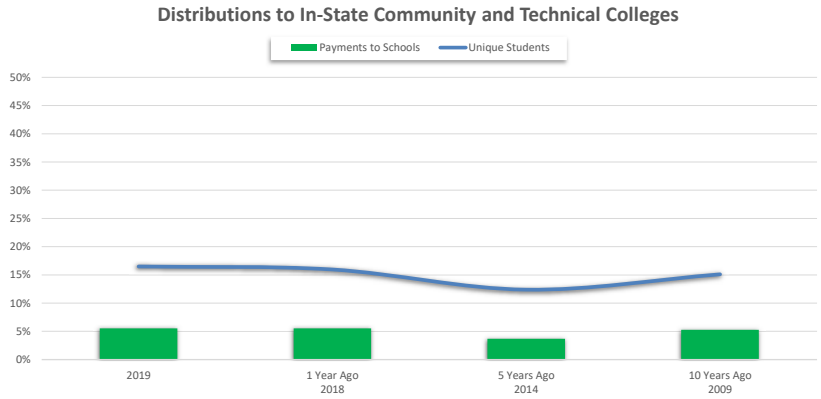
Distributions by Institution Type



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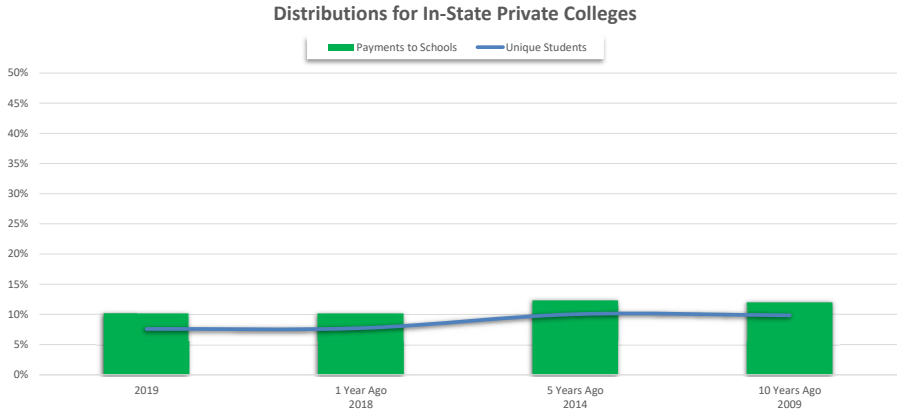
Distributions by Institution Type



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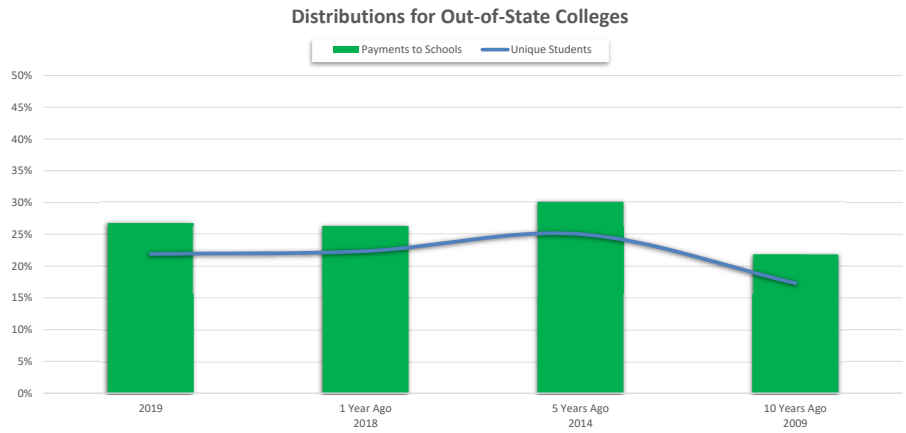
Distributions by Institution Type



*Data-as-of 8.13.20. Date range: July 1 – June 30

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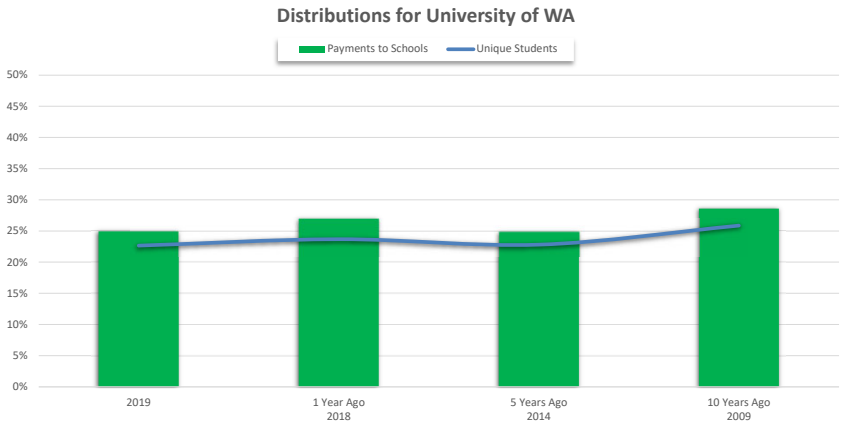
Distributions to UW



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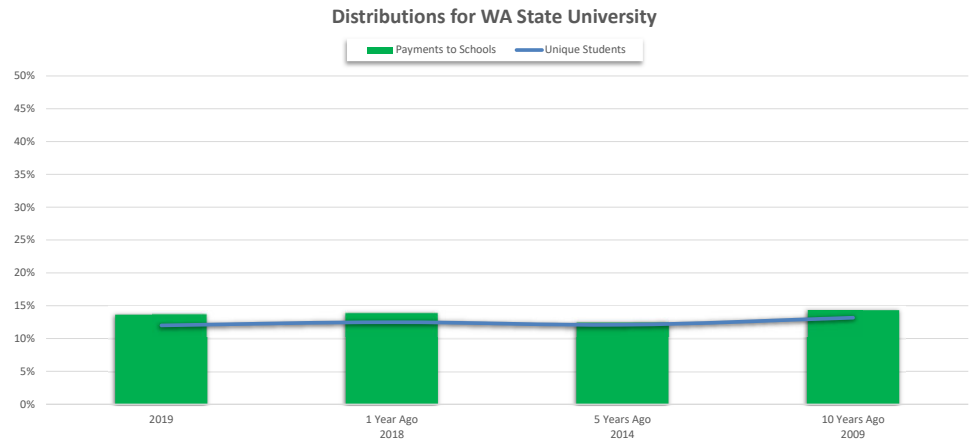
Distributions to WSU



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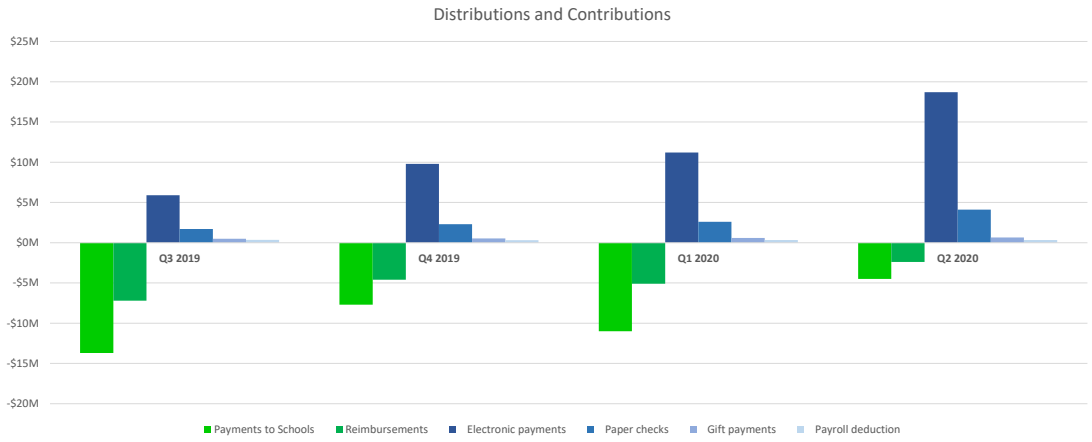
Distributions vs. Contributions by Quarter



*Data-as-of 8.13.20.

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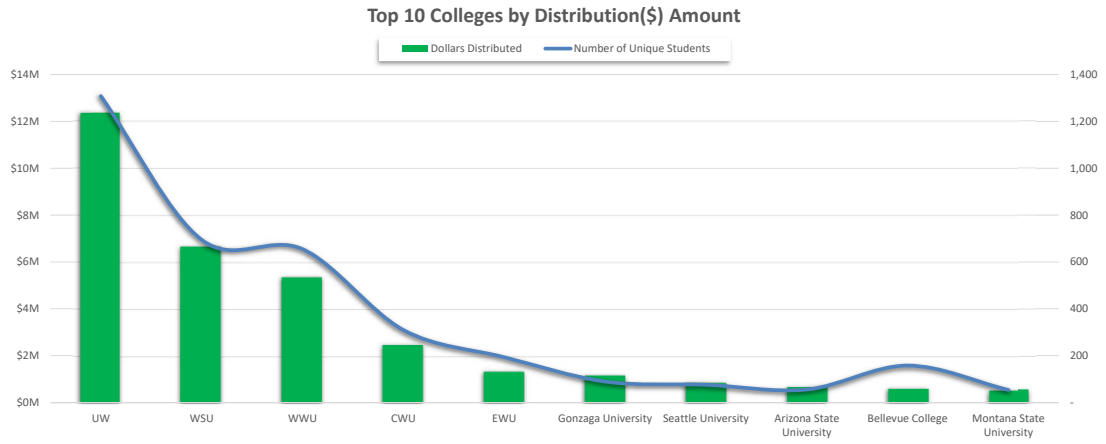
Distributions by Institution Ranked



*Data-as-of 8.11.20. For 2019 tuition year (7.1.20 – 6.30.20). Includes both direct payments and reimbursement requests (where school data is available).

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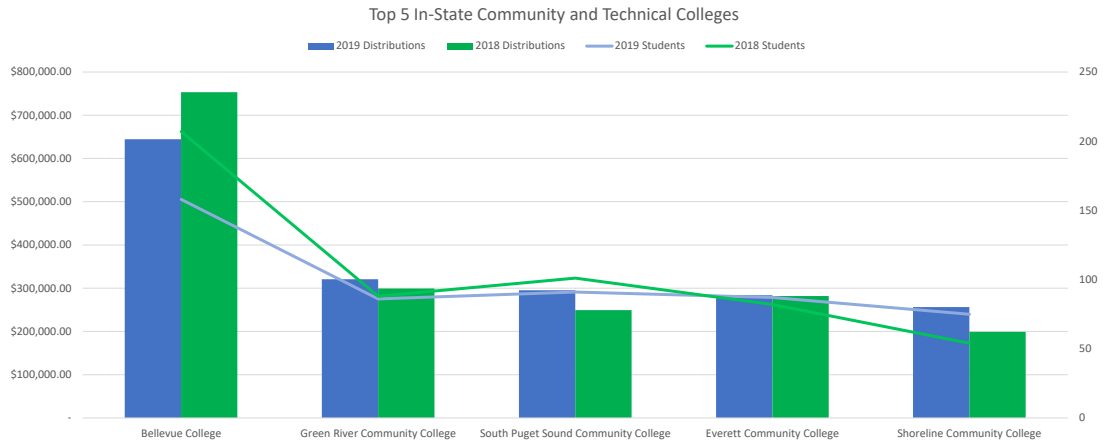
Distributions by Institution Ranked



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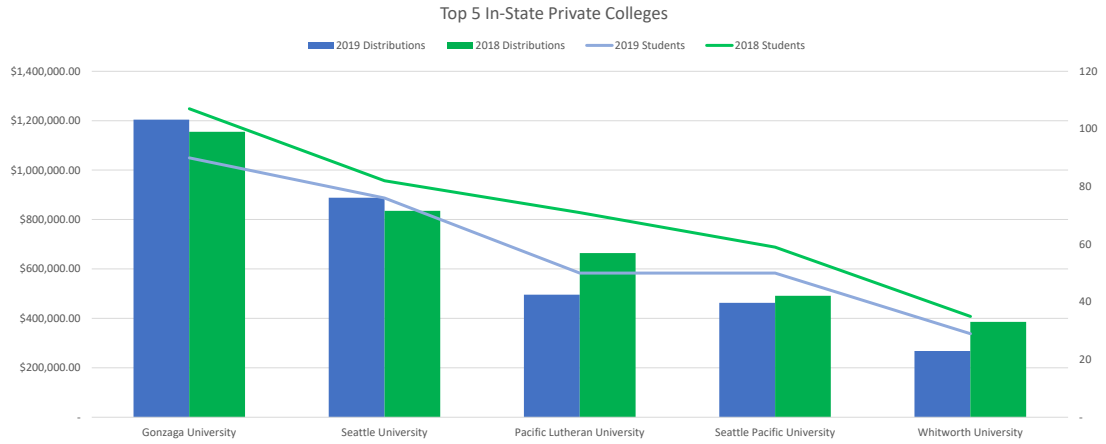
Distributions by Institution Ranked



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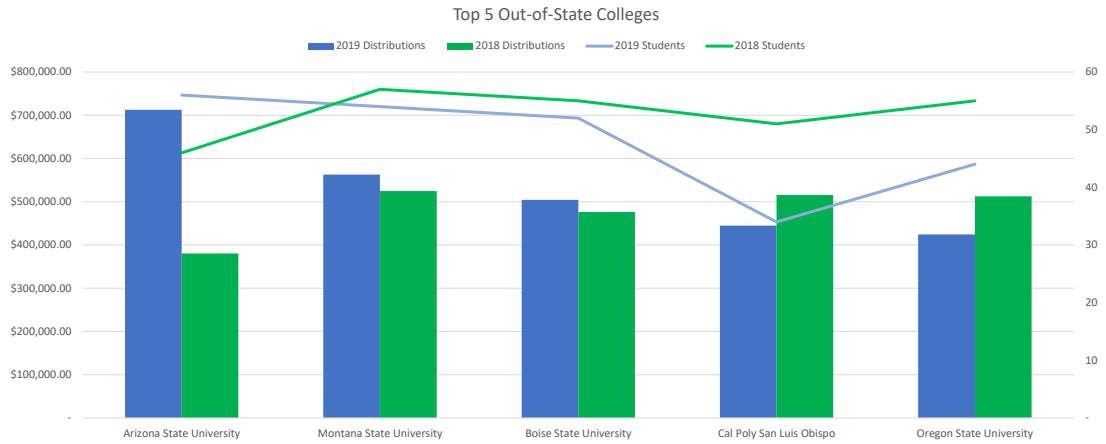
Distributions by Institution Ranked



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Activity in Opportunity Counties

County	2019 # of Accounts	2019 Avg Units Purchased	2018 # of Accounts	2018 Avg Units Purchased
Snohomish	491	88	503	84
Pierce	327	89	449	83
Spokane	179	76	199	63
Clark	125	56	136	95
Yakima	39	79	39	111

County	2019 # of Accounts thru 3/31/20	2019 # of Accounts thru 6/30/20	2019 Avg Units Purchased thru 3/31/20	2019 Avg Units Purchased thru 6/30/20
Snohomish	295	491	84	88
Pierce	186	327	77	89
Spokane	122	179	72	76
Clark	92	125	38	56
Yakima	30	39	44	79

*Data-as-of 8.11.20.

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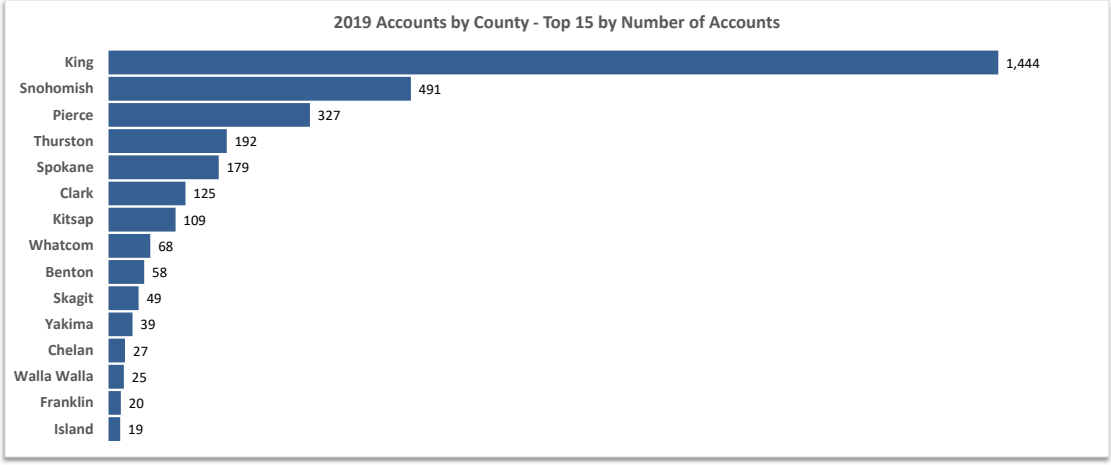
Accounts by County Ranked



*Data-as-of 8.11.20.

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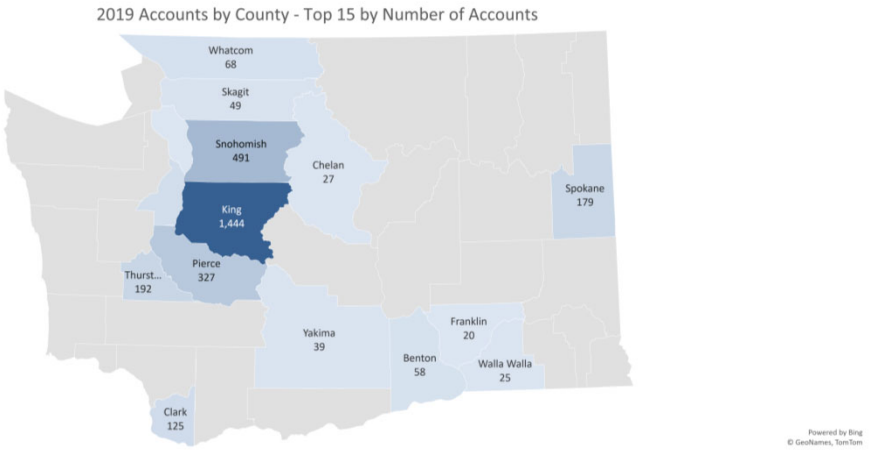
Accounts by County Mapped



*Data-as-of 8.11.20.

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GET Contact Center Statistics

Contact Center Statistics	Q1 2020	Q2 2020
Incoming Calls:	2464	2008
Calls Answered:	2398	1961
Average Speed of Answer:	:46	1:54
Average Talk Time:	4:56	6:51
Outgoing Calls:	912	1203
Secure Messages Sent:	1138	1358
Emails Received in GETInfo:	376	558
Outgoing Emails:	251	124

*Data-as-of 8.11.20.

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