

From: [Washington College Grant \(WSAC\)](#)
Subject: Guidance for Reprocessed ISIRs
Date: Thursday, January 16, 2025

Hello Financial Aid Partners!

We are providing guidance related to changes to state aid eligibility as a result of [GEN-24-150](#) issued by Federal Student Aid regarding the reprocessing of ISIRs. Below you'll find the broad reprocessing information issued by FSA, affecting students.

1. Reprocessing Reason Code 12

- Affects records where assets were incorrectly included in the SAI calculation despite qualifying for an exemption.
- 21,660 records reprocessed; 21 remain incomplete and require corrections.
- Students or institutions must provide missing data to calculate the SAI for the 21 incomplete files.

2. Reprocessing Reason Code 13

- Involves paper FAFSA applications previously rejected due to data inconsistencies.
- 2,413 records reprocessed; 1,402 remain rejected and require action.
- Issues are outlined in comment codes on the FAFSA Submission Summary and ISIR.

3. Reprocessing Reason Code 14

- Addresses conflicting information between IRS tax information (FTI) and reported non-filer status.
- 183,087 records reprocessed; 177,157 remain rejected and require resolution.
- Students or institutions must address missing financial data (e.g., foreign income, pension rollovers, IRA rollovers).

Per federal guidance, colleges must review ISIRs with reject statuses and resolve conflicts following FSA guidance. For assistance, refer to the applicable electronic announcements: [GEN-24-71](#), [GEN-24-116](#), [GEN-24-139](#), and Chapter 5 of the Application and Verification Guide in the [2024-25 FSA Handbook](#). This same review is also required for state aid.

Schools will need to award the student according to their new eligibility in CSAW. This will involve updating the transaction number reported in CSAW to match the resolved transaction number. Once the conflict has been resolved, state financial aid should be awarded as follows:

• **Eligibility has decreased:**

- If eligibility has decreased, the student will owe a repayment. Institutions must ensure accurate corrections are made and communicate with students as necessary.
 - Prior term receivables cannot be reported directly in CSAW.

Please email the repayment team, via secure messaging in the portal and include the following information:

- Student's Name
 - Last 4 digits of their ID
 - Repayment or Institution to Bill (ITB)
 - Financial Aid Program/s
 - Initial Debt Amount and Reason
- **Eligibility hasn't changed:**
 - Please update the transaction number to match the updated transaction without a reject.
 - **Eligibility has increased:**
 - Update the student's award and updated ISIR transaction number.
 - Notify the student of the revised award amount.

We encourage you to review these updates carefully and take the necessary actions to ensure your students' financial aid eligibility is accurate. If you have any questions or need further assistance, please don't hesitate to reach out.

Thank you for your continued dedication to supporting students!



Washington Student Achievement Council

Washington College Grant Team

888.535.0747

wcg@wsac.wa.gov | wsac.wa.gov/wcg