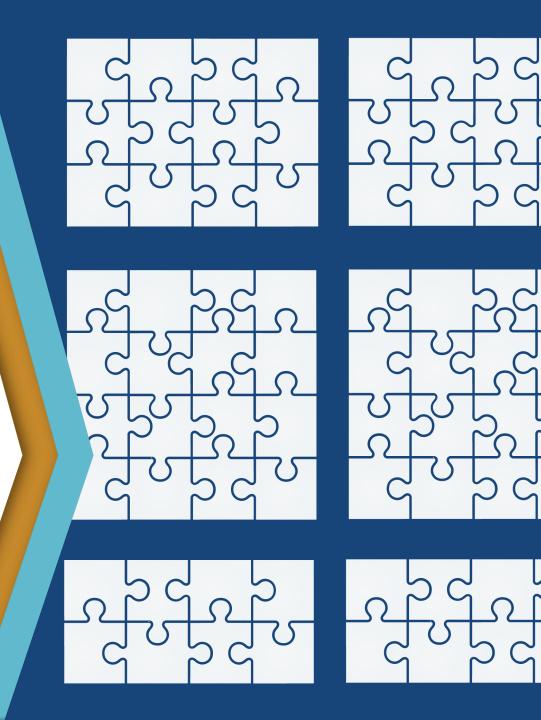


Unit Record Report 3.0

Submitting the 2023-24 Report and SBCTC ctcLink/PeopleSoft Update

Training Webinar Presentation

August 13, 2024





Stephanie Casino, Senior Functional Analyst – Financial Aid, SBCTC

Marla Skelley, Associate Director for Compliance, WSAC

Ann Voyles, Program Associate, WSAC





2023-2024 WSAC Unit Record Report Review Team

- Neesha Griffiths, Receivables Coordinator
- Debbie Jackson, Assistant Director, State Work Study
- Calvin Romaker, Program Manager, State Work Study
- Marla Skelley, Associate Director for Compliance
- Ann Voyles, Program Associate



Purpose of the Unit Record Report

- Provide institutional reports and profiles
- Assess the needs of students
- Guide legislative and other policy decisions
- Inform changes to state aid programs
- Minimize ad hoc data requests to institutions



URR Manual available electronically:

https://www.wsac.wa.gov/unit-record

- August 2024: URR Training; PortalTraining website available for file testing and practice of URR features
- August 12: Unit Record Report (URR) application opens
- October 14: Finalized report due
- October/November: WSAC analysis
- December: Reports to policy makers
- January 2025: Institutional profiles available



Manual Overview

- Introduction
 - Overview, purpose, changes, and timeline
- Chapter 1 General Instructions
- Chapter 2 Data Definitions
- Chapter 3 Reporting Application User's Guide
- Appendices



Manual Overview, continued:

Appendices

- A Need-Based and Non-Need Based Program Recipients to Report
- B Record Layout File Format and Valid Inputs
- C System Edits that Prevent File Upload and Import
- D Quick Lookup by Financial Aid Program
- E Quick Lookup by Unit Record Report Field Name



Portal CSV File Submission

Building a CSV file for submission

- Report files in updated CSV layout format with a header row.
- Report only students who received financial aid based on the 2023-24 FAFSA or WASFA year.
- Review the field definitions in Chapter 2 of the Manual and the record layout in Appendices B and C to determine valid field content.



Reporting Requirements

Determine which students to report

- Need-Based Recipients 2023-24 FAFSA or WASFA required.
- Need-Based Aid Recipients other programs where FAFSA or WASFA data may or may not be available.
- Non-Need Based Federal Loan Recipients (i.e., Federal Direct Unsubsidized Loans, Federal Parent PLUS Loans, and Federal Grad PLUS Loans).

Appendix A in the Manual details these categories



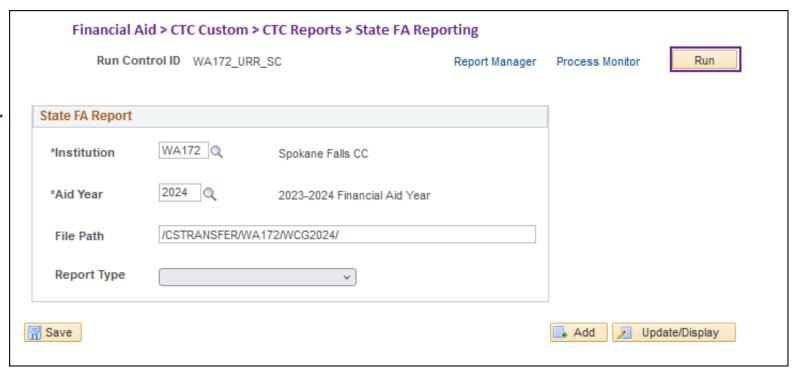
Reporting Requirements, continued:

Need-Based Recipients

- Intent is to capture all financial aid disbursements in a Unit Record Report.
- Report this year all financial aid received based on filing of the 2023-24 FAFSA or WASFA.
- Report on next year's URR all financial aid received based on the 2024-25 FAFSA or WASFA.

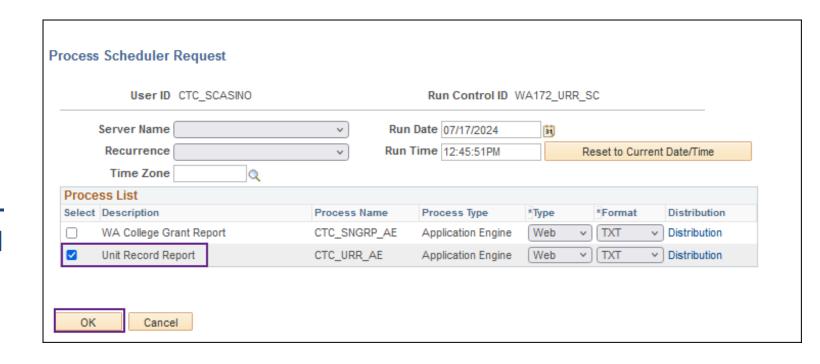


- State FA Reporting Component
 - Enter Institution and Aid Year
 - Enter designated File Path
 - Report Type = Blank
 - Select RUN button





- Select 'Unit Record Report'
- Click OK button
- Report file is generated in csv format with header rowwhich includes who received awards for 2023-24 aid year



The ctcLink Unit Record Report selects:

Need-Based Recipients

Non-Need-Based Federal Loan Recipients



Programs to Report, 1 of 3

Need-Based Recipients – FAFSA fields required

- □ Federal Pell Grant
 □ Passport to College Scholarship *
- □ Federal SEOG
 □ State Work Study (On- and Off-Campus) **
- □ Federal Work Study
 □ National Guard Grant *
- □ Federal Direct Subsidized Loan
 □ Alternative Routes to Teaching *
- Washington College Grant *
 Pipeline for Paraeducators *
- College Bound Scholarship *
 Teacher Shortage Conditional Grant *
- WA Bridge Grant *
 Student Teaching Grant *
- * FAFSA or WASFA required

 Need-Based Institutional Gift Aid

^{**} FAFSA or WASFA required; DACA students must have a valid work authorization



Programs to Report, 2 of 3

Need-Based Recipients – Other Programs

- Federal TEACH Grant
- Federal Health Professional Scholarships & Grants
- Federal Health Professional Loans
- WSOS BA Scholarship (former Opportunity Scholarship)
- WSOS Career Tech Scholarship

- WSOS Graduate Scholarship
- Other State Funded Assistance
- Worker Retraining Program Funds
- Need-Based Institutional Gift Aid
- Institutional Employment (if need based)



Programs to Report, 3 of 3

Federal Non-Need Based Loan Recipients

- Federal Direct Unsubsidized Loan
- Federal Parent PLUS Loan
- Federal Grad PLUS Loan

Note: The information reported will be minimal for Federal loan recipients who are not also receiving need-based assistance.

FAFSA/WASFA required for dependent students without family information but are receiving federal loans



Basic Food Employment and Training (BFE&T or BFET)

- If your need-based recipients receive BFET funds and they are easily reportable from your system, include the amounts received for the same period of time reported for your recipients.
- Should be reported as WorkForceTrainingFunds

- Global Setup for the ctcLink Unit Record Report:
 - Ethnicity Category
 - Award Category:
 - Need-Based FAFSA/WASFA data Required or Optional
 - Non-Need-Based Loans or Other
 - Award Maximum Amounts

- Institution-based Configuration for the ctcLink Unit Record Report:
 - URR ethnicity category linked to PeopleSoft Ethnic Group values
 - Award category:
 - Linked to FA Item Type and Award Status (example: Offered, Accepted, or Disbursed)



Changes for the 2023-24 Unit Record Report Portal, 1 of 2

- Field Name Corrections to .CSV Header File Record Layout
 - WCGBridge corrected to read WABridge
- Functional improvements
 - Refinement to Override comment edit capability



Changes for the 2023-24 Unit Record Report Portal,

Error Code Changes

- Total Need-based aid exceeds the reported Need Amount
 - Now an Overrideable Error rather than Informational. Requires school review to make correction or enter an override comment.
- Enrollment does not match Need Duration
 - Removed as a standard Error message. Records will be manually scrutinized for this condition by WSAC on an individual, randomized basis.
- Refer to Pages iii and iv in the Manual for additional details



Early Announcement: Potential changes for the 2024-25 Unit Record Report Portal

• The Washington College Grant-Connect (WCG-C) — Discussion whether to report as separate field from WCG in 2024-25.

 Washington College Grant-Apprenticeship (WCG-A) and Native American Apprenticeship may become URR reportable in 2024-25 or 2025-26

 Potential for addition of new state-funded aid programs enacted by the Legislature. Specific details will be announced as soon as available.



Reporting Requirements, 1 of 2

- .CSV file requires header row (revised sample is available)
- For all financial aid recipients reported
 - Required fields:
 - SSN
 - First Name
 - Last Name
 - Gender
 - Is State Resident

- Year In School
- ISIR/WASFA Transaction #
- Rejected ISIR WASFA
- Enrollment Status for each of all five terms
- Financial Aid for each of all five terms even if '0'
- Report non-need-based aid received for all need-based recipients



Reporting Requirements, 2 of 2

- Financial aid reported for each of five terms based on 2023-24 FAFSA or WASFA:
 - Summer-1 (primarily leader/header schools; report Summer-2 as '0')
 - Fall
 - Winter (semester schools to report as zeros '0')
 - Spring
 - Summer-2 (primarily trailer schools; report Summer-1 as '0')
 - Clock hour schools may report aid for both summer terms (all 5 terms)
 - If recipient enrolled more than one "term" in same summer report total amount received and enrollment status as one enrollment term.
 - Review Chapter 2 of Manual for detailed information.



FAFSA & WASFA Related Fields

Fields to also report for 2023-24 FAFSA & WASFA filers

- ISIR/WASFA Transaction #
- Rejected ISIR/WASFA
- Marital Status
- Is Dependent
- Family Size
- Number in College

- Family Income
- Expected Family Contribution (EFC)
- Cost of Attendance (COA)
- Need Duration
- Need Amount

SPECIAL NOTES ABOUT SELECTED FIELDS



Social Security Numbers

- Duplicates are not accepted. Files containing duplicate SSNs will not upload.
- Invalid SSN sequences are flagged. Don't use "dummy" numbers.
- SSNs of WCG, CBS, Passport to College, and Bridge recipients are compared to CSAW records.
- SSNs of recipients of other WSAC applications (Teacher, WAVE, and National Guard programs) are compared to other Portal records.
- Discrepancies will show on error reports.
- Guidance for resolution of SSN issues included in the URR manual.



Year in School

'1' or 'Freshman/1st Year'
'2' or 'Sophomore/2nd Year'
'3' or 'Junior/3rd Year'
'4' or 'Senior/4th Year'
'5' or 'Unclassified/5th Year'
'6' or 'Graduate'
'7' or 'Professional'
'8' or 'Other'

Required for all recipients. Report the status as of the beginning of the term of the recipient's last financial aid disbursement for the 2023-24 year.



Year in School - Other Considerations

- Do not automatically use the Year in School reported on FAFSA or WASFA.
- Report the highest Year in School for which the student attended when the student's financial aid was disbursed.
- Code '8' or 'Other' Use to report need-based aid for Running Start students or other students who have not yet graduated from high school.



Family Information *

Family Size

- Generally reported from the FAFSA or WASFA
- Must be 2 or higher for dependent students
- Must be 1 or higher for independent students
 - If married, must be 2 or higher

Number in College

- Must be 1 or higher
- Cannot exceed the Family Size
- Parents' enrollment in college should not be included in family size unless it is a professional judgment decision, reprocessed through FAFSA/WASFA, and updated in CSAW

^{*} These data elements should align across URR, CSAW, and FAFSA/WASFA.



- Report the Family Income (taxable and untaxed) based on a review of the 2023-24 FAFSA or WASFA
 - Generally, will be the 2021 income from FAFSA or WASFA.
 - If a professional judgment decision was made, report that income. **
 - Report integers without dollar signs or cents (e.g., 44010 and -10123).
 - This is the only place in the file where negative numbers can be used.

^{*} These data elements should align across URR, CSAW, and, generally, FAFSA/WASFA.

^{**} Ensure changes are submitted through federal processor or WASFA, and update CSAW record.



Expected Family Contribution *

Report the Expected Family Contribution (EFC)

- Use the Federal Methodology (FM) calculation produced by U.S.
 Department of Education based on the 2023-24 FAFSA, or WASFA, EFC.
 - Report FM EFC if Institutional Methodology produces different EFC
- May be adjusted by professional judgment decisions.
- Should reflect the number of months reported in Need Duration.

^{*}These data elements should align across URR and FAFSA/WASFA unless adjusted for Need Duration less than or greater than nine-month regular academic year.



Cost of Attendance

- Most campuses use several student budgets to reflect changes in living expenses.
- Report the student budget amount related to the Need Amount.
- Should be based on the number of months reported in Need Duration.



Need Amount

Cost of Attendance

- Expected Family Contribution
- = Need Amount
- Base all three items on number of months reported in Need Duration.
- For Need Amount, report the amount used in the disbursement of aid.
- Report Need Amount as '0' or higher (do not report negative values).
- Overawards flagged when COA EFC EFA * equals a negative Need
 - * Estimated Financial Assistance (EFA)



Need Duration

- Report Need Duration based on the number of months for which the Need Amount and Cost of Attendance were reported.
- Normally report as integers from 1 12.



Term Enrollment Status

Undergraduate Enrollment Status	Credits	Scheduled Clock Hours	URR Codes
Not Enrolled	n/a	n/a	'0' or 'Not enrolled'
Full-Time	12.0 or more	300 or more *	'1' or 'Full time'
Half-Time	6.0 - 8.9	150 – 224	'2' or 'Half time'
Three-Quarter Time	9.0 – 11.9	225 – 299	'3' or '3/4 time'
Less Than Half-Time	3.0 - 5.9	75 – 149	'5' or '< Half time'

^{*} Typically, clock hour term awards are for full time enrollment status, except that the final term may be paid for part-time enrollment status – unless a student is out of QER



Term Enrollment Status

- Enrollment statuses are pulled from the FA Load field on the FA Term page
- FA Term values are translated and included in the csv data file.
 - F = 'Full time'
 - T = '3/4 time'
 - H = 'Half time'
 - L = '< Half time'
 - N = 'Not Enrolled'



WA College Grant, College Bound Scholarship, Passport to College, and WA Bridge Grant

- Report the final awards and enrollment levels of student at time of disbursement.
- The Unit Record Reporting tool checks awards against CSAW records.
- Review the "WCG, CBS, & Passport Differences Report" to verify all recipients and awards are correctly reported.



Reporting of tuition waiver dollars for WCG and CBS recipients

- Required for 2023-24
 - Accurate representation of all forms of assistance that needy students are receiving.
 - Include the full assessed tuition & fee amounts in each student's Cost of Attendance to reflect tuition prior to application of waiver(s).
 - Report waivers as a financial aid resource in the appropriate field:
 - Need-Based Institutional Gift Aid
 - Non-Need Based Institutional Gift Aid



State Work Study

- Report on-campus & off-campus employment separately.
- Report student's total gross earnings, including employer match or institutional share.
- Include summer employment.

Report either:

- Actual gross earnings based on monthly cut-off dates or institutional payroll dates.
- Average gross term earnings over the academic year for all terms student was enrolled at least half-time.



Institutional Gift Aid

Report Institutional Gift Aid as either:

- Need-Based Institutional Gift Aid all institutional grants, scholarships, and/or waivers awarded solely or partially on a review of the 2023-24 FAFSA or WASFA.
- Non-Need Based Institutional Gift Aid all institutional grants, scholarships, and/or waivers awarded without regard to the FAFSA or WASFA (i.e., includes institutional funds awarded to Running Start or non-matriculated students).



Other State Funded Gift Assistance

Report sources of state aid not reported elsewhere.

Examples include:

- American Indian Endowed Scholarship
- Early Achievers Opportunity Grant
- Global Opportunity Grant (UW only)
- Gold Star Book Stipend
- Student Emergency Assistance Grant (SEAG)
- Supporting Students Experiencing Homelessness (SSEH) Pilot
- Washington Scholars

EDITS



Ensuring Data Quality

- Edits help ensure data quality.
- Only two informational edits effective 2023-24 URR:
 - Date of Birth Outside Expected Range
 - Expected Family Contribution Outside Expected Range
- Appendix C lists all edit errors and what action needs to take place.



Errors that Prevent File Upload

Refer to Appendix C (page 82) in the Manual

Examples of errors that prevent upload:

- Header row missing or invalid
- Duplicate SSNs
- Invalid codes
- Blanks reported in required fields
 - RejectedISIRWASFA is a required field

Be sure to review all 12 items!



"Must Fix" (Non-Overrideable) Error Examples

- Refer to Appendix C (pages 82-85) in the Manual
 - Non-resident with WCG or other state aid
 - Number in College is greater than Family Size
 - No Valid Institutional SWS Allocation in Portal



Overrideable Error Examples

- Refer to Appendix C (pages 82-85) Field Content
 - Need Amount is Zero with Need Based Aid.
 - Example: Budget changed with dropped credits
 - Year in School for Aid Type (Federal Grad PLUS Loan).
 Student graduated mid-year, changed to graduate status the following term
 - Cost of Attendance minus Expected Family Contribution (calculated by the edit program) does not equal Need Amount reported by college.



Edit Reports

Recommended that reports be reviewed and worked in order shown here to verify that set up and errors are addressed prior to reviewing data to be included in the URR extract file.

Report C (CTCFAURR_C)-Missing Item Type Report

This report will identify any FA Item Type that has been awarded to a student with an amount greater than zero and qualifies to be reported in the Unit Record Report extract file, but the item type does not exist in the Unit Record Report Config setup page.



- Report B (CTCFAURR_B) Error Detail and Summary Report this sample report is separated into 2 sections:
 - The first tab contains a list of students, sorted by Last Name, First Name, and then EmpIID, who have one or more errors. The error message number and description are included
 - The second tab contains a list of all error messages encountered on the first tab with a total student count for each

- See Appendix C in the URR Doc for suggestions on resolving each error condition.
- Report A (CTCFAURR_A) Student-detailed report
 - This report provides a list of student details to be included in the extract file. In addition, the dollar amounts for each award received by the student is tallied and provided in the total columns



Reminders

- Keep Override comment(s) brief, but with sufficient detail to directly explain your edit response.
- Report Family Income using WCG income calculation, not federal Total Income field from FAFSA without appropriate adjustments. Income reported in CSAW for 2023-24 should reflect the WCG income calculation.
- The ISIR/WASFA transaction number reported should be the most recent used to award the student, not necessarily the last one filed. This is used to compare FAFSA/WASFA to URR and CSAW for discrepancies related to Family Income, Family Size, Number in College, or Expected Family Contribution. Comparisons appear in the On File tab in URR student record.



Reminders, continued:

- Report an adjusted Expected Family Contribution according to Need Duration if student attended less than full time/full year if your standard practice is to do so. If one element adjusted, must adjust all. EFC, Need, COA and Need Duration must all be consistently aligned.
- Report all known Race categories for each student, even where Hispanic Origin is marked 'Y' (this eliminates gaps in research data).



ctcLink Unit Record Report Basic Steps

- Reconcile awards
- Add or update Unit Record Report Configuration tables
- Run Unit Record Report
 - Can be run as many times as needed
 - CSV data file is generated each time for review
- Review reports and correct errors
- Rerun Unit Record Report
- Download CSV data file to desktop or local network drive
- Upload CSV file to WSAC Portal



Tips and Best Practices

- Upload your CSV file early don't wait until the deadline!
- Review WSAC's 2023-24 URR Manual and training materials. Test uploads using the PortalTraining environment:

https://portaltraining.wsac.wa.gov/

(Data entered is temporary and clears overnight)

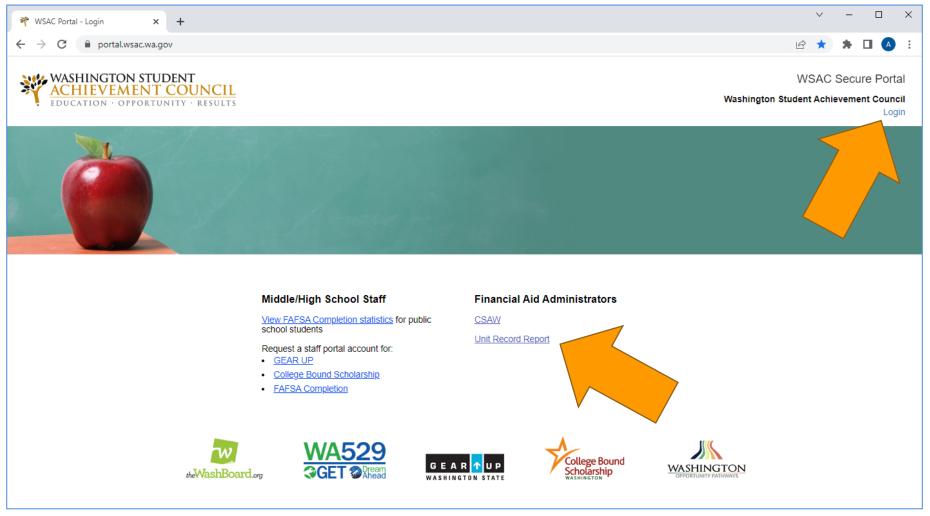
- Use URR informational reports to check for consistency & validity.
- CTCs Review SBCTC 2023-24 URR Processing Guide(s) when available.
- Contact WSAC with questions or issues not addressed in WSAC's URR Manual.

USING THE WEB APPLICATION





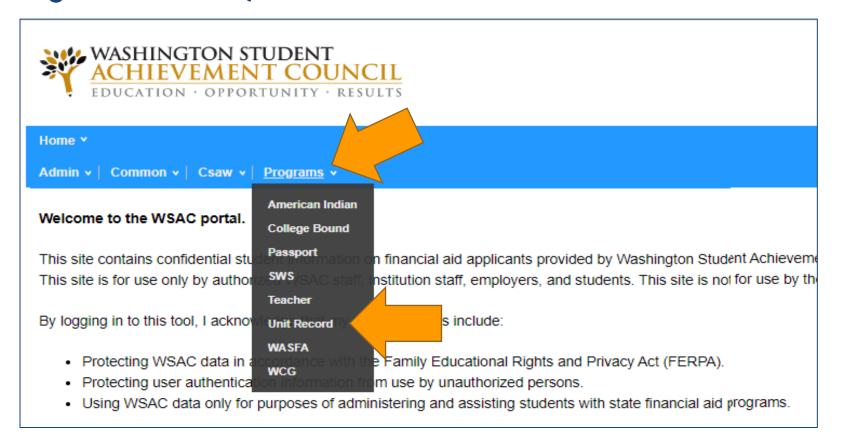
Logon to the Portal https://portal.wsac.wa.gov/





Portal URR Submission Tool

In the Programs menu, click on Unit Record.





Uploading Data from File,

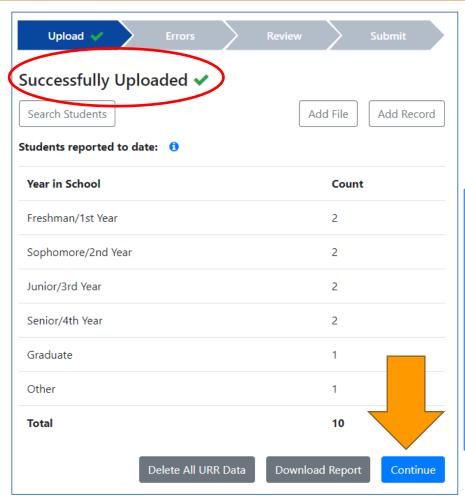
- The Welcome/Upload screen will appear, with a Navigation bar tracking progress.
- Browse your file directory to select the CSV file for upload
 - NOTE: WSAC auto-creates and adds records to URR for students who have award data in WSAC records but are omitted from the upload file

7155 - Test School 2023-2024 ○ Add a Note or Send us an Email Upload Upload an Excel (or CSV) file with unit record information for your students (large CSV files (over 10MB) should be zipped before uploading). Note: During the upload, unit records will be created for students not included in this report, but who have award data on file (from CSAW or another reporting application) Download the template here. Choose File Browse Start Upload rd Manually

Click the blue "Start Upload" button



Uploading Data from File, 2 of 2



After successful upload, verify accuracy of student numbers by year in school and total records. Click "Continue" if the data is good.



If the upload fails due to "critical errors," download error report to review errors, make corrections to the upload file, and then click "Try Again." Reattempt upload with the revised file.



Overview of Error Status Types (Appendix C)

"Critical Errors"

These errors prevent file upload. Errors must be corrected in the upload file before attempt to upload revised file.

"Must Fix"

Non-Overrideable errors are revealed after successful file upload. Must save correction to the student record before moving forward to complete URR submission.

"Overrideable"

Errors that require correction or override explanation entry in the student record.

"Informational"

These errors may or may not require correction to ensure clarity in reporting, depending on circumstances. **Must review record** to determine: (1) if a correction is required, or (2) if an override comment or a "Note" entry is required, or (3) if record can be left with little or no comment. WSAC does review informational error records for accuracy.



Main Institutional Error Screen

From Main Error Screen, sort by column headers, or Filter:

By Status:

Status:

Error Type:

All

— Select —
All

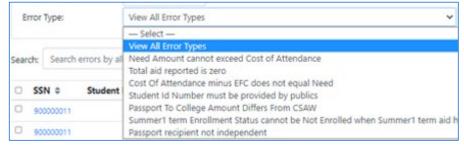
New Messages
Must Fix

Overrideable
Overridden

Search: Search errors by all

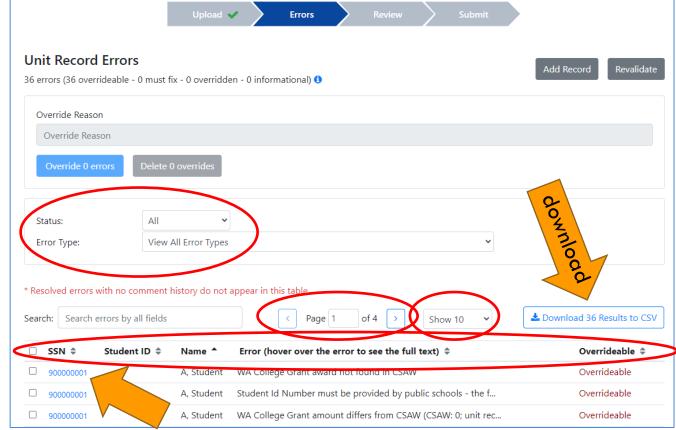
Informational
Resolved

or, by Error Type:



Dropdown selection of viewable records per screen

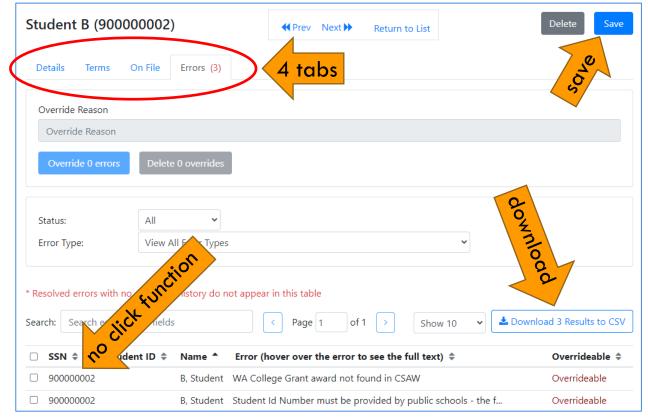
Click highlighted SSN to open record





Editing Student Records – Error tab, 1 of 7

- Click one of four tabs to navigate within record
- No SSN "click" function while in the student record
- Error list downloadable
- Enter override comments from this screen or main Error screen
- Enter corrections in Details and Terms tabs. Resolved errors disappear from list if corrected before comment.

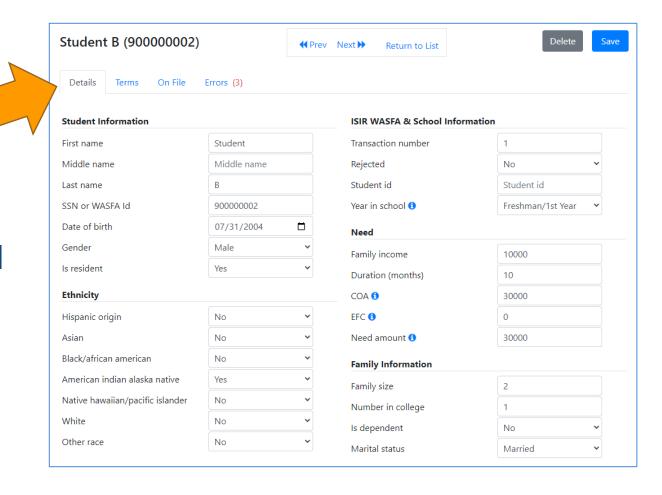


Save all work by clicking blue "Save" button before exiting record



Editing Student Records – Detail tab, 2 of 7

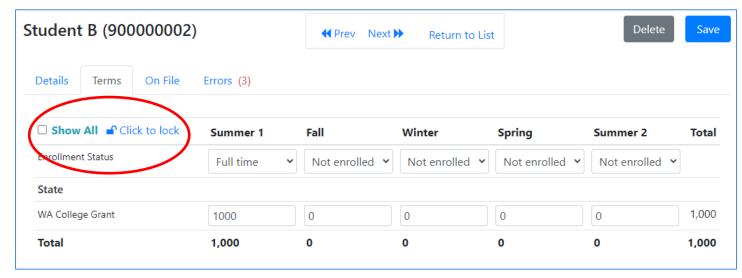
- Student "Detail" tab
 - Student information
 - Ethnicity data
 - ISIR WASFA transaction # and status (Rejected status)
 - Student ID and Year in School
 - Student budget and family information
- Edit directly in data field(s) and click Save





Editing Student Records - Terms tab, 3 of 7

- Student "Terms" tab, abbreviated view (shows programs with awards)
 - Click/unclick "Show All" box to view/hide full programs list for editing
 - Click/unclick lock icon to "lock" and "unlock" list view

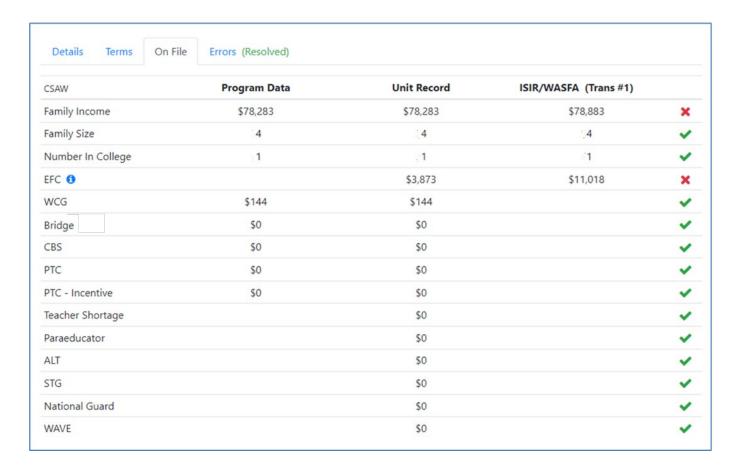


Enter changes directly in data field(s)



Editing Student Records - On File tab, 4 of 7

- Student "On File" tab
- Comparison of student URR data, WSAC program data, and ISIR/WASFA data
- Green checks show data matches
- Red "X" indicates data mismatch needs addressing

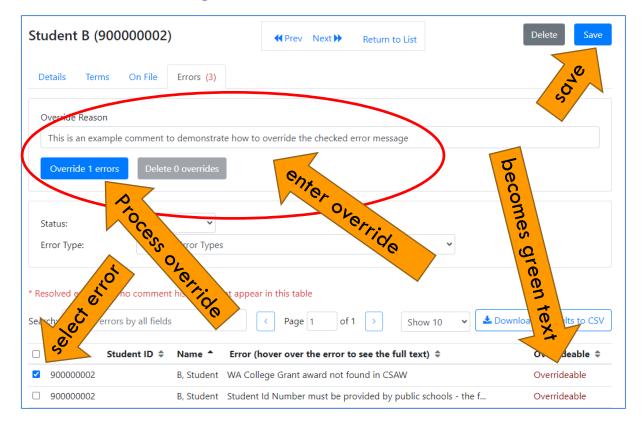




Editing Student Records - Overrides, 5 of 7

Initial Overrides may be applied from the student's Errors tab or main institution Errors screen. Recommend reviewing student record tabs first.

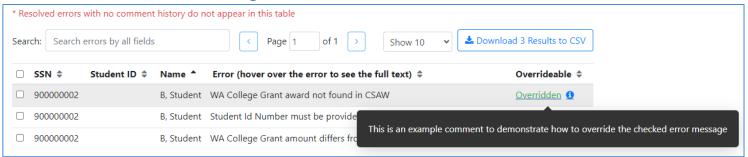
- Click error box to be fixed
- Enter Override reason above
- Click Override Errors button
- Click "Save"
- Red "Overrideable" text will become green text



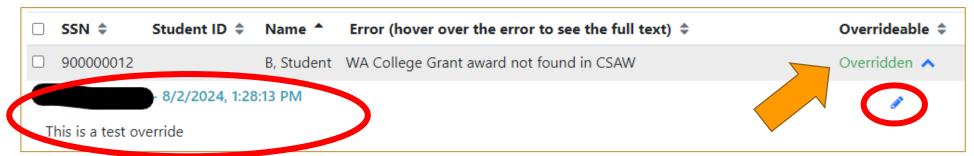


Editing Student Records, 6 of 7

 Quickly view saved Override comment by hovering cursor over blue icon next to "Overridden" message.



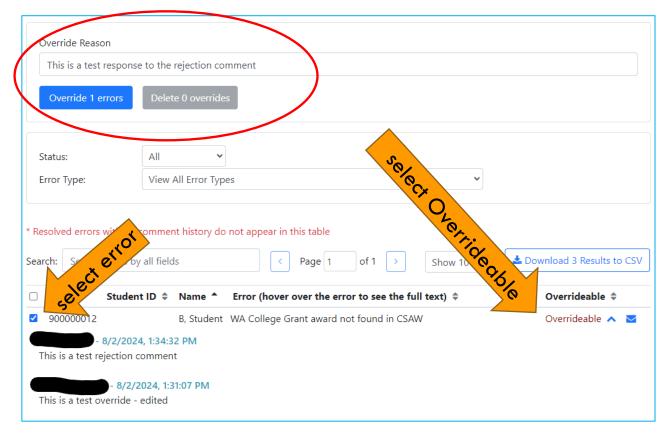
• Or, to view saved Override comment in the Errors list, click green "Overridden" text, and comment appears below Error message. Editable.





Editing Student Records, 7 of 7

- Override comments are editable by the original writer **prior** to URR submission and response by WSAC reviewer. New comment required if URR reverted.
- To add comment, select the Error and click "Overrideable" enter, and Save new comment. To Edit, click pencil icon (see previous slide), enter and Save new comment.
- New comments can be edited until URR resubmitted.
- See URR Manual, Chapter 3, page 42, for more detail.





Resolving Social Security Number Differences

Address any SSN Mismatches. If the incorrect SSN originates outside of URR (in CSAW, for example), WSAC assistance is required to correct it. Click "Send us an Email" and securely notify WSAC to initiate correction.

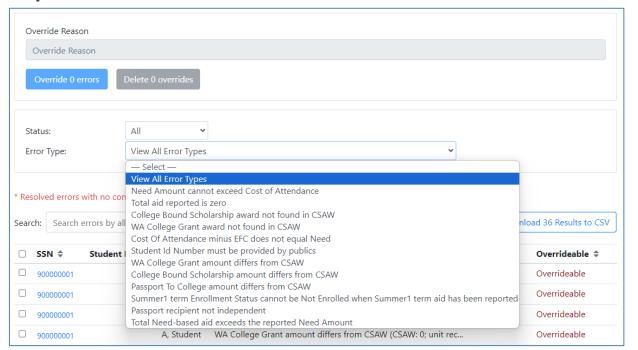


If the SSN error originates in the URR, click the student's SSN in the main "Errors" screen to open and edit the student record, or enter "Search Students" to find and correct the student record. Remember to click "Save" to retain the change in the record.



"Bulk" Override Processing, 1 of 2

• Judiciously apply "Bulk" overrides. First, review records to determine if correction is required rather than a Bulk Override comment applied. From Institution Main Errors screen, select the Error Type from dropdown box. Many errors with similar messaging may require an individualized comment.





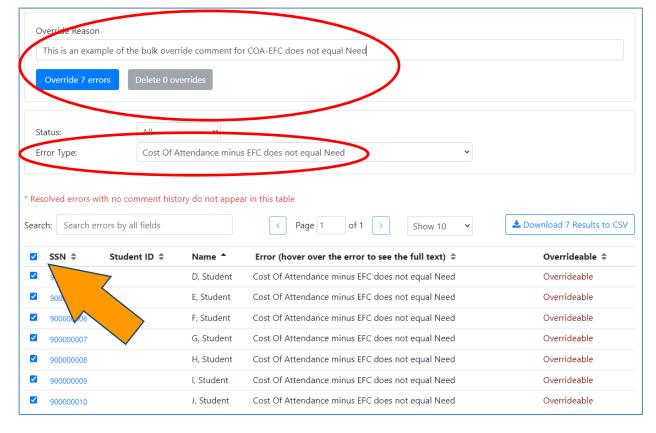
"Bulk" Override Processing, 2 of 2

 After review, check the boxes next to the student records to apply Override. If all records in that Error Type, click box next to SSN to

"select all."

Enter Override reason

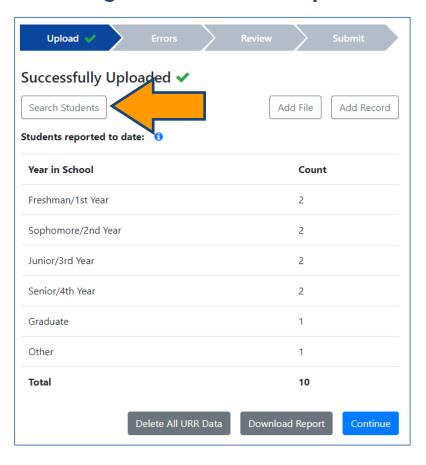
- Click blue Override Errors box
- Overrides applied to all checked records. Click "Save."
- To delete bulk Overrides, check selected records and click gray "Delete Overrides."





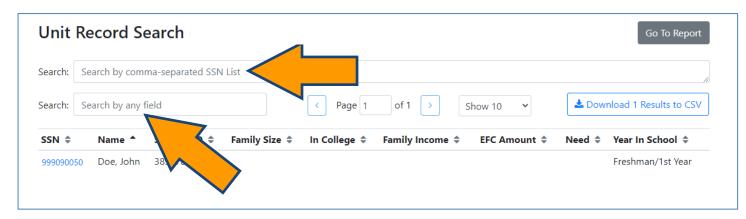
Search for Existing URR Records for Edit, 1 of 2

Navigate to the "Upload" screen and click "Search Students."



This opens the Search screen, where you can:

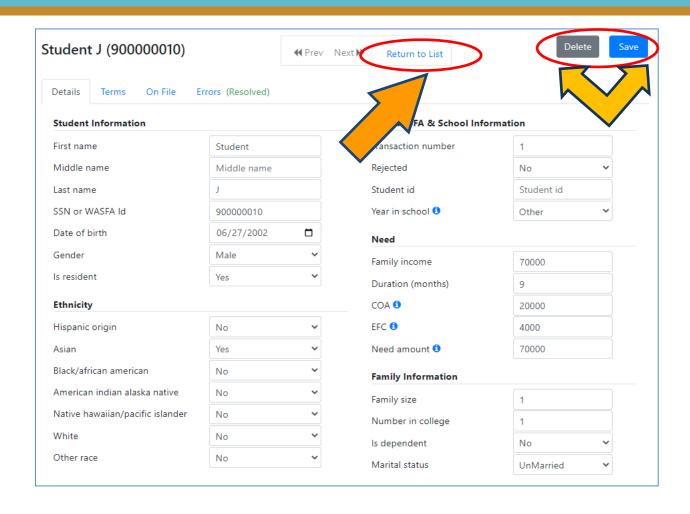
- Search for multiple records by adding a comma-separated SSN file (top arrow)
- Search individually ("Search by any field")





Search for Existing URR Records for Edit, 2 of 2

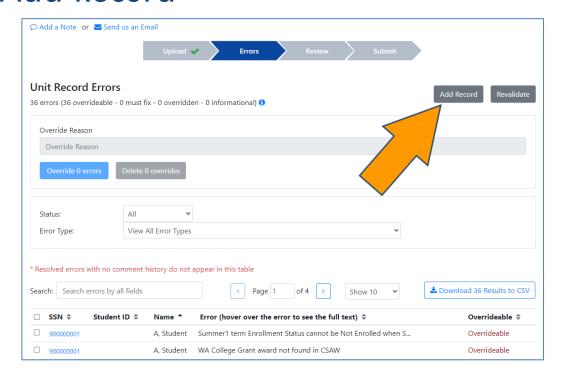
- Edit the record and click "Save," or click "Delete" to discard the record.
- Click "Return to List" to return to the Search screen.
- Then click "Go to Report" to exit "Search."

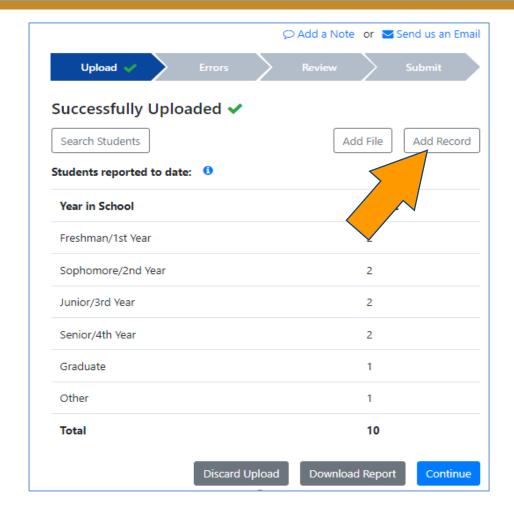




Manually Adding Student Records, 1 of 3

 Records may be added from either the "Upload" or "Errors" screen by clicking "Add Record"



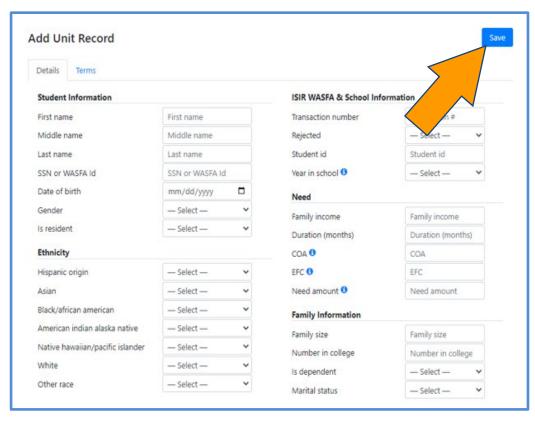


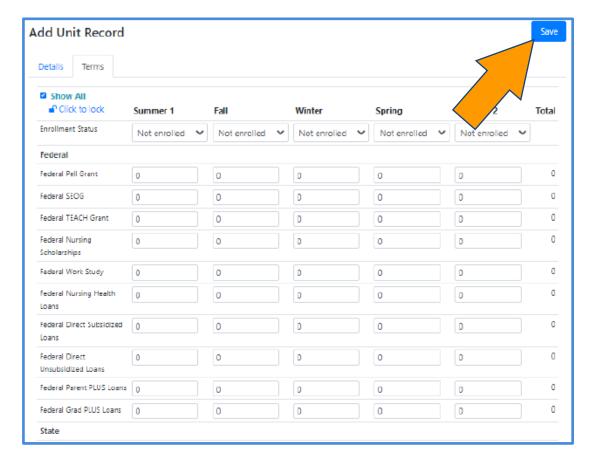


Manually Adding Student Records, 2 of 3

In the blank record, complete all required fields in Detail and Terms screens,

and "Save" to retain record.

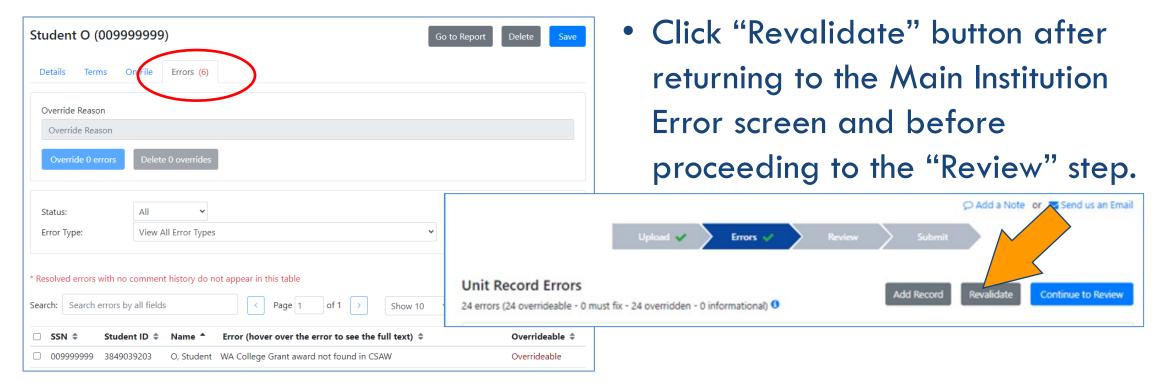






Manually Adding Student Records, 3 of 3

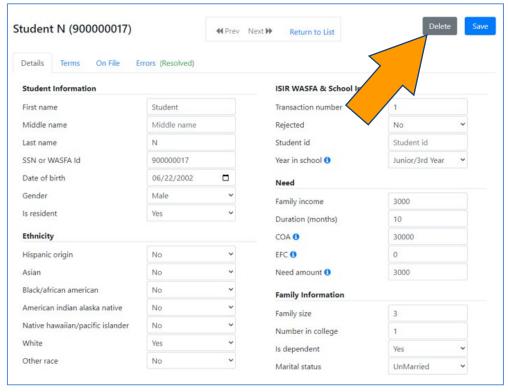
• Users generally receive immediate feedback in student's Errors tab if edits needed. Make corrections or enter override comment(s), then "Save."

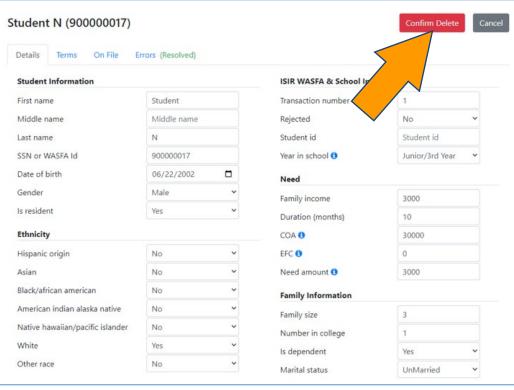




Manually Deleting Student Records

- Find and open the student record from the Errors or the Search screen.
 (Remember: auto-added records cannot be deleted from the URR.)
- Click "Delete," and then click "Confirm Delete" buttons







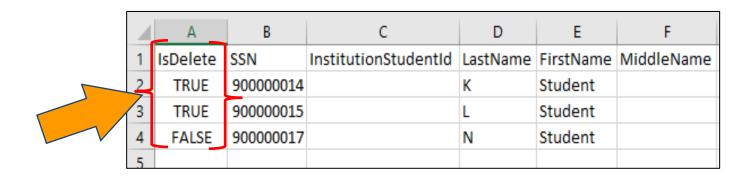
Supplemental File Uploads, 1 of 3

- Must use a valid .csv header as top row of file and include complete student record information in each data row.
- Add or delete records or make changes to multiple records simultaneously.
- Mixed types of changes may be included in a single supplemental file.
- If editing existing records, retain full data for the student and edit only fields needing change. File overwrites existing data for affected students.
- Cannot discard Supplemental File after successful upload. Must edit records from the Search or Errors screen(s) or upload a compensating supplemental file.
 Unsuccessful Supplemental File uploads feature a "Download error file" button to identify/fix errors before attempting revised file upload using "Try Again" button.



Supplemental File Uploads, 2 of 3

• Cut-away example shows supplemental file creation with correct IsDelete status for two records to be Deleted, and one record that is either an Add record or a record being updated and retained.

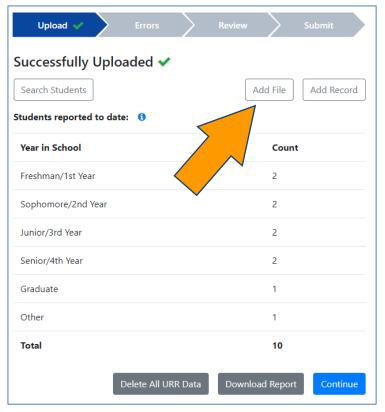


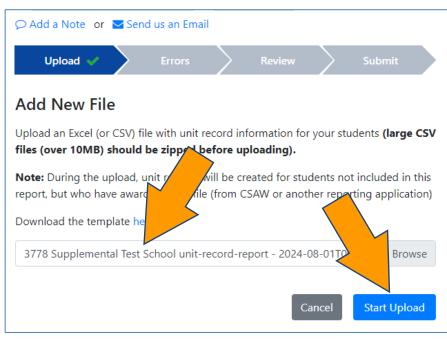
- Enter "True," "Yes," or "Y" in IsDelete field for record deletions from URR.
- Enter "False," "No," or "N" in IsDelete field to add new records or to install edits to existing records.

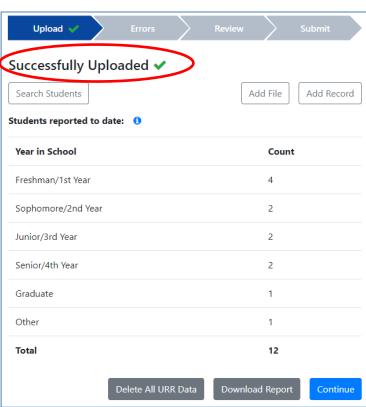


Supplemental File Uploads, 3 of 3

• After creating Supplemental File, navigate to Upload screen and click "Add File." Follow same steps to select and upload original file.





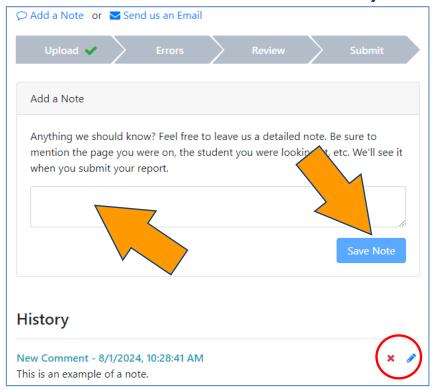


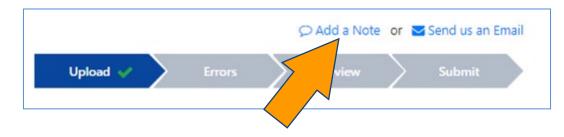


Add Notes to URR

Explanatory notes may be added for WSAC staff to view after submission.

Click "Add a Note" from any screen.





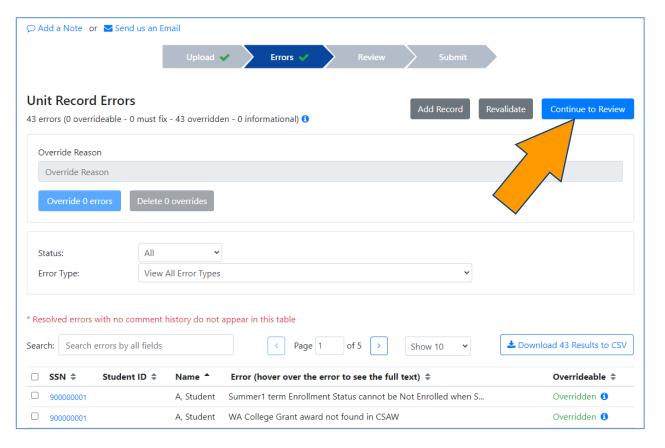
- Enter text and click "Save Note."
- Notes are editable by the original writer.
- Multiple Notes may be entered by different Users and retained in URR history.



Review and Submit the URR, 1 of 6

After addressing all errors and any edits are complete, click "Continue to

Review."





Review and Submit the URR, 2 of 6

- Review the preliminary Program Totals Report to determine if any programs are missing or if unusual patterns appear in Totals comparisons.
- Contact WSAC to discuss if any questions.
- Download PDF for comparison with January 2025 final report.
- If all appears in order, click "Confirm Report."
- Then click "Continue to Submit" in next screen that appears.



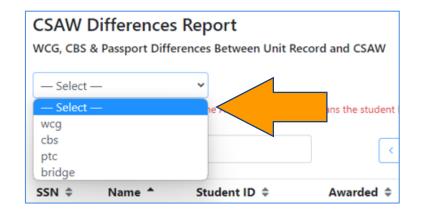


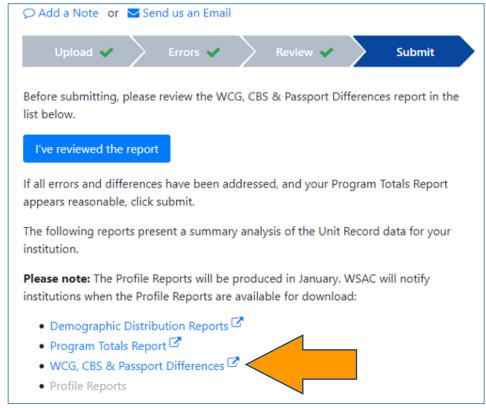
Review and Submit the URR, 3 of 6

Before Submit, WCG/CBS/PTC Differences Reports must be reviewed to

ensure no unresolved differences remain.

- Each program is a separate report.
- Any differences must be addressed or accounted for.

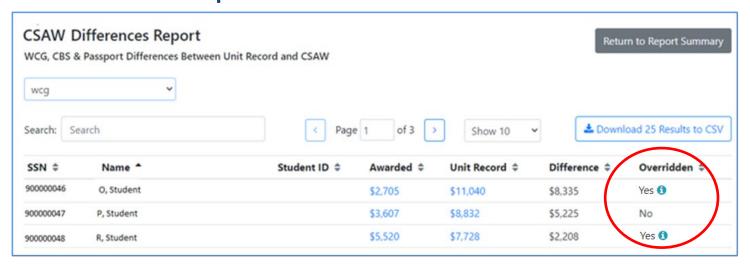






Review and Submit the URR, 4 of 6

Example of Differences Report for WCG

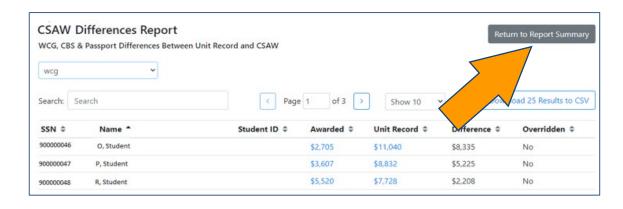


- "Yes" in Override column confirms differences already addressed through an Override request and/or funds to be returned to WSAC.
- "No" or blank indicates unaddressed errors, SSN issues, or missing student records.



Review and Submit the URR, 5 of 6

- If submitted with significant differences, WSAC staff will reach out to resolve questions about the differences before the URR is finalized.
- After addressing Differences Reports reviews for all four programs (WCG, CBS, Passport, and Bridge), click "Return to Report Summary" to return to Submit screen. Then, click "I have reviewed the report."

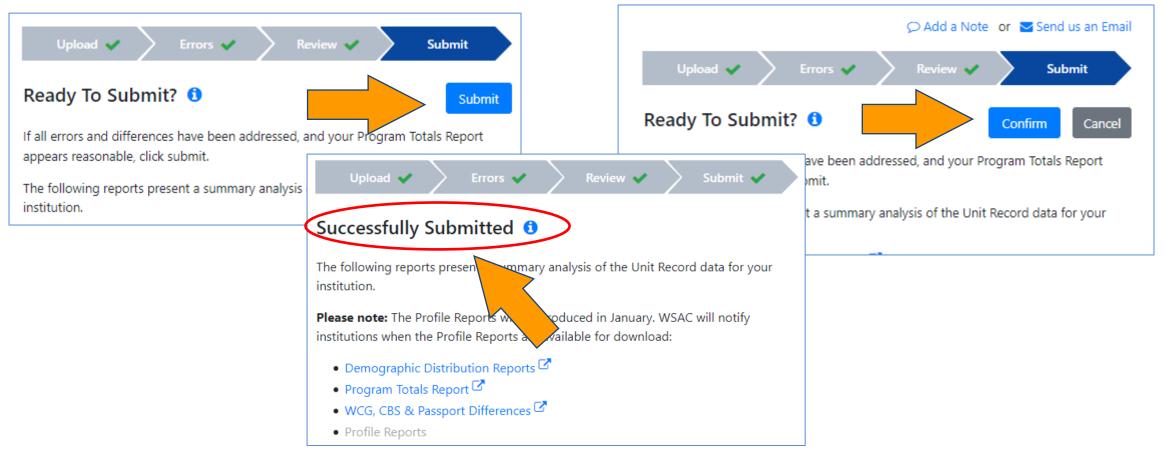






Review and Submit the URR, 6 of 6

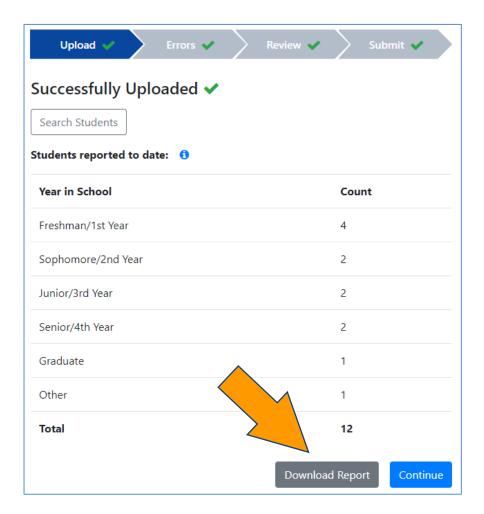
• The "Submit" button will appear. Click "Submit," then "Confirm." Success!





"Point-in-time" URR Data File Downloads

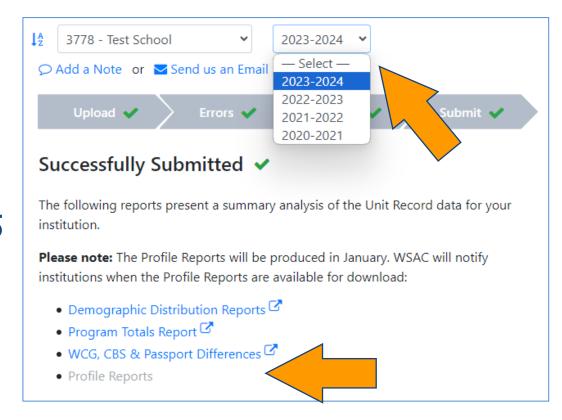
- Full URR "point-in-time" data file downloads are available on the "Upload" screen (Data file downloads from the Search screen are abbreviated, incomplete data files.)
- Constitutes full URR file in the Portal, with all edits saved through the time of download.
- Download recommended at time of URR Submit for institutional records.
- May be useful to create data file for supplemental file uploads, retaining all edits to date, history.





Reports Available After Submission

- Reports (blue font) available from the Submit screen immediately after submission include:
 - Demographic Distribution Reports
 - Program Totals Report (Preliminary)
 - WCG, CBS & Passport Differences Reports (includes Bridge Grant Differences Report)
- Profile Reports available January 2025
 - Need-Based Aid Recipients
 - State Work Study Recipients
 - WA College Grant Recipients
 - College Bound Scholarship Recipients



Questions?





 The URR Processing Guide is available on the ctcLink Reference Center

http://ctclinkreferencecenter.ctclink.us/

 Contact FA Support Team for questions or assistance with set up or running of the ctcLink Unit Record Report. File a ticket via the Service Desk at:

https://servicedesk.sbctc.edu/helpdesk/WebObjects/Helpdesk.woa

Select Ticket Category: ctcLinkSupport > Financial Aid > FA:URR



Where to go for help – WSAC URR Portal Issues

 Review the 2023-24 URR Manual, available online at: https://www.wsac.wa.gov/unit-record

 Contact WSAC Unit Record Report team at: unitrecord@wsac.wa.gov

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