

Unit Record Report

Submitting the 2017-18 Report and SBCTC ctcLink Update

Training Webinar Presentation August 30, 2018





Presenters on the Webinar

Stephanie Casino, Functional Analyst, SBCTC PeopleSoft Financial Aid

Carla Idohl-Corwin, Senior Associate Director, WSAC

Marla Skelley, Associate Director, WSAC

Ann Voyles, Program Associate, WSAC





Purpose of the Unit Record Report

- Provide institutional reports and profiles
- Assess the needs of students
- Guide legislative and other policy decisions
- Inform changes to state aid programs
- Minimize ad hoc data requests to institutions



• URR Manual available electronically:

http://www.wsac.wa.gov/unit-record

- August 13: Unit Record Report (URR) application opens
- October 19: Finalized report due
- October/November: WSAC analysis
- December: Reports to policy makers
- January 2019: Institutional profiles available



Manual Overview

- Introduction
 - Overview, purpose, changes, and timeline
- Chapter 1 General Instructions
- Chapter 2 Data Definitions
- Chapter 3 Reporting Application User's Guide
- Appendices



Manual Overview, continued

Appendices

- A Need-Based and Non-Need Based Program Recipients to Report
- B Record Layout File Format and Valid Inputs
- C System Edits that Prevent File Upload and Import
- D Quick Lookup by Financial Aid Program
- E Quick Lookup by Unit Record Report Field Name



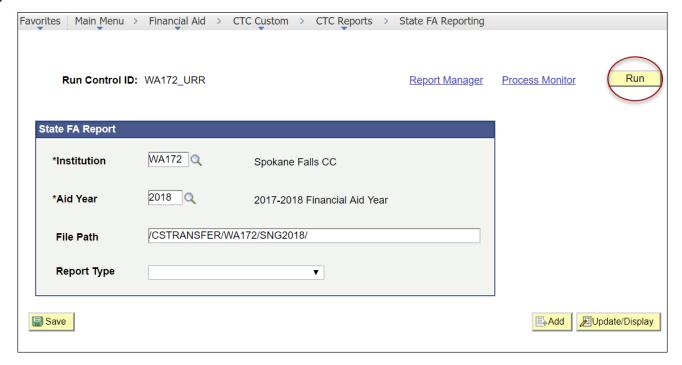
Portal CSV File Submission

Building a CSV file for submission

- Report only students who received financial aid based on the 2017-18 FAFSA (or WASFA) year.
- Report files in CSV format with a header row.
- Review the field definitions in Chapter 2 of the Manual and the record layout in Appendices B and C to determine valid field content.



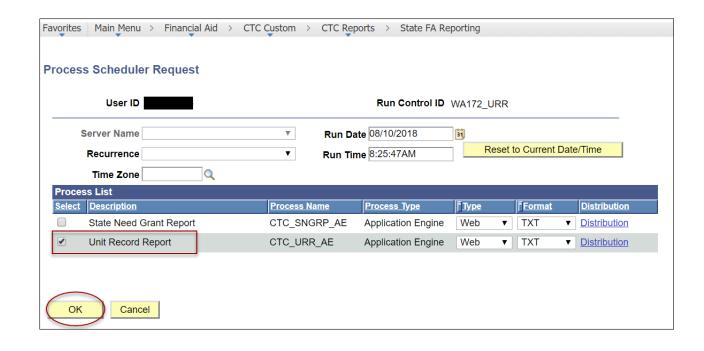
- State FA Reporting Component
 - Enter Institution and Aid Year
 - Enter designated File Path
 - Report Type = Blank
 - Select RUN button





CSV File Creation, continued – ctcLink System

- Select 'Unit Record Report'
- Click OK button
- Report file is generated in csv format with header row- which includes who received awards for 17-18 aid year





Determine which students to report

- Need-Based Recipients 2017-18 FAFSA (or WASFA)
 required.
- Need-Based Aid Recipients other programs where FAFSA (or WASFA) data may or may not be available.
- Non-Need Based Federal Loan Recipients (i.e., Federal Direct Unsubsidized Loans, Federal Parent PLUS Loans, and Federal Grad PLUS Loans).

Appendix A in the Manual details these categories



Need-Based Recipients

- Intent is to capture all financial aid disbursements in a Unit Record Report.
- Report this year all financial aid received based on filing of the 2017-18 FAFSA (or WASFA).
- Report on next year's URR all financial aid received based on the 2018-19 FAFSA (or WASFA).



- The ctcLink Unit Record Report selects:
 - Need-Based Recipients
 - Non Need-Based Federal Loan Recipients



Programs to Report

Need-Based Recipients – FAFSA fields required

- □ Federal Pell Grant
 □ College Bound Scholarship*
- □ Federal SEOG
 □ Passport to College Scholarship*
- □ Federal Work Study
 □ State Work Study (On- and Off-Campus)**
- □ Federal Perkins Loan
 □ Teacher Shortage Conditional Grant*
- □ Federal Direct Subsidized Loan
 □ Need-Based Institutional Gift Aid
- State Need Grant*
 - * FAFSA or WASFA required
 - ** FAFSA or WASFA required; DACA students must have a valid work authorization



Programs to Report

Need-Based Recipients – Other Programs

- Federal TEACH Grant
- Federal Health Professional Scholarships & Grants
- Federal Health Professional Loans
- Opportunity Scholarship

- Other State Funded Assistance
- Worker Retraining Program Funds
- Need-Based Institutional Gift Aid
- Institutional Employment (if need based)



Basic Food Employment and Training (BFE&T or BFET)

- If your need-based recipients receive BFET funds and they are easily reportable from your system, include the amounts received for the same period of time reported for your recipients.
- Should be reported as WorkForceTrainingFunds



Programs to Report

Federal Non-Need Based Loan Recipients

- Federal Direct Unsubsidized Loan
- Federal Parent PLUS Loan
- Federal Grad PLUS Loan

Note: The information reported will be minimal for Federal loan recipients who are not also receiving need-based assistance.



- Global Setup for the ctcLink Unit Record Report :
 - Ethnicity Category
 - Award Category:
 - Need-Based FAFSA/WASFA data Required or Optional
 - Non Need-Based Loans or Other
 - Award Maximum Amounts



- Institution-based Configuration for the ctcLink Unit **Record Report:**
 - URR ethnicity category linked to PeopleSoft Ethnic Group values
 - Award category:
 - Linked to FA Item Type and Award Status (example: Offered, Accepted, or Disbursed)



Changes for the 2017-18 Unit Record Report Portal

- Refer to Page iii in the Manual
- Cost of Attendance (COA) and Tuition Waivers
 - Report full assessed tuition amounts in COA before application of tuition waiver(s). Required beginning 2017-18.
 - Report waivers as either Need- or Non-Need Based Institutional Gift Aid, as appropriate.



Changes for the 2017-18 Unit Record Report Portal

- Consistency with other WSAC Reporting
 - Edits for SNG, CBS, and PTC data will be compared against
 CSAW data. Formerly, compared to Final Interim Report
- Race/Ethnicity Data Any blank fields will be counted as 'N' or 'false.' Prefer entry of 'Y' or 'N' notation in any field, where data is known
- Teacher Shortage Conditional Grant State program with first disbursements in 2017-18. Report as 'ConditionalLoans'



Valid Input Ranges – Changes for 2017-18

Category	Old Value	New Value
Federal Pell Grant	0 to 5815	0 to 8880
Federal TEACH Grant	0 to 4000	0 to 99999



For all financial aid recipients reported

- Required fields:
 - SSN
 - First Name
 - Last Name
 - Gender

- Is State Resident
- Year In School
- Financial Aid per term even if '0'
- Enrollment Status per term
- Report Financial Aid for each of five terms
- Report Enrollment status for each of five terms
- Report non-need based aid received for all need-based recipients



- CSV file requires header row (sample is available)
- Financial aid reported for each of five terms:
 - Summer 1 (used primarily for leader/header awards)
 - Fall
 - Winter (semester schools to report as zeros '0')
 - Spring
 - Summer 2 (used primarily for trailer awards)



When to include summer aid in your reporting

- Review Chapter 2 of Manual for detailed information.
- Summer aid reported are amounts received based on 2017-18 FAFSA or WASFA.
- In general:
 - Leader/Header schools to report Summer 1 aid (Report Summer 2 as '0')
 - Trailer schools to report Summer 2 aid (Report Summer 1 as '0')
 - Clock hour schools may report aid for both summer terms
- If recipient enrolled more than one "term" in same summer report total amount received and enrollment status as one enrollment term.



FAFSA & WASFA Related Fields

• Fields to also report for 2017-18 FAFSA & WASFA filers

- Marital Status
- Is Dependent
- Family Size
- Number in College
- Family Income

- Expected Family Contribution (EFC)
- Cost of Attendance (COA)
- Need Duration
- Need Amount

SPECIAL NOTES ABOUT SELECTED FIELDS



Social Security Numbers

- Duplicates are not accepted.
 - Files containing duplicate SSNs will not upload.
- SSNs of State Need Grant and College Bound Scholarship recipients will be compared to the SSNs reported in the SNG/CBS CSAW records.
- SSNs of Passport to College recipients will be compared to recipient Portal records.
- Discrepancies will show on edit reports.



Year in School

'1' or 'Freshman/1st Year'	
'2' or 'Sophomore/2nd Year'	
'3' or 'Junior/3rd Year'	
'4' or 'Senior/4th Year'	
'5' or 'Unclassified/5th Year'	
'6' or 'Graduate'	
'7' or 'Professional'	
'8' or 'Other'	

Required for all recipients. Report the status as of the beginning of the term of the recipient's last financial aid disbursement for the 2017-18 year.



Year in School – Considerations

- Do not automatically use the Year in School reported on FAFSA or WASFA.
- Report the highest Year in School for which the student attended when the student's financial aid was disbursed.
- Code '8' or 'Other' Use to report need-based aid for Running Start students or other students who have not yet graduated from high school.



Year in School:

- Value is reported as beginning of the term for the student's last financial aid disbursement for the year.
- Combination of earned units (between the ranges indicated in URR) manual), whether or not the students are matriculated into BAA/BAS program, and NSLDS Loan year on FA Term.



Family Information

Family Size

- Generally reported from the FAFSA or WASFA
- Must be 2 or higher for dependent students
- Must be 1 or higher for independent students

Number in College

- Must be 1 or higher
- Cannot exceed the Family Size
- Parents' enrollment in college should not be included unless it was a professional judgment



Family Income

- Report the Family Income (taxable and untaxed) based on a review of the 2017-18 FAFSA or WASFA
 - Usually will be the 2015 income from FAFSA or WASFA.
 - If a professional judgment decision was made, report that income.
 - Report integers without dollar signs or cents (e.g., 44010 and -10123).
 - The only place in the file where negative numbers can be used.



Family Income:

- Income values pulled from the State Need Grant Eligible Data page
 - If the student is Dependent, only the parent(s) taxable and nontaxable income are included
 - If the student is Independent, both the student's and spouse's taxable and non-taxable income are included
 - Negative family income values will be included, if applicable



Expected Family Contribution

Report the Expected Family Contribution (EFC)

- Will be the Federal Methodology (FM) calculation produced by U.S. Department of Education based on the 2017-18 FAFSA, or the WASFA, EFC.
 - Report FM EFC if Institutional Methodology produces different EFC
- May be adjusted by professional judgment decisions.
- Should reflect the number of months reported in Need Duration.



Cost of Attendance

- Most campuses use several student budgets to reflect changes in living expenses.
- Report the student budget amount related to Need Amount.
- Should be based on the number of months reported in Need Duration.



Cost of Attendance

- Expected Family Contribution
- = Need Amount
- Base all three items on number of months reported in Need Duration.
- For Need Amount, report the amount used in the disbursement of aid.
- Report Need Amount as '0' or higher (do not report negative values).



Need Duration

- Report Need Duration based on the number of months for which the Need Amount and Cost of Attendance were reported.
- Normally report as integers from 1 12.



Term Enrollment Status

Undergraduate Enrollment Status	Credits	Scheduled Clock Hours	URR Codes
Not Enrolled	n/a	n/a	'0' or 'Not enrolled'
Full-Time	12.0 or more	300 or more *	'1' or 'Full time'
Half-Time	6.0 - 8.9	150 – 224	'2' or 'Half time'
Three-Quarter Time	9.0 – 11.9	225 – 299	'3' or '3/4 time'
Less Than Half-Time	3.0 – 5.9	75 – 149	'5' or '< Half time'

^{*}Typically, clock hour term awards are for full time enrollment status, except that the final term may be paid for part-time enrollment status



System Term Enrollment Status – ctcLink System

Term Enrollment Status

- Enrollment statuses are pulled from the FA Load field on the FA Term page
- FA Term values are translated and included in the csv data file.
 - F = 'Full time'
 - T = '3/4 time'
 - H = 'Half time'
 - L = '< Half time'</p>
 - N = 'Not Enrolled'



Reporting Term Enrollment

Approximate Term Date Ranges for Clock-Hour Institutions

Term	From	То	
Summer 1	July 1, 2017	September 11, 2017	
Fall	September 12, 2017	November 22, 2017	
Winter	November 23, 2017	February 5, 2018	
Spring	February 6, 2018	April 18, 2018	
Summer 2	April 19, 2018	June 30, 2018	



State Need Grant, College Bound Scholarship, and Passport to College

- Report the final awards received by the student.
- The Unit Record Reporting tool checks against CSAW records – Critical.
- Review the "SNG, CBS, & Passport Differences Report" to verify all recipients and awards are correctly reported.



Reporting of tuition waiver dollars for SNG and CBS recipients

Required for 2017-18

- Accurate representation of all forms of assistance that needy students are receiving.
- Include the full assessed tuition & fee amounts in each student's Cost of Attendance to reflect tuition prior to application of waiver(s).
- Report waivers as a financial aid resource in the appropriate field:
 - Need-Based Institutional Gift Aid
 - Non-Need Based Institutional Gift Aid



State Work Study

- Report on-campus & off-campus employment separately.
- Report students' total gross earnings, including employer match or institutional share.
- Include summer employment.

Report either:

- Actual gross earnings based on monthly cut-off dates or institutional payroll dates.
- Average gross term earnings over the academic year for all terms student was enrolled at least half-time.



Institutional Gift Aid

Report Institutional Gift Aid as either:

- Need-Based Institutional Gift Aid all institutional grants, scholarships, and/or waivers awarded solely or partially on a review of the 2017-18 FAFSA or WASFA.
- Non-Need Based Institutional Gift Aid all institutional grants, scholarships, and/or waivers awarded without regard to the FAFSA or WASFA (i.e., includes institutional funds awarded to Running Start or non-matriculated students).



Other State Funded Gift Assistance

Report sources of state aid not reported elsewhere.

Examples include:

- American Indian Endowed Scholarship
- Washington Scholars
- Early Achievers Opportunity Grant
- Global Opportunity Grant (UW only)

EDITS



Edits to Ensure Data Quality

- Edits help ensure data quality.
- Edits are "softer" for students receiving only Non-Need Based Federal Loans.

 FAFSA related edits also are "softer" for students not receiving FAFSA (or WASFA) required aid types.



Edits that Prevent File Upload

Refer to Appendix C (page 45) in the Manual

Examples of errors that prevent upload:

- Header row missing or invalid
- Duplicate SSNs
- Invalid codes
- Blanks reported in required fields

Be sure to review all 12 items!



Non-Overrideable Edit Examples

- Refer to Appendix C (page 46-48) in the Manual
 - Total Aid Reported is Zero
 - Non-resident with SNG or other state aid
 - Number in College is greater than Family Size



Overrideable Edit Examples

- Refer to Appendix C (pages 46-48) Field Content
 - Need Amount is Zero with Need Based Aid.
 Budget changed with dropped credits
 - Year in School for Aid Type (Federal Grad PLUS Loan).
 Student graduated mid-year
 - Date of Birth outside normal range.
 - Cost of Attendance minus Expected Family Contribution (calculated by the edit program) does not equal Need Amount reported by college.



Edits in ctcLink System

Edit Reports

 Recommended that reports be reviewed and worked in order shown here to verify that set up and errors are addressed prior to reviewing data to be included in the URR extract file.

Report C (CTCFAURR_C)-Missing Item Type Report

• This report will identify any FA Item Type that has been awarded to a student with an amount greater than zero and qualifies to be reported in the Unit Record Report extract file, but the item type does not exist in the Unit Record Report Config setup page.



- Report B (CTCFAURR_B) Error Detail and Summary Report – this sample report is separated into 2 sections:
 - The first tab contains a list of students, sorted by Last Name, First Name, and then EmplID, who have one or more errors. The error message number and description are included
 - The second tab contains a list of all error messages encountered on the first tab with a total student count for each



- See Appendix C in the URR Doc for suggestions on resolving each error condition.
- Report A (CTCFAURR_A) Student-detailed report
 - This report provides a list of student details to be included in the extract file. In addition, the dollar amounts for each award received by the student is tallied and provided in the total columns



Reminders

- Keep Override comment(s) concise and to the point, but with sufficient detail to directly address the edit message.
- Report Family Income using SNG income calculation, not federal Total Income field from FAFSA. Should match income reported in CSAW student record for 2017-18.
- In the Override comment, include the FAFSA transaction number used to award the student when addressing URR/CSAW discrepancies related to Family Income, Family Size, Number in College, or Expected Family Contribution.



Reminders, continued

- Report an adjusted Expected Family Contribution according to Need Duration if student attended less than full time/full year.
- Report all known Race categories for each student, even where Hispanic Origin is marked 'Y' (eliminates gaps in research data).



ctcLink Unit Record Report Basic Steps

- Reconcile awards
- Add or update Unit Record Report Configuration tables
- Run Unit Record Report
 - Can be run as many times as needed
 - CSV data file is generated each time for review
- Review reports and correct errors
- Rerun Unit Record Report
- Download CSV data file to desktop or local network drive
- Upload CSV file to WSAC Portal



Tips and Best Practices

- Upload your CSV file early don't wait for the deadline!
- Review 2017-18 URR Manual and training materials, and test upload using the Portal training environment:

https://fortress.wa.gov/wsac/portaltraining/

(Data entered is temporary; information clears overnight)

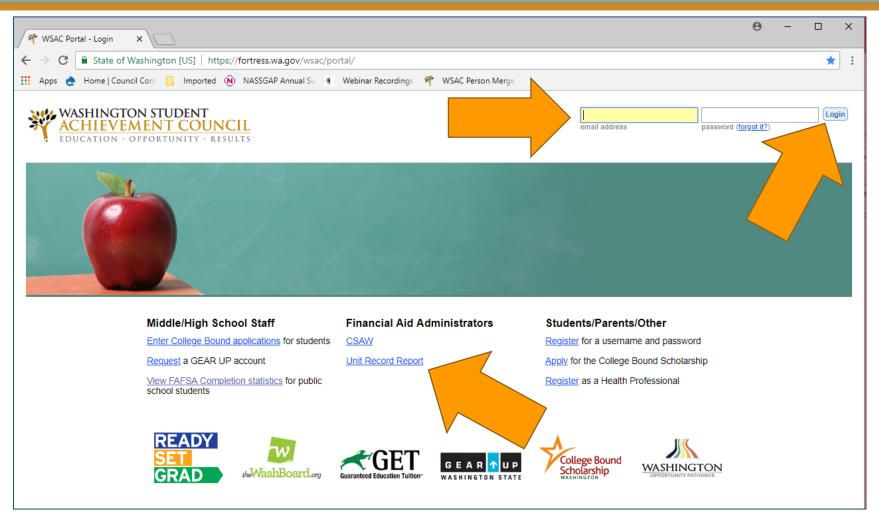
- Use URR informational reports to check for consistency & validity.
- CTCs Review SBCTC 2017-18 URR Manual when available.
- Contact WSAC with questions or problems not addressed in Manual.

USING THE WEB APPLICATION





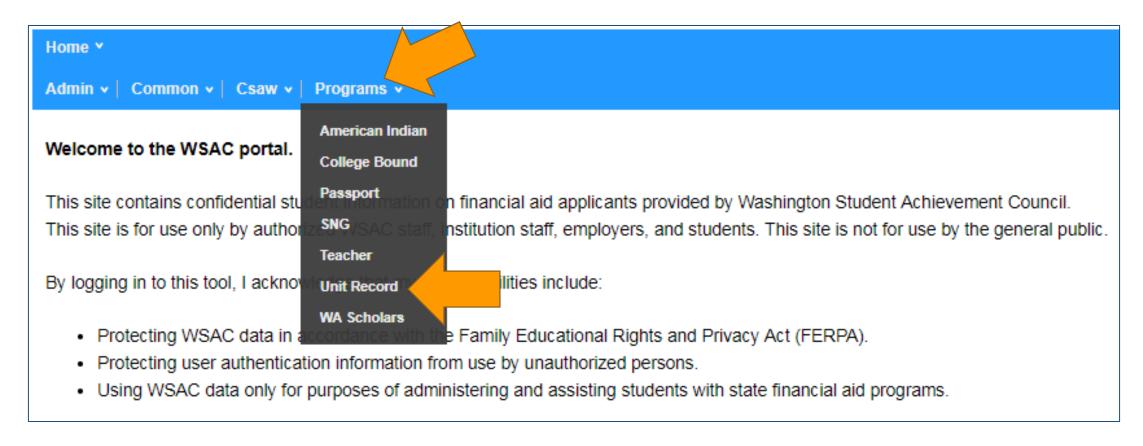
Logon to the Portal https://fortress.wa.gov/wsac/portal





URR Portal Submission Tool

In the Programs menu, click on Unit Record.





URR Portal Submission Tool

Welcome to the Unit Record Report Warehouse! The Process: 1. Upload your student data file 2. Address any errors in the data and override as necessary 3. Optionally review or add individual student records 4. When the data is complete, review and submit the report Next: Proceed to Upload

- The welcome screen will appear on your first login.
- From the welcome screen, click "Next: Proceed to Upload."
- After uploading URR data, you will be taken directly to the current step for subsequent logins: "Ready to Begin," "In Progress," or "Submitted."



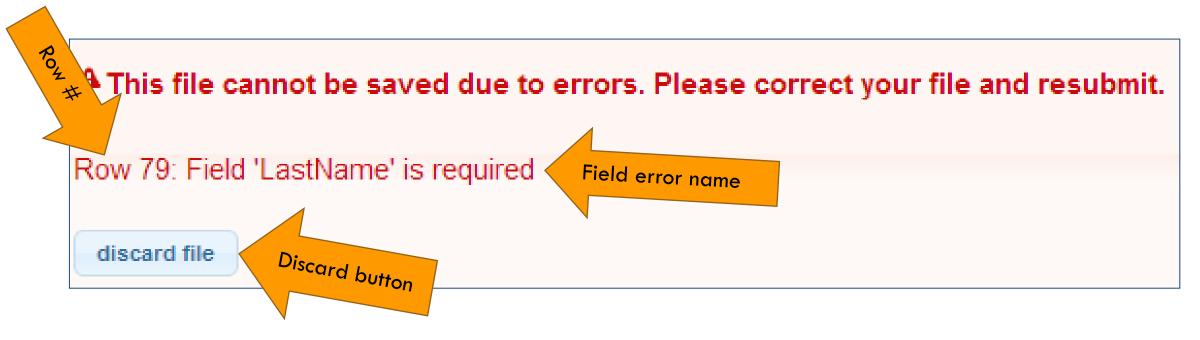


- Browse to select a CSV file
- Upload

For large upload files, a progress bar allows the user to see how much of the file has been reviewed for upload errors.



Error message(s) appear if the file fails the upload process.



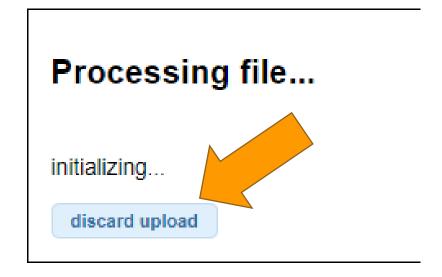
Discard the file, correct the error, and re-upload.



Discard Upload button:

- Interrupts upload and deletes the defective file mid-process.
- Alleviates long wait time associated with processing high volume file upload before discard is possible.
- Discard button also remains available at traditional screen intervals.

Upload Unit Record Data





Once the file upload is complete, verify the total number of students and the number of students by year in school.

Proceed to edits.

File Upload Complete!

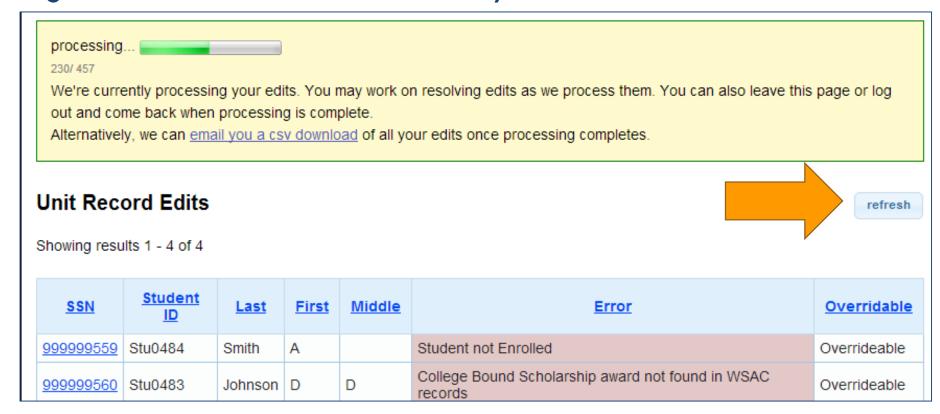
Press 'Proceed to Edits' if the uploaded data appears to be correct. Otherwise, press 'Discard Upload' to start again.



Proceed to Edits	Discard Upload	
	457	
	Freshman/1st Year	25
	Sophmore/2nd Year	27
	Junior/3rd Year	42
	Senior/4th Year	191
	Graduate	169
	Other	3

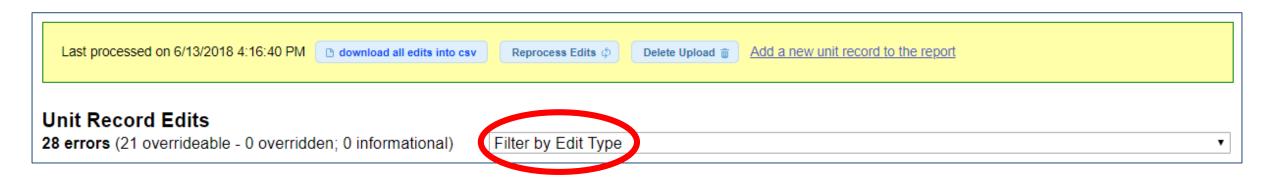


This may take a while. Edits can be fixed while the Portal reviews remaining records for edits. Periodically click "Refresh."





Filter by Edit Type, or Sort by SSN, Student ID, Name, Error message, or Overrideable status.



SSN	Student ID	<u>Last</u>	First	Middle	<u>Error</u>	Overrideable
99999955	STU0484	Smith	K		Date Of Birth outside expected range	Overridden
99999955	STU0484	Smith	K		Student ld Number must be at least 9 characters for publics	Overrideable
99999955	STU0484	Smith	K		Student not Enrolled	Overrideable
999999955	STU0484	Smith	K		Total aid reported is zero	<u></u>

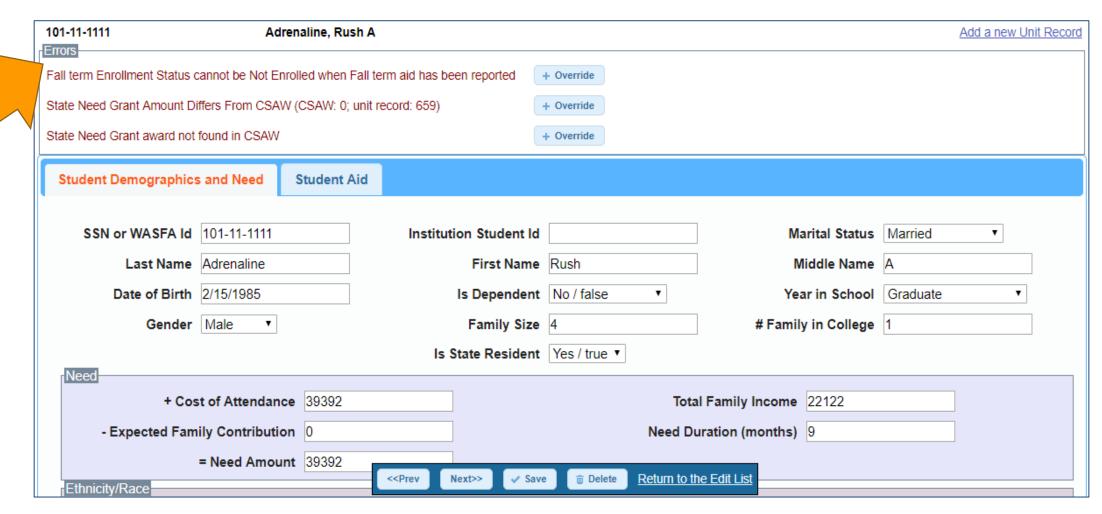


The file cannot be submitted until all Non-Overrideable edits are corrected, and all Overrideable edits either are fixed or overridden with a reason.

To override or edit student data, click on student's SSN to open the record.

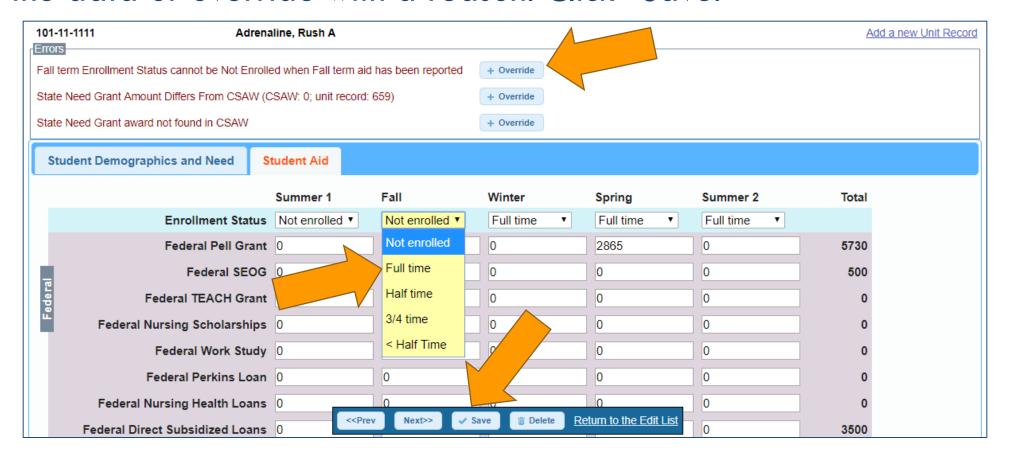
999999559 Stu0484 Smith A Student not Enrolled Overrideable 999999560 Stu0484 Smith A College Bound Scholarship award not found in WSAC Overrideable	<u>SSN</u>	Student ID	<u>Last</u>	<u>First</u>	Middle	<u>Error</u>	<u>Overridable</u>
GAGGAGGADIE - 10000SOU D D CONTROL OF CONTRO	999999559	Stu0484	Smith	Α		Student not Enrolled	Overrideable
records	999999560	183	Johnson	D	D	College Bound Scholarship award not found in WSAC records	Overrideable





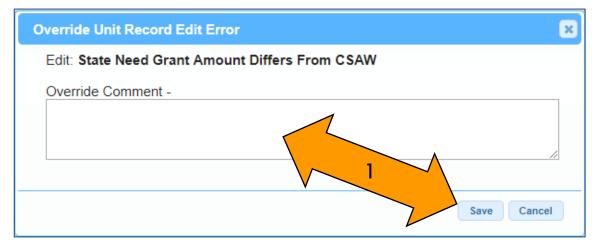


Edit the data or override with a reason. Click "Save."

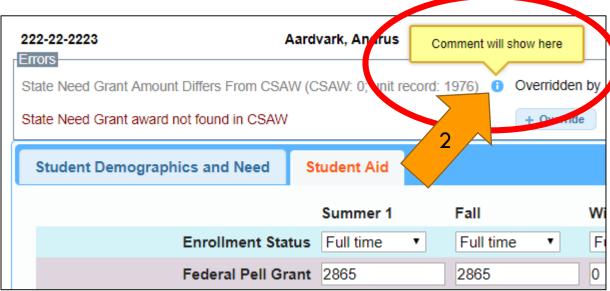




 If overriding, enter reason in the pop-up box and click "save."



 Hover mouse over the information icon to review the override reason.





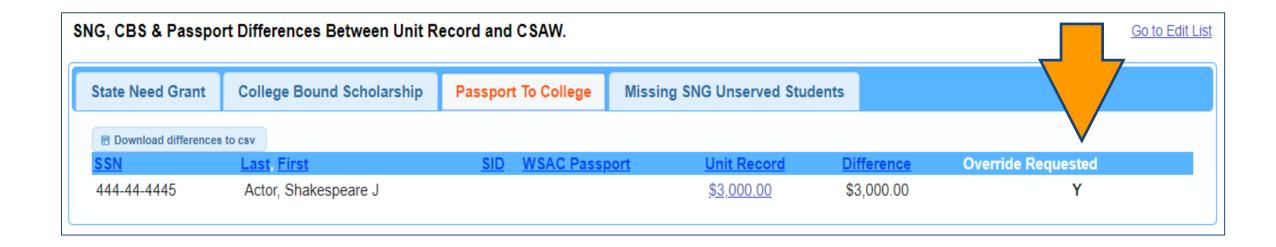
Check for Missing Data Previously Reported in WSAC Records

Click "Show SNG/CBS/PTC differences report" from the Edit page.



Check for Missing Data Previously Reported in WSAC Records

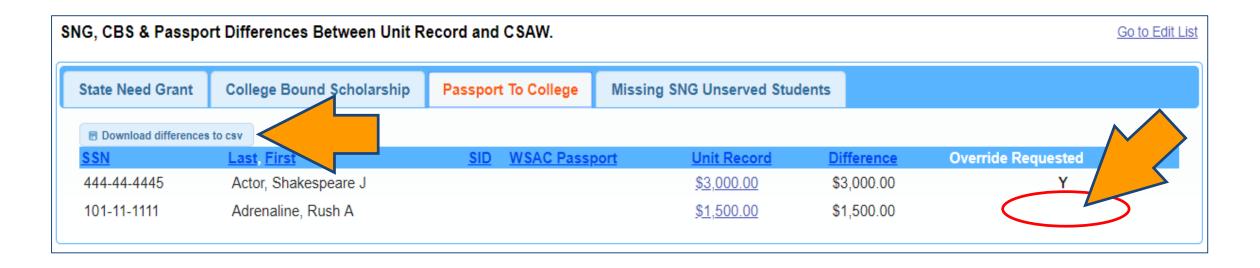
Discrepancies already overridden are flagged with a 'Y' to differentiate those records from discrepancies not yet addressed.





Check for Missing Data Previously Reported in WSAC Records

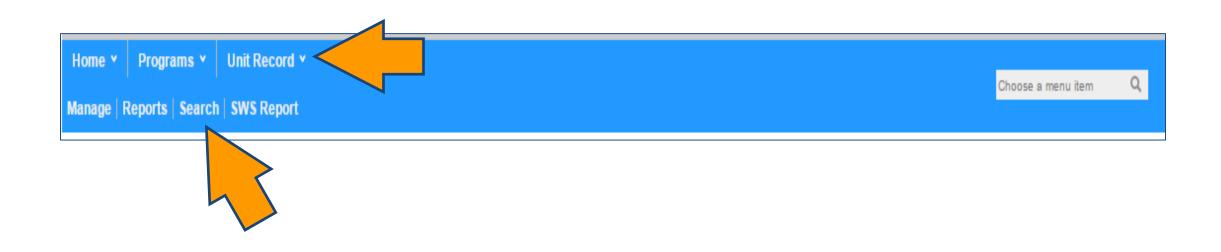
If unaddressed discrepancies also exist, click "Download differences to csv" to review a separate file and identify missing student records that must be added or corrected.





Edit to Correct or Add Data to an Existing URR Record

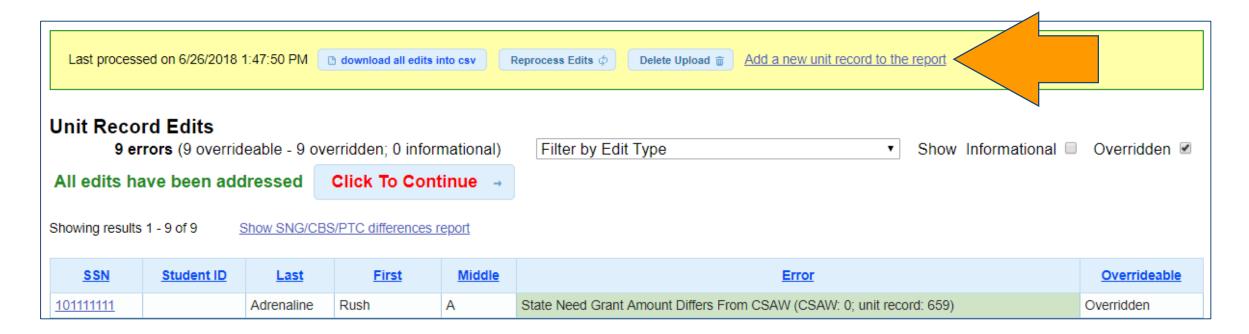
To add missing data to an existing record in your upload file, "Search" to locate and edit the student record.





Add a Missing Record to the URR Upload

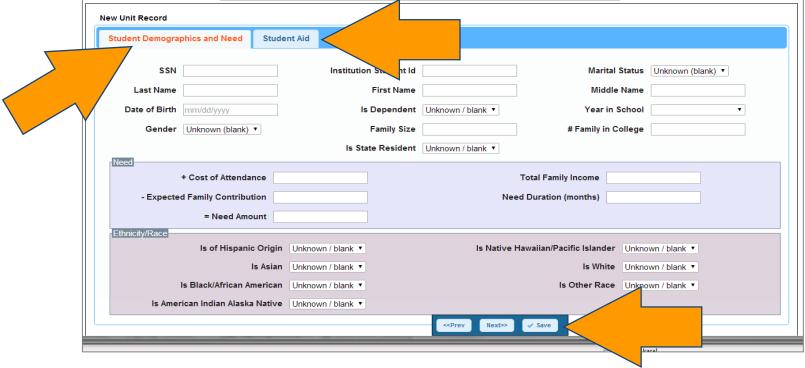
To add a missing student record, click "Add a new unit record to the report" from the Edits page.





Enter Data to Newly Added Record (or Edit an Existing Record)

This will open a new, blank record. Complete the fields in the "Student Demographics and Need" and "Student Aid" tabs. Remember to "Save" your work.

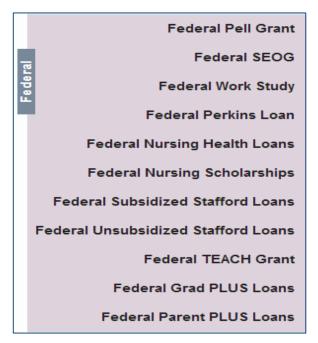




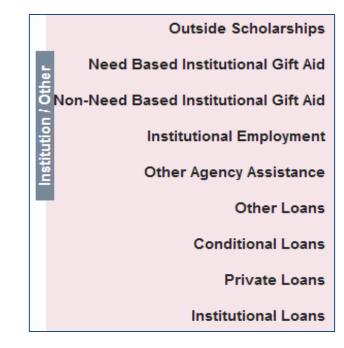
Student Aid Screen

All aid must be reported by term. If the term is not applicable, report "Not enrolled" and '0' funding (typically).



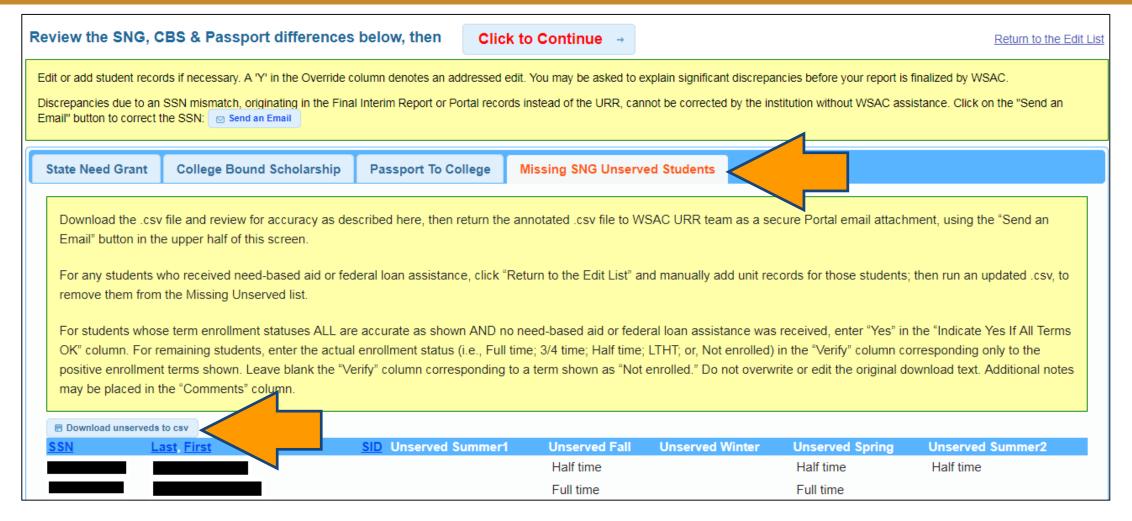








Missing SNG Unserved Students Report





Example of Missing SNG Unserved Report

Example: Missing SNG Unserved CSV report on download

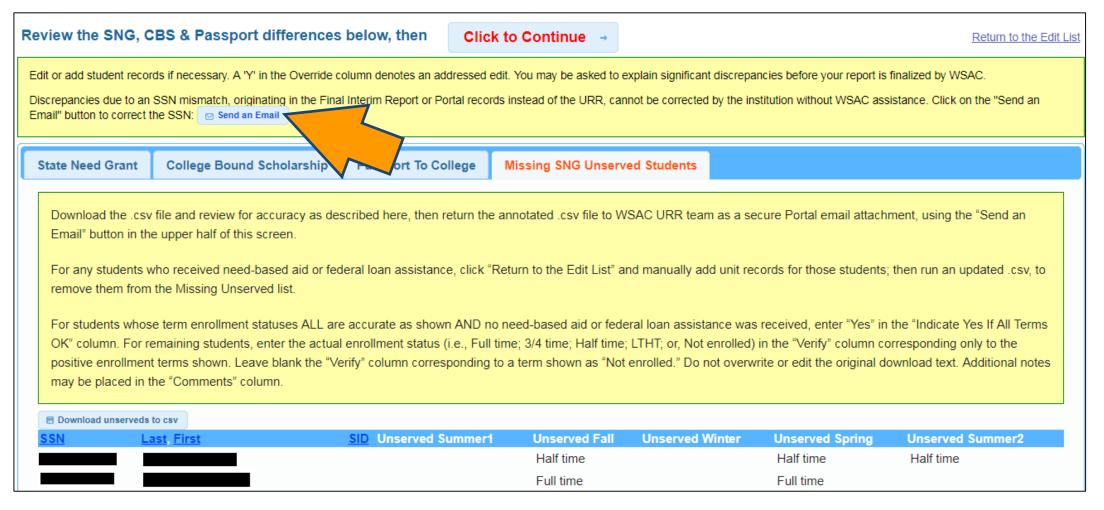
1	А	В	С	D	E	F	G	Н	I	J	K	L	М	N	0	Р	Q	R	S
								Indicate_Yes_i											
		Academic						f_All_Terms_	Summer1Unser	Summer1Verify	Fall Unserved	FallVerify	Winter Unserved	WinterVerify	SpringUnserved	SpringVerify	Summer2Unser	Summer2Verify	
1	InstitutionName	Year	Ssn	SID	FirstName	MiddleInitial	LastName	ОК	vedEnrollment	OrChange	Enrollment	OrChange	Enrollment	OrChange	Enrollment	OrChange	vedEnrollment	OrChange	Comments_Section
2	Example University	2017-2018	XXXXX1111	STU001	Aaron	N	Andrews		Not enrolled		Full time		Full time		Not enrolled		Not enrolled		
3	Example University	2017-2018	XXXXX2222	STU002	Betty	С	Bradley		Not enrolled		Not enrolled		Not enrolled		Full time		Full time		
4	Example University	2017-2018	XXXXX3333	STU003	Cathy	R	Calfhorn		Not enrolled		Not enrolled		Not enrolled		Full time		Full time		
5	Example University	2017-2018	XXXXX4444	STU004	Dean	Α	Dandy		Not enrolled		Not enrolled		Full time		Full time		Not enrolled		
6	Example University	2017-2018	XXXXX5555	STU005	Ella	L	Emerson		Not enrolled		Full time		Not enrolled		Not enrolled		Not enrolled		
7	Example University	2017-2018	XXXXX6666	STU006	Fiona	M	Friendly		Not enrolled		Not enrolled		Not enrolled		Full time		Not enrolled		
8	Example University	2017-2018	XXXXX7777	STU007	Greta	V	Grandy		Not enrolled		Not enrolled		Full time		Full time		Full time		

Example: Completed Missing SNG Unserved CSV download report with annotations

	Α	В	С	D	Е	F	G	Н	1	J	K	L	М	N	0	P	Q	R	S
								Indicate_Yes_											
		Academic						if_All_Terms_	Summer1Unser	Summer1Verify	FallUnserved	FallVerifyOr	Winter Unserved	WinterVerify	SpringUnserved	SpringVerify	Summer2Unser	Summer2Verify	
1	InstitutionName	Year	Ssn	SID	FirstName	MiddleInitial	LastName	ок	vedEnrollment	OrChange	Enrollment	Change	Enrollment	OrChange	Enrollment	OrChange	vedEnrollment	OrChange	Comments_Section
2	Example University	2017-2018	XXXXX1111	STU001	Aaron	N	Andrews		Not enrolled		Full time	< Half time	Full time	Half time	Not enrolled	Full time	Not enrolled		
3	Example University	2017-2018	XXXXX2222	STU002	Betty	C	Bradley	Yes	Not enrolled		Not enrolled		Not enrolled		Full time		Full time		
4	Example University	2017-2018	XXXXX3333	STU003	Cathy	R	Calfhorn		Not enrolled		Not enrolled		Not enrolled		Full time	Not enrolled	Full time	Not enrolled	
5	Example University	2017-2018	XXXXX4444	STU004	Dean	Α	Dandy	Yes	Not enrolled		Not enrolled		Full time		Full time		Not enrolled		
6	Example University	2017-2018	XXXXX5555	STU005	Ella	L	Emerson		Not enrolled		Full time		Not enrolled	Full time	Not enrolled		Not enrolled		
7	Example University	2017-2018	XXXXX6666	STU006	Fiona	M	Friendly		Not enrolled		Not enrolled		Not enrolled		Full time	Half time	Not enrolled		
8	Example University	2017-2018	XXXXX7777	STU007	Greta	V	Grandy		Not enrolled	Half time	Not enrolled		Full time	Not enrolled	Full time	3/4 time	Full time	Full time	
9	Example University	2017-2018	XXXXX8888	STU008	Hettie	Α	Harmon		Not enrolled		Full time	3/4 time	Full time	3/4 time	Full time	Not enrolled	Not enrolled		
10	Example University	2017-2018	XXXXX9999	STU009	India	L	Indigo		Not enrolled		Full time		Not enrolled		Full time	Not enrolled	Full time	< Half time	
11	Example University	2017-2018	XXXXX0000	STU000	James	С	Jameson		Not enrolled		3/4 time	Half time	Not enrolled		3/4 time	3/4 time	Not enrolled		



Return completed "Missing SNG Unserved" Report as a secure Portal email attachment

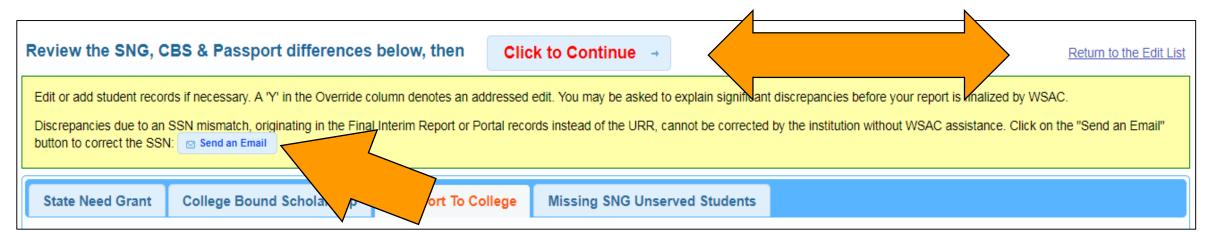




Submitting the Report

SSN Mismatches: Note that SSN mismatches originating outside of URR require WSAC assistance to correct. Press "Send an Email" to securely notify WSAC.

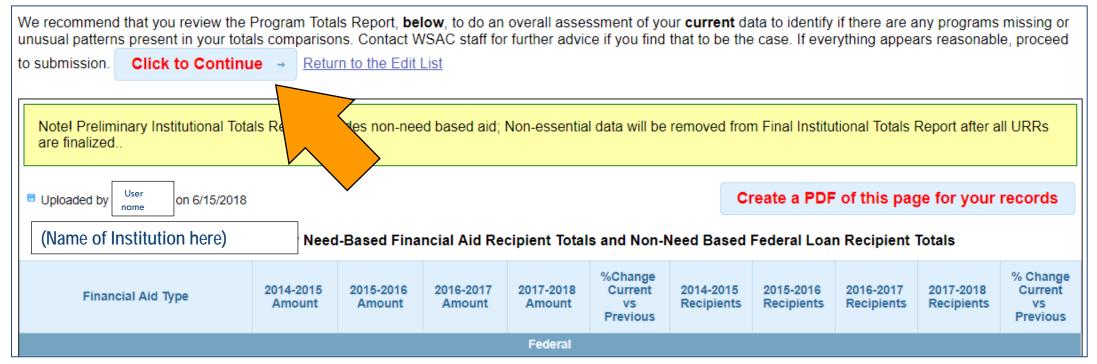
Press "Return to the Edit List" or "Search" to make additional corrections, or "Click to Continue" if all errors have been fixed or overridden.





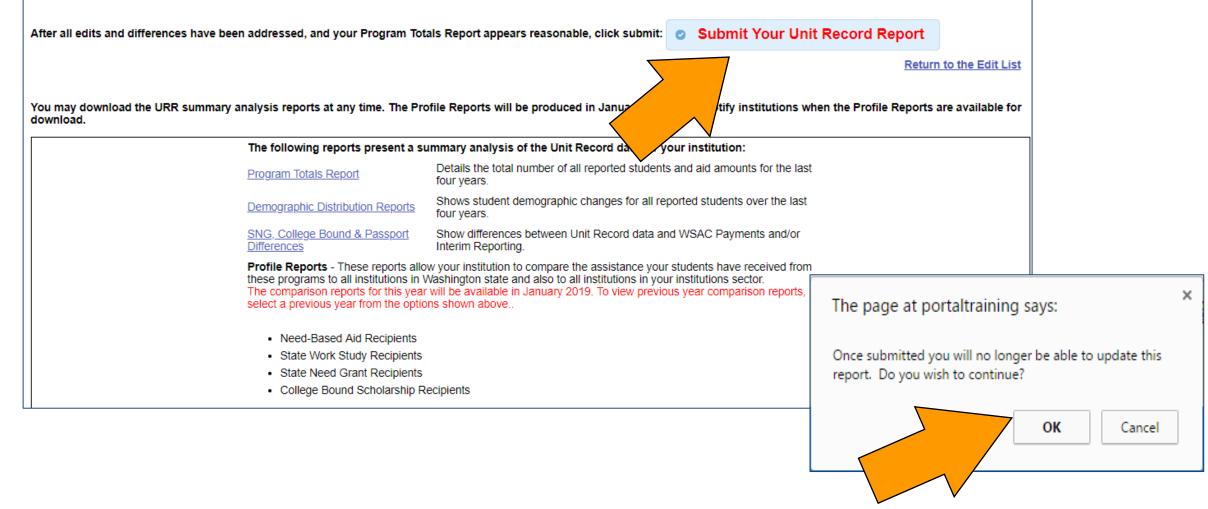
Submitting the Report

- Review the preliminary Program Totals Report for missing information or unusual patterns.
- Press "Click to Continue" if data appear to be correct.





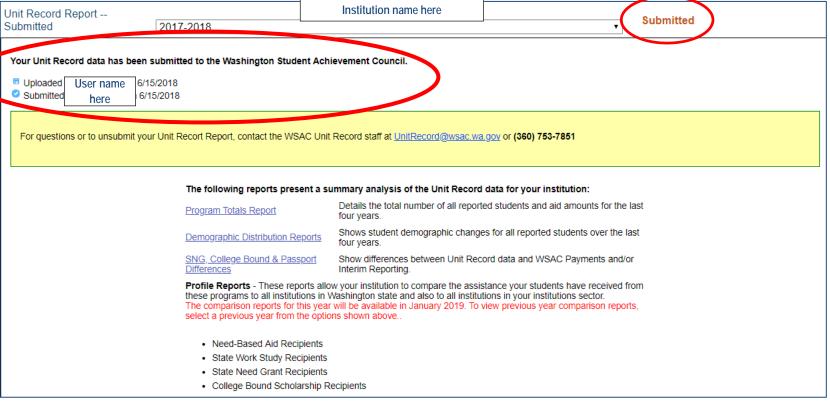
Submitting the Report





Before Exiting the URR Portal

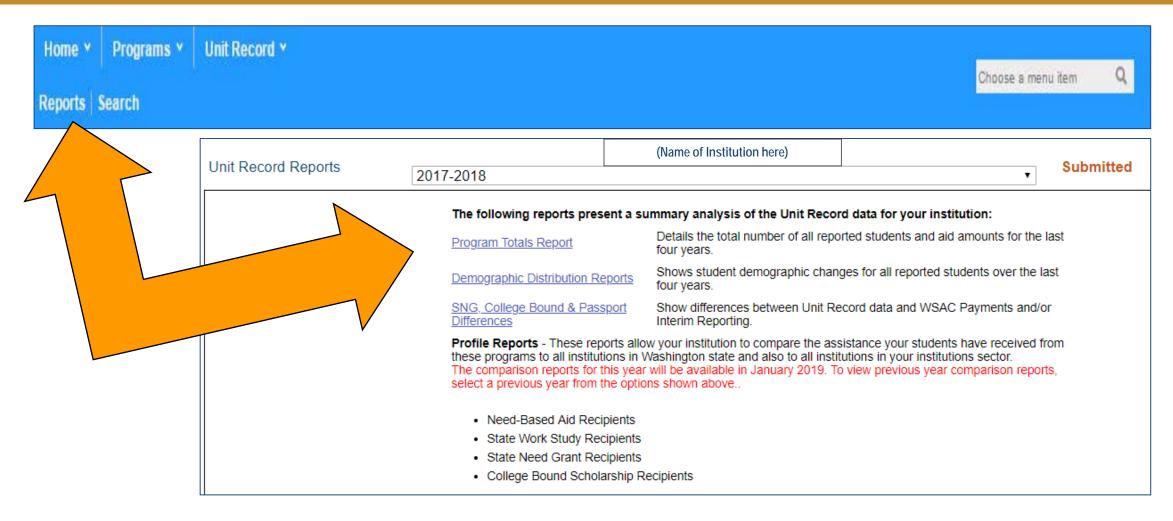
- Successful submission brings you to a Confirmation/Reports page.
- Review and print available URR Summary Reports.







Other URR Summary Reports





 The URR Processing Guide is available on the ctcLink Reference Center

http://ctclinkreferencecenter.ctclink.us/

 Contact FA ERP Support Team for questions or assistance with set up or running of the ctcLink Unit Record Report. File a ticket via the Service Desk at

https://servicedesk.sbctc.edu/helpdesk/WebObjects/Helpdesk.woa



Where to go for help – WSAC URR Portal Issues

 Review the 2017-18 URR Manual, available online at: <u>http://www.wsac.wa.gov/unit-record</u>

 Contact Washington Student Achievement Council staff at: unitrecord@wsac.wa.gov

Ann Voyles	Carla Idohl-Corwin	Marla Skelley
360-753-7843	360-753-7847	360-753-7851
annv@wsac.wa.gov	carlai@wsac.wa.gov	marlas@wsac.wa.gov