



April 2025







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- Introduction
- Reminders
- > Top 3 Winter Interim Questions
- Incremental Upload Options
- Interim Report Process Walkthrough
- > Q&A







# In a few words, what would you like to learn today?



## **SUMMER 2**

Please have awards reported in CSAW as early as possible to assist with accurate funding projections.



## File is uploaded into CSAW

 The file contains the award amount/s and financial aid application transaction # used to award.



CSAW matches the information provided through the file upload to the FAFSA or WASFA transaction # reported.



If the information does not match, there will be an edit to resolve





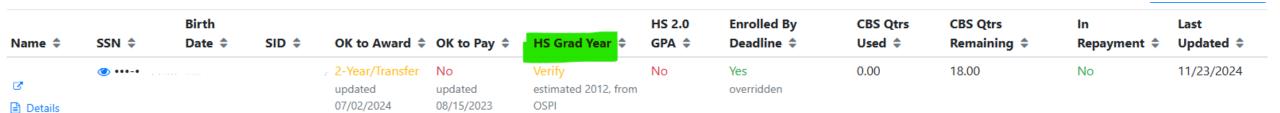
## **Data Hierarchy in CSAW**

How does CSAW calculate family income and MFI when both FTI and manual income are reported on the FAFSA?

- FTI when present and appears complete and the tax filing status and marital status appear in alignment.
- FTI + manual fields in instances of married filing joint taxes but now separated using manual fields where updated (recognizing colleges have to resolve instances where there appears to be conflicting information related to these but those will come through in an updated ISIR to WSAC).
- FTI + manual fields in instances of PJ updates to some fields but where some are left blank in manual entry, but FTI fields exist.
- FTI + manual fields when data has been updated in non-FTI fields but not all fields have been updated.
  - ullet For example, this is often seen with IRA/Pension distributions on FTI, and the rollover data are being manually entered and often corrected



- 1. How do I resolve the "Student is OK to award, not OK to pay, and hasn't been awarded CBS" edit?
  - Why does this edit appear?
    - Appears when HS Grad and/or HS 2.0 GPA information needs to be verified in the Checker.





- 1. How do I resolve the "Student is OK to award, not OK to pay, and hasn't been awarded CBS" edit?
  - Schools should be requesting a high school transcript for students in this case if they do not have one on file.
  - If schools are unsuccessful in collecting a high school transcript or GED documentation, the student can be overridden in the CBS Eligibility Checker beginning May 1<sup>st</sup> to "Transcript requested, but not received"

#### **Options**

- 1. Update Checker with high school graduation information from transcript or GED documentation (for non-former foster youth)
- 2. If no documentation has been received yet, please award CBS. This will resolve the edit and the student will get the "CBS is not OK to Pay" edit. The interim report can be submitted with this edit.



 How do I resolve the "Student is OK to award, not OK to pay, and hasn't been awarded CBS" edit?

#### **RESOURCES:**

Program Manual pages 22-31



2. When will WASFA corrections be available, and what do I do about provisionally independent students?

- What happened?
  - The correction file process between the WSAC portal and our application provider's system broke.
- What are we doing?
  - We've been working to find a solution. Recently, our application provider identified a script that could be run to prevent errors between the file exchange, and we are in the final stages of testing.



2. When will WASFA corrections be available, and what do I do about provisionally independent students?

- If we are able to fix the corrections process, as anticipated, you will be able to approve dependency overrides for students in the portal. This will result in a new transaction being generated that can be used in CSAW.
- If we cannot fix the process, we will provide a workaround for provisionally independent students.



3. What do we do if a student has a different ID on their WASFA application this year than last year or has a duplicate ID in CSAW?

When a student creates multiple WASFA accounts or if a student adds an ITIN or SSN to their application, this will create multiple WASFA IDs

If you find a student has multiple IDs in the portal there are couple steps that must be completed to resolve the issue.





3. What do we do if a student has a different ID on their WASFA application this year than last year or has a duplicate ID in CSAW?



The hierarchy of awarding in CSAW is SSN > ITIN > WASFA ID



3. What do we do if a student has a different ID on their WASFA application this year than last year or has a duplicate ID in CSAW?



- 1. If the student has multiple SSN and/or ITIN numbers, confirm what number is correct.
  - > If the student has a confirmed SSN they should be awarded on that number.
  - If they do not have a SSN, but have an ITIN, they should be awarded on that number.
  - If the student doesn't have either, they need to be awarded on their WASFA number.
- Once the correct ID has been determined and student is awarded in CSAW on the correct ID, send a secure message to the Washington College Grant inbox via the portal, including the following:
  - Student Name
  - ID that they should be awarded on



3. What do we do if a student has a different ID on their WASFA application this year than last year or has a duplicate ID in CSAW?





- 4. Once corrections are available in the portal: update student's WASFA application/s to match the correct ID by doing the following:
  - Log into portal and go to Programs > WASFA. Click on
  - > Update the SSN or ITIN to match the ID. For example:
    - i. Student's WASFA ID is 000-00-0000 and confirmed SSN is 123-45-6789, you would update the SSN section to 123-45-6789
    - i. Student has two WASFA IDs 123456789 and 987654321. Student's newest application has 987654321, you would update the SSN section on the application with 123456789 to the WASFA ID to 987654321



### Incremental file upload

Incremental file upload allows you to load partial student data instead of a full file, also called a change-only file, as well as full student data.

The incremental file requires that you add one new column at the beginning of your file.

- "" "IsDelete" column, mark "Y" if you want to delete student awards.
- Uploading incremental student data will not affect any of the student awards that are not listed on the file, which means it won't delete information if a student is not included.
  - Similar to the Unit Record Report

#### **Reminder:**

- \$0 awards on the file equals "Need Met"
  - Leave award amount blank if student doesn't meet eligibility

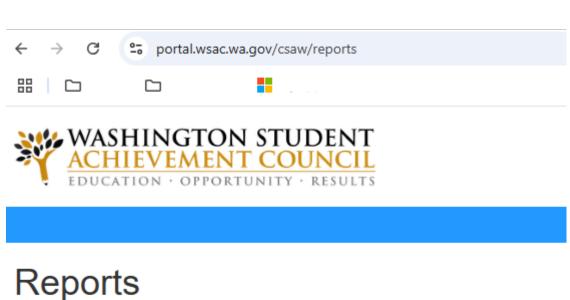


## Incremental File Upload



The All Student
Awards report in
CSAW, has been
updated to match
the incremental file
format.





All Student Awards

Displays all students at the institution and downloads in upload-csv-file format.

Go to report

## Upcoming Incremental File Training for CTCs

### **SBCTC Training**

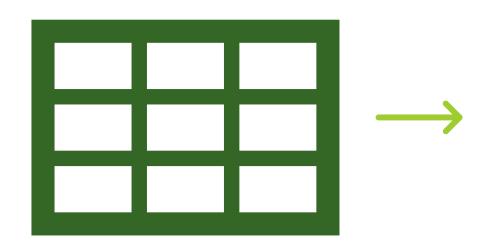
Thursday, April 17<sup>th</sup> at 1:30 to 2:30pm: WCG Interim Incremental File Walkthrough

Tuesday, April 22<sup>nd</sup> at 9am to 11am: WCG Interim Error Report Review

# File Layout Template

### Found at

www.wsac.wa.gov/faa-resources



Use incremental file layout.



info@wsac.w

ABOUT US Y MEETINGS Y STRATEGY & PARTNERSHIPS Y

FINANCIAL AID Y

ADMINISTRATION

administration » financial aid administration » faa resources

#### RESOURCES FOR FINANCIAL ASSISTANCE ADMINISTRATORS

#### **Administrative Guidance**

Program Guidance	2024 Legislative Session	Residency
COVID-19 Guidance	Program Manuals, MFI & Award Charts	

#### Program Manuals, MFI & Award Charts

- Passport to Careers Program Manual (2024-25) (2023-24).
- Washington College Grant, Washington Bridge Grant, and College Bound Scholarship Program Manual (2024-25) (2023-24)
  - MFI Chart for WCG, Bridge Grant, and College Bound Awarding (2024-25). (2023-24).
  - Maximum WCG, Bridge Grant, and College Bound Awarding (2024-25). (2023-24).
  - Enrollment Intensity Charts (2024-25).
  - CSV sample file for CSAW Interim Reports (full upload) (<u>2023-24</u>).\*
    - No longer available for 2024-25.
  - CSV sample file for CSAW Interim Reports (incremental uploads) (2024-25)



#### And in the Portal at CSAW > Upload

CSAW - Upload

Upload

Edits

Request Funds

PLEASE NOTE: Each Full upload attempt represents a FRESH start. This means that each Full upload must contain ALL enrollment data for the current academic

year.

For Incremental uploads, only include records that are changed, added or deleted. Use the "incremental upload" template.

Choose File No file chosen

incremental upload csv template i

full upload csv template i



We will notify everyone when this is discontinued.



## It's Interim Report Walkthrough Time!

Home | Csaw | Choose a menu item | Q |

Welcome to the College Bound | WCG and PTC, too | Scholarship Award Warehouse!

Upload | Edits | Request Funds | Interim Report | Students | Students | Account Status |

Request Funds | Interim Report | Students | Account Status |

The rest started | Choose a menu item | Q |

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#### To get started:

- 1. Upload
- Address Edits
- 3. Request Funds/Submit Interim Report

#### Other useful tools:

- . Summary of account status: WCG CBS PTC
- · Search for students
- · Submit a receivable transmittal



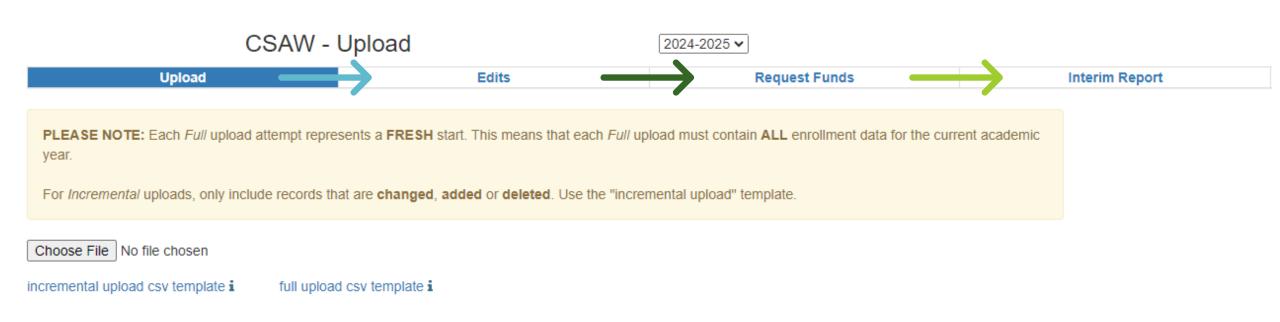
Upload

Resolve Edits Request Funds Review Interim Report

**Submit** 

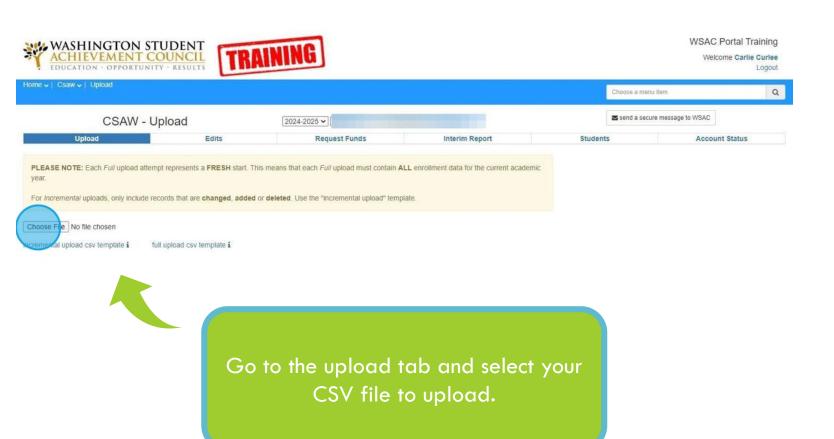


The order of the tabs in CSAW is the order to complete the interim reporting process.





## Step 1: Upload Your File







## Step 2: Save Your Upload

	Amount	\$281,000.00	\$40,497.00
Bridge	Total Awards	1820	258
CBS	Need Met Awards	0	0
	Amount	\$60,507.00	\$4,962.00
	Total Awards	378	42
	Need Met Awards	0	0
PTC	Amount	\$26,131.00	\$6,531.00
	Total Awards	28	7
	Need Met Awards	0	0



Discard upload



CSAW will display a summary of the awards uploaded. If everything looks correct, scroll down to click "Save upload".

# Step 3: Edits

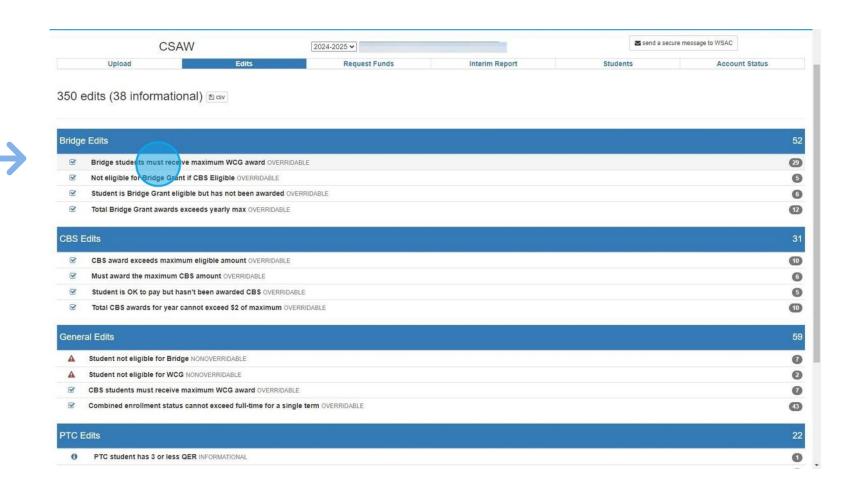




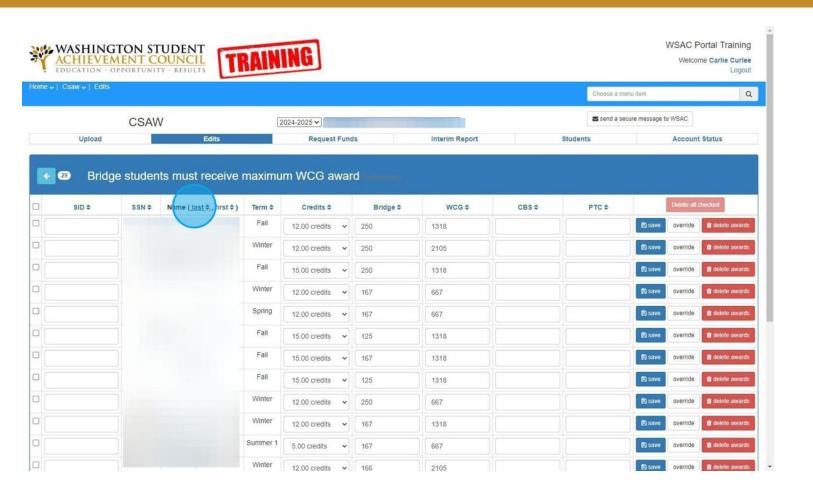
When you access the edits tab, a list of all edits will be there.

Those listed as informational do not have to be addressed to move on with the interim report but are helpful to review.

Click on an edit to view the students associated with the edit.



# Step 3: Edits

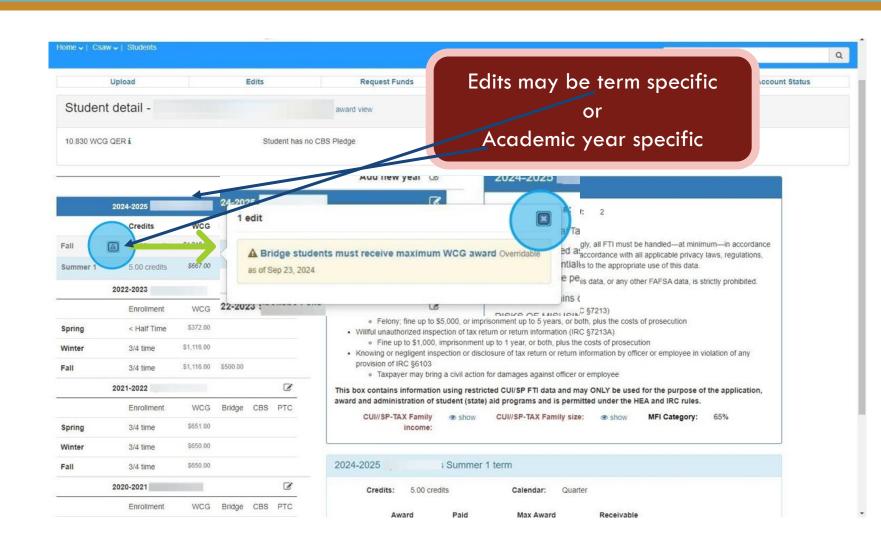


- > Students' names will populate, and you can click the link to go to their student detail record.
- Sorting by last name can be helpful
- If you know the fix or the override, you can do it directly in the edit screen.
  - It is good to review the student detail information.



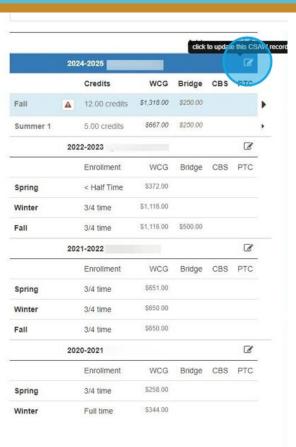
Click on the triangle icon in the term detail or academic year to view edit/s.

This is also where any override information will be displayed if WSAC doesn't approve an override.





## Step 3: Edits



Click the edit icon to update credit enrollment, amounts, and/or funds.





Make any updates.



Click "update student" to save. Once saved, refresh the student detail page and the edit should be gone if resolved. If the edit was not fully resolved, there is more to fix.





### Edits to be aware of for interim reporting:

- NEW "Student does not have a FAFSA/WASFA on file"
  - This edit appears when CSAW cannot match a financial aid application to the student.

#### - Troubleshooting

- Student's ID doesn't match what is reported on their application
- Student hasn't listed your school on their financial aid application
- Student's transaction number reported does not match a FAFSA or WASFA transaction number that exists.
- Example: School reports FAFSA transaction #3 on file upload, but there only two FAFSA transactions or the student filed a WASFA, and the transaction reported is #1, but WASFA transactions start with 50.

Washington Student Achievement Council



### Edits to be aware of for interim reporting:

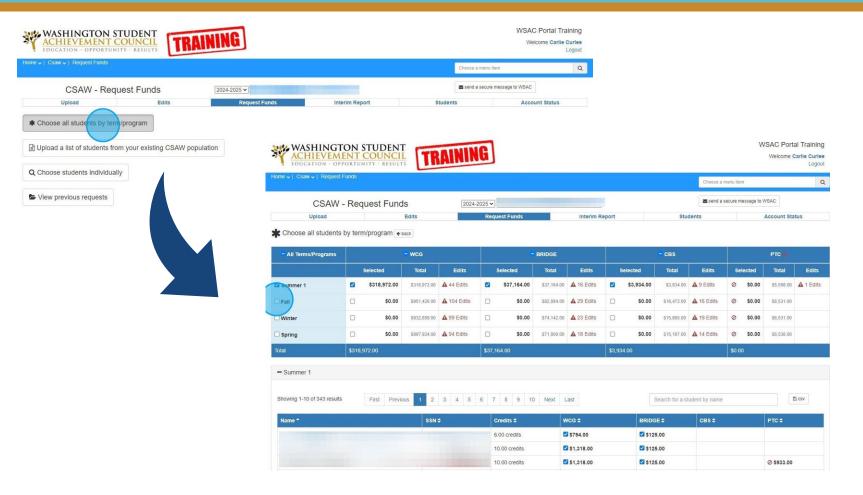
- "The student has been awarded WCG and WG-A in the same academic year"
  - This edit appears when a student who has received WCG at your school, has also received WA Grant for Apprenticeship through an approved apprenticeship program.
    - 2 override options
      - WSAC to verify that the student is not over-awarded between WCG and WG-A.
      - My college paid on adjusted COA tuition and books only

Washington Student Achievement Council

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## Step 4: Request Funds



The easiest way to request funds is to select "Choose all students by program".

Once there, select all previous terms and the current terms.

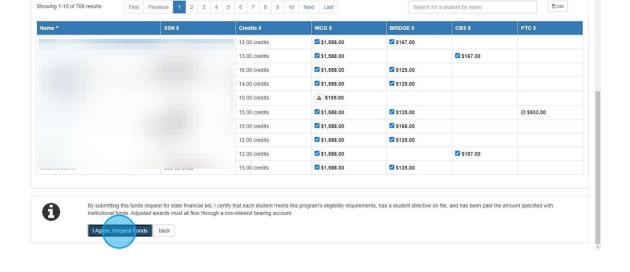
For the spring interim report, this would be Summer 1 (if applicable) Fall, Winter, and Spring terms.

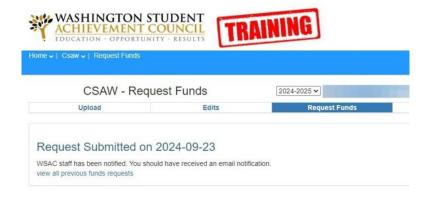


## Step 4: Request Funds

Click on "I Agree, Request Funds".





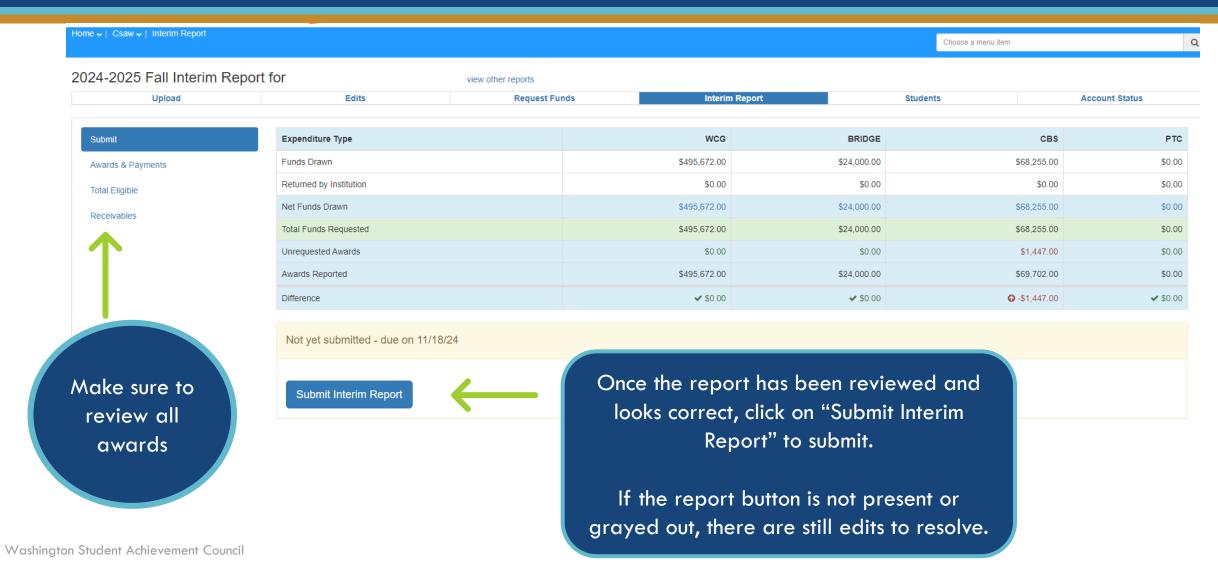




Confirmation of the request will appear. A list of students in that request can be downloaded.



## Step 5: Submit Report



A confirmation email will be sent to you and to <a href="wcg@wsac.wa.gov">wcg@wsac.wa.gov</a>



Our team will review any overrides and will contact you if there are any changes needed





- Request all payments before submitting your report (Summer 1, Fall, Winter, and Spring terms)
- ✓ If there is an outstanding balance, you do not need to submit a payment to WSAC. Owing balances are reconciled after the final interim.
- Pay close attention to the due date and start early
- Ask questions! If you don't understand something, reach out we're here for you! Email wcg@wsac.wa.gov

