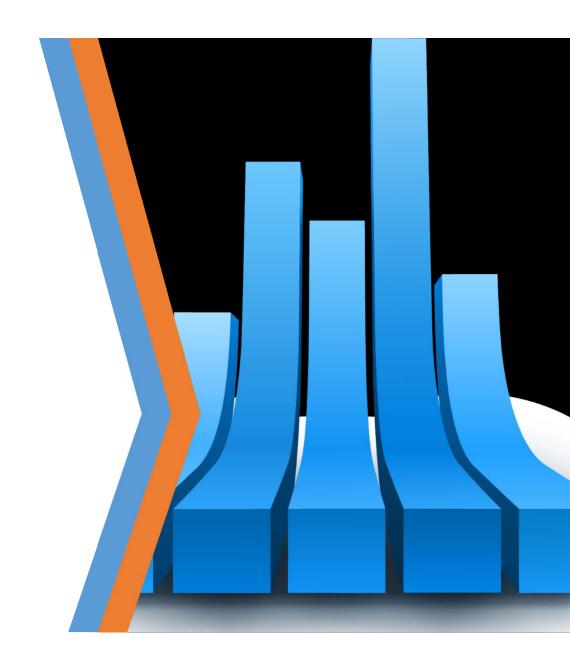


Unit Record Report

Submitting the 2019-20 Report and SBCTC ctcLink Update

Training Webinar Presentation August 12, 2020





Webinar Presenters

Deborah Englehardt, Functional Analyst, SBCTC PeopleSoft Financial Aid

Marla Skelley, Associate Director, WSAC

Ann Voyles, Program Associate, WSAC





Purpose of the Unit Record Report

- Provide institutional reports and profiles
- Assess the needs of students
- Guide legislative and other policy decisions
- Inform changes to state aid programs
- Minimize ad hoc data requests to institutions



URR Manual available electronically:

https://www.wsac.wa.gov/unit-record

- August 10: Unit Record Report (URR) application opens
- October 5: Finalized report due
- October/November: WSAC analysis
- December: Reports to policy makers
- January 2021: Institutional profiles available



Manual Overview

- Introduction
 - Overview, purpose, changes, and timeline
- Chapter 1 General Instructions
- Chapter 2 Data Definitions
- Chapter 3 Reporting Application User's Guide
- Appendices



Manual Overview, continued

Appendices

- A Need-Based and Non-Need Based Program Recipients to Report
- B Record Layout File Format and Valid Inputs
- C System Edits that Prevent File Upload and Import
- D Quick Lookup by Financial Aid Program
- E Quick Lookup by Unit Record Report Field Name



Portal CSV File Submission

Building a CSV file for submission

- Report only students who received financial aid based on the 2019-20 FAFSA or WASFA year.
- Report files in CSV format with a header row.
- Review the field definitions in Chapter 2 of the Manual and the record layout in Appendices B and C to determine valid field content.



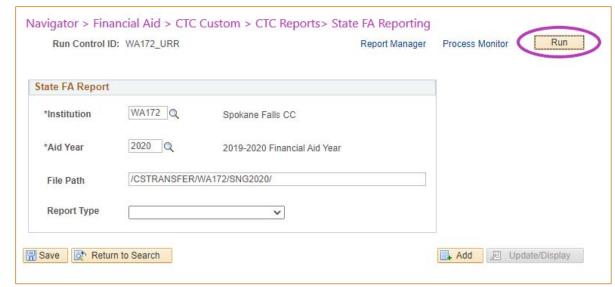
Determine which students to report

- Need-Based Recipients 2019-20 FAFSA or WASFA required.
- Need-Based Aid Recipients other programs where FAFSA or WASFA data may or may not be available.
- Non-Need Based Federal Loan Recipients (i.e., Federal Direct Unsubsidized Loans, Federal Parent PLUS Loans, and Federal Grad PLUS Loans).

Appendix A in the Manual details these categories



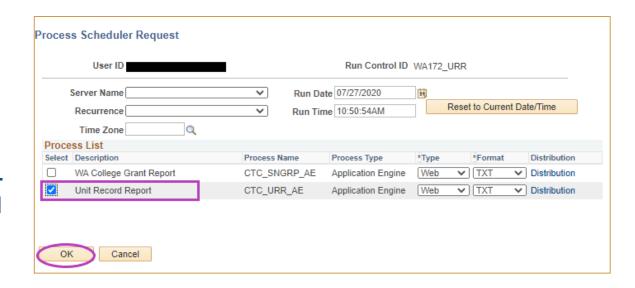
- State FA Reporting Component
 - Enter Institution and Aid Year
 - Enter designated File Path
 - Report Type = Blank
 - Select RUN button





CSV File Creation – ctcLink System, continued

- Select 'Unit Record Report'
- Click OK button
- Report file is generated in csy format with header rowwhich includes who received awards for 19-20 aid year





Need-Based Recipients

- Intent is to capture all financial aid disbursements in a Unit Record Report.
- Report this year all financial aid received based on filing of the 2019-20 FAFSA or WASFA.
- Report on next year's URR all financial aid received based on the 2020-21 FAFSA or WASFA.



- The ctcLink Unit Record Report selects:
 - Need-Based Recipients
 - Non-Need-Based Federal Loan Recipients



Programs to Report

Need-Based Recipients — FAFSA fields required

- ☐ Federal Pell Grant
- □ Federal SEOG
- ☐ Federal Work Study
- ☐ Federal Direct Subsidized Loan
- Washington College Grant/ formerly, State Need Grant*

- □ College Bound Scholarship*
- Passport to College Scholarship*
- □ State Work Study (On- and Off-Campus)**
- □ Teacher Shortage Conditional Grant***
- Student Teaching Grant *
- □ Need-Based Institutional Gift Aid

^{*} FAFSA or WASFA required

^{**} FAFSA or WASFA required; DACA students must have a valid work authorization

^{***} Program funded 2020-21



Programs to Report

Need-Based Recipients – Other Programs

- Federal TEACH Grant
- Federal Health Professional Scholarships & Grants
- Federal Health Professional Loans
- WSOS BA Scholarship (former Opportunity Scholarship)
- WSOS Career Tech Scholarship

- Other State Funded Assistance
- Worker Retraining Program Funds
- Need-Based Institutional Gift Aid
- Institutional Employment (if need based)



Basic Food Employment and Training (BFE&T or BFET)

- If your need-based recipients receive BFET funds and they are easily reportable from your system, include the amounts received for the same period of time reported for your recipients.
- Should be reported as WorkForceTrainingFunds



Programs to Report

Federal Non-Need Based Loan Recipients

- Federal Direct Unsubsidized Loan
- Federal Parent PLUS Loan
- Federal Grad PLUS Loan

Note: The information reported will be minimal for Federal loan recipients who are not also receiving need-based assistance.



- Global Setup for the ctcLink Unit Record Report:
 - Ethnicity Category
 - Award Category:
 - Need-Based FAFSA/WASFA data Required or Optional
 - Non Need-Based Loans or Other
 - Award Maximum Amounts



- Institution-based Configuration for the ctcLink Unit Record Report:
 - URR ethnicity category linked to PeopleSoft Ethnic Group values
 - Award category:
 - Linked to FA Item Type and Award Status (example: Offered, Accepted, or Disbursed)



Changes for the 2019-20 Unit Record Report Portal

- Refer to Page iii in the Manual
- Program Fields Renamed in the .CSV Header File Record Layout
 - State Need Grant relabeled to WA College Grant
 - Opportunity Scholarship relabeled to WSOS BA Scholarship
- Field Deletions to .CSV Header File Record Layout
 - Federal Perkins Loan
 - GET Ready for Math and Science



Changes for the 2019-20 Unit Record Report Portal, continued

- New Field Additions to the .CSV Header File Record Layout
 - ISIR/WASFA Transaction Number
 - WCG Apprenticeship
 - Passport to College Incentive Grant
 - Teacher Conditional Scholarship Programs
 - Teacher Grant Programs
 - WSOS Career and Technical Scholarship



Changes for the 2019-20 Unit Record Report Portal, continued

Reporting Category Updates:

- Formerly reported in Conditional Loans, these are now to be reported in Teacher Conditional Scholarship Programs category
 - Alternative Routes to Teaching
 - Educator Retooling
 - Pipeline for Educators
 - Teacher Shortage Conditional Scholarship
- Report the Student Teaching Grant program in the Teacher Grant Programs category



Early Announcement: Changes for the 2020-21 Unit Record Report Portal

- New Teacher programs under development:
 - Teacher Conditional Scholarship Programs category:
 - Teacher Shortage Conditional Scholarship
 - Teacher Career and Technical Education program
 - Teacher Grant Programs category:
 - Teacher Endorsement and Certification Help program (aka Teacher Endorsement Program, or State TEACH program)
- New National Guard Postsecondary Education Grant Program (National Guard Grant)



Valid Input Ranges – Changes for 2019-20 *

Category	Old Value	New Value
Pell Grant	0 to 9143	0 to 9293
Washington College Grant	0 to 17000	0 to 19000
Washington College Grant Apprenticeships *	n/a	0
College Bound Scholarship	0 to 15000	0 to 12000
Passport to College Scholarship	0 to 9500	0 to 6750
Passport to College Incentive Grant	incl. in PTC	0 to 5000
Teacher Conditional Scholarship Programs	n/a	0 to 8000
Teacher Grant Programs	n/a	0 to 10000
WSOS BA Scholarship (formerly Opportunity Scholarship)	0 to 12000	0 to 7500
WSOS Career Technical Scholarship	n/a	0 to 6000

^{*} Washington College Grant Apprenticeships will not be separately reported for 2019-20. Include these funds in the Washington College Grant category.



- For all financial aid recipients reported
 - Required fields:
 - SSN
 - First Name
 - Last Name
 - Gender

- Is State Resident
- Year In School
- Financial Aid per term even if '0'
- Enrollment Status per term
- Report Financial Aid for each of five terms
- Report Enrollment status for each of five terms
- Report non-need based aid received for all need-based recipients



- .CSV file requires header row (sample is available)
- Financial aid reported for each of five terms:
 - Summer 1 (used primarily for leader/header awards)
 - Fall
 - Winter (semester schools to report as zeros '0')
 - Spring
 - Summer 2 (used primarily for trailer awards)
 - Clock hour schools may have awards for all 5 terms



- When to include summer aid in your reporting
 - Review Chapter 2 of Manual for detailed information.
 - Summer aid reported are amounts received based on 2019-20 FAFSA or WASFA.
 - In general:
 - Leader/Header schools to report Summer 1 aid (Report Summer 2 as '0')
 - Trailer schools to report Summer 2 aid (Report Summer 1 as '0')
 - Clock hour schools may report aid for both summer terms
 - If recipient enrolled more than one "term" in same summer report total amount received and enrollment status as one enrollment term.



FAFSA & WASFA Related Fields

Fields to also report for 2019-20 FAFSA & WASFA filers

- ISIR/WASFA Transaction #
- Marital Status
- Is Dependent
- Family Size
- Number in College

- Family Income
- Expected Family Contribution (EFC)
- Cost of Attendance (COA)
- Need Duration
- Need Amount

SPECIAL NOTES ABOUT SELECTED FIELDS





Social Security Numbers

- Duplicates are not accepted.
 - Files containing duplicate SSNs will not upload.
- Invalid SSN sequences are flagged. Don't use "dummy" numbers
- SSNs of WA College Grant and College Bound Scholarship recipients will be compared to the SSNs reported in the WCG/CBS CSAW records.
- SSNs of Passport to College recipients will be compared to recipient Portal records.
- Discrepancies will show on edit reports.



Year in School

'1' or 'Freshman/1st Year'		
'2' or 'Sophomore/2nd Year'	Required for all recipients. Report the status as of the beginning of the term of the recipient's last financial aid	
'3' or 'Junior/3rd Year'		
'4' or 'Senior/4th Year'		
'5' or 'Unclassified/5th Year'		
'6' or 'Graduate'		
'7' or 'Professional'	disbursement for the 2019-20 year.	
'8' or 'Other'		



Year in School – Considerations

- Do not automatically use the Year in School reported on FAFSA or WASFA.
- Report the highest Year in School for which the student attended when the student's financial aid was disbursed.
- Code '8' or 'Other' Use to report need-based aid for Running Start students or other students who have not yet graduated from high school.



Year in School:

- Value is reported as beginning of the term for the student's last financial aid disbursement for the year.
- Combination of earned units (between the ranges indicated in URR) manual), whether or not the students are matriculated into BAA/BAS program, and NSLDS Loan year on FA Term.



Family Information *

Family Size

- Generally reported from the FAFSA or WASFA
- Must be 2 or higher for dependent students
- Must be 1 or higher for independent students
 - If married, must be 2 or higher

Number in College

- Must be 1 or higher
- Cannot exceed the Family Size
- Parents' enrollment in college should not be included unless it was a professional judgment

^{*} These data elements should align across URR, CSAW, and FAFSA/WASFA.



- Report the Family Income (taxable and untaxed) based on a review of the 2019-20 FAFSA or WASFA
 - Usually will be the 2017 income from FAFSA or WASFA.
 - If a professional judgment decision was made, report that income. **
 - Report integers without dollar signs or cents (e.g., 44010 and -10123).
 - The only place in the file where negative numbers can be used.
 - * These data elements should align across URR, CSAW, and, generally, FAFSA/WASFA.
 - ** Ensure changes are submitted through federal processor or WASFA, and update CSAW record.



Family Income:

- Income values pulled from the WA College Grant Eligible Data page
 - If the student is Dependent, only the parent(s) taxable and non-taxable income are included
 - If the student is Independent, both the student's and spouse's taxable and nontaxable income are included
 - Negative family income values will be included, if applicable



Expected Family Contribution *

Report the Expected Family Contribution (EFC)

- Use the Federal Methodology (FM) calculation produced by U.S.
 Department of Education based on the 2019-20 FAFSA, or WASFA, EFC.
 - Report FM EFC if Institutional Methodology produces different EFC
- May be adjusted by professional judgment decisions.
- Should reflect the number of months reported in Need Duration.

^{*}These data elements should align across URR and FAFSA/WASFA unless adjusted for Need Duration less than or greater than nine month regular academic year.



Cost of Attendance

- Most campuses use several student budgets to reflect changes in living expenses.
- Report the student budget amount related to Need Amount.
- Should be based on the number of months reported in Need Duration.



Cost of Attendance

- Expected Family Contribution
- = Need Amount
- Base all three items on number of months reported in Need Duration.
- For Need Amount, report the amount used in the disbursement of aid.
- Report Need Amount as '0' or higher (do not report negative values).



Need Duration

- Report Need Duration based on the number of months for which the Need Amount and Cost of Attendance were reported.
- Normally report as integers from 1 12.



Term Enrollment Status

Undergraduate Enrollment Status	Credits	Scheduled Clock Hours	URR Codes	
Not Enrolled	n/a	n/a	'0' or 'Not enrolled'	
Full-Time	12.0 or more	300 or more *	'1' or 'Full time'	
Half-Time	6.0 - 8.9	150 – 224	'2' or 'Half time'	
Three-Quarter Time	9.0 – 11.9	225 – 299	'3' or '3/4 time'	
Less Than Half-Time	3.0 - 5.9	75 – 149	'5' or '< Half time'	

^{*} Typically, clock hour term awards are for full time enrollment status, except that the final term may be paid for part-time enrollment status — unless a student is out of QER

Term Enrollment Status

- Enrollment statuses are pulled from the FA Load field on the FA Term page
- FA Term values are translated and included in the csv data file.
 - F = 'Full time'
 - T = '3/4 time'
 - H = 'Half time'
 - L = '< Half time'</p>
 - N = 'Not Enrolled'



Reporting Term Enrollment

Approximate Term Date Ranges for Clock-Hour Institutions

Term	From	То	
Summer 1	July 1, 2019	September 11, 2019	
Fall	September 12, 2019	November 22, 2019	
Winter	November 23, 2019	February 5, 2020	
Spring	February 6, 2020	April 18, 2020	
Summer 2	April 19, 2020	June 30, 2020	



WA College Grant, College Bound Scholarship, and Passport to College

- Report the final awards and enrollment levels of student at time of disbursement.
- The Unit Record Reporting tool checks against CSAW records – This is Critical to remember.
- Review the "WCG, CBS, & Passport Differences Report" to verify all recipients and awards are correctly reported.



Reporting of tuition waiver dollars for WCG and CBS recipients

Required for 2019-20

- Accurate representation of all forms of assistance that needy students are receiving.
- Include the full assessed tuition & fee amounts in each student's Cost of Attendance to reflect tuition prior to application of waiver(s).
- Report waivers as a financial aid resource in the appropriate field:
 - Need-Based Institutional Gift Aid
 - Non-Need Based Institutional Gift Aid



State Work Study

- Report on-campus & off-campus employment separately.
- Report students' total gross earnings, including employer match or institutional share.
- Include summer employment.

Report either:

- Actual gross earnings based on monthly cut-off dates or institutional payroll dates.
- Average gross term earnings over the academic year for all terms student was enrolled at least half-time.



Institutional Gift Aid

Report Institutional Gift Aid as either:

- Need-Based Institutional Gift Aid all institutional grants, scholarships, and/or waivers awarded solely or partially on a review of the 2019-20 FAFSA or WASFA.
- Non-Need Based Institutional Gift Aid all institutional grants, scholarships, and/or waivers awarded without regard to the FAFSA or WASFA (i.e., includes institutional funds awarded to Running Start or non-matriculated students).



Other State Funded Gift Assistance

Report sources of state aid not reported elsewhere.

Examples include:

- American Indian Endowed Scholarship
- Early Achievers Opportunity Grant
- Global Opportunity Grant (UW only)
- Gold Star Book Stipend
- Student Emergency Assistance Grant (SEAG)
- Supporting Students Experiencing Homelessness (SSEH) Pilot
- Washington Scholars





Edits to Ensure Data Quality

- Edits help ensure data quality.
- Edits are "softer" for students receiving only Non-Need Based Federal Loans.
- FAFSA related edits also are "softer" for students not receiving FAFSA or WASFA required aid types.



Edits that Prevent File Upload

Refer to Appendix C (page 46) in the Manual

Examples of errors that prevent upload:

- Header row missing or invalid
- Duplicate SSNs
- Invalid codes
- Blanks reported in required fields

Be sure to review all 12 items!



Non-Overrideable Edit Examples

- Refer to Appendix C (page 47-49) in the Manual
 - Total Aid Reported is Zero
 - Non-resident with WCG or other state aid
 - Number in College is greater than Family Size
 - No Valid Institutional SWS Allocation in Portal



Overrideable Edit Examples

- Refer to Appendix C (pages 47-49) Field Content
 - Need Amount is Zero with Need Based Aid.
 - Budget changed with dropped credits
 - Year in School for Aid Type (Federal Grad PLUS Loan).
 Student graduated mid-year
 - Date of Birth outside normal range.
 - Cost of Attendance minus Expected Family Contribution (calculated by the edit program) does not equal Need Amount reported by college.



Edit Reports

Recommended that reports be reviewed and worked in order shown here to verify that set up and errors are addressed prior to reviewing data to be included in the URR extract file.

Report C (CTCFAURR_C)-Missing Item Type Report

This report will identify any FA Item Type that has been awarded to a student with an amount greater than zero and qualifies to be reported in the Unit Record Report extract file, but the item type does not exist in the Unit Record Report Config setup page.



- Report B (CTCFAURR_B) Error Detail and Summary Report this sample report is separated into 2 sections:
 - The first tab contains a list of students, sorted by Last Name, First Name, and then EmplID, who have one or more errors. The error message number and description are included
 - The second tab contains a list of all error messages encountered on the first tab with a total student count for each



- See Appendix C in the URR Doc for suggestions on resolving each error condition.
- Report A (CTCFAURR_A) Student-detailed report
 - This report provides a list of student details to be included in the extract file. In addition, the dollar amounts for each award received by the student is tallied and provided in the total columns



Reminders

- Keep Override comment(s) concise and to the point, but with sufficient detail to directly address the edit message.
- Report Family Income using WCG income calculation, not federal Total Income field from FAFSA. Should match income reported in CSAW student record for 2019-20.
- In the Override comments, include the FAFSA transaction number used to award the student when addressing URR/CSAW discrepancies related to Family Income, Family Size, Number in College, or Expected Family Contribution.



Reminders, continued

- Report an adjusted Expected Family Contribution according to Need Duration if student attended less than full time/full year if your standard practice is to do so. Need, COA and duration must all be consistent.
- Report all known Race categories for each student, even where Hispanic Origin is marked 'Y' (eliminates gaps in research data).



ctcLink Unit Record Report Basic Steps

- Reconcile awards
- Add or update Unit Record Report Configuration tables
- Run Unit Record Report
 - Can be run as many times as needed
 - CSV data file is generated each time for review
- Review reports and correct errors
- Rerun Unit Record Report
- Download CSV data file to desktop or local network drive
- Upload CSV file to WSAC Portal



Tips and Best Practices

- Upload your CSV file early don't wait for the deadline!
- Review 2019-20 URR Manual and training materials, and test upload using the Portal training environment:

https://portaltraining.wsac.wa.gov/

(Data entered is temporary; information clears overnight)

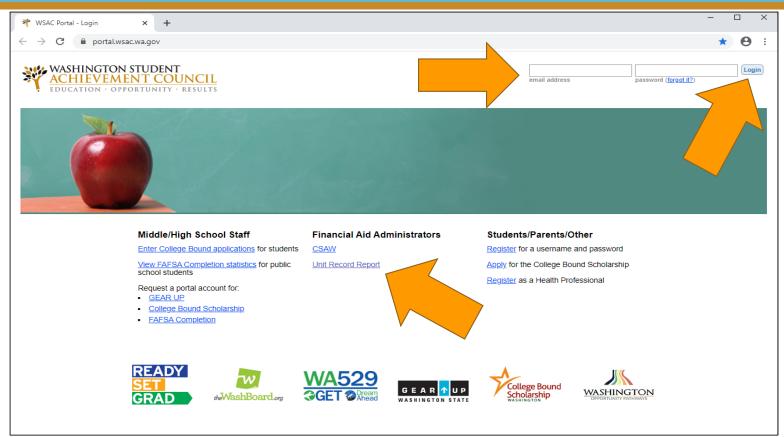
- Use URR informational reports to check for consistency & validity.
- CTCs Review SBCTC 2019-20 URR Processing Guide when available.
- Contact WSAC with questions or problems not addressed in WSAC's URR Manual.

USING THE WEB APPLICATION





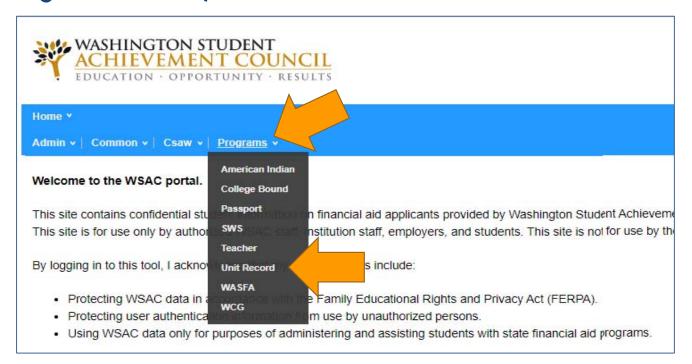
Logon to the Portal https://portal.wsac.wa.gov/





URR Portal Submission Tool

In the Programs menu, click on Unit Record.





URR Portal Submission Tool

Welcome to the Unit Record Report Warehouse!

The Process:

- 1. Upload your student data file
- 2. Address any errors in the data and override as necessary
- 3. Optionally review or add individual student records
- 4. When the data is complete, review and submit the report

Next: Proceed to Upload

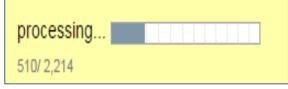


- From the welcome screen, click "Next: Proceed to Upload."
- After uploading URR data, you will be taken directly to the current step for subsequent logins: "Ready to Begin," "In Progress," or "Submitted."





Browse to select a CSV file

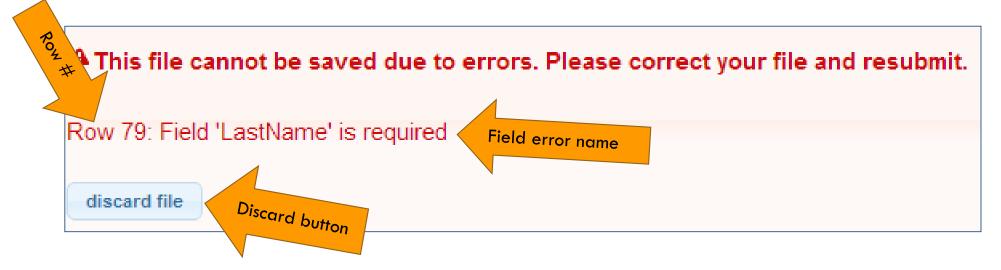


Upload

For large upload files, a progress bar allows the user to see how much of the file has been reviewed for upload errors.



Error message(s) appear if the file fails the upload process.



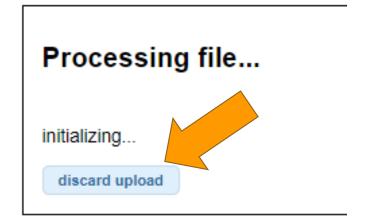
Discard the file, correct the error, and re-upload.



Discard Upload button:

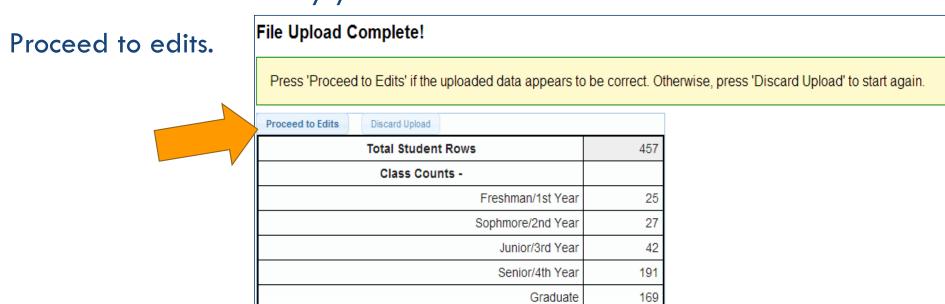
- Interrupts upload and deletes the defective file mid-process.
- Alleviates long wait time associated with processing high volume file upload before discard is possible.
- Discard button also remains available at traditional screen intervals.

Upload Unit Record Data





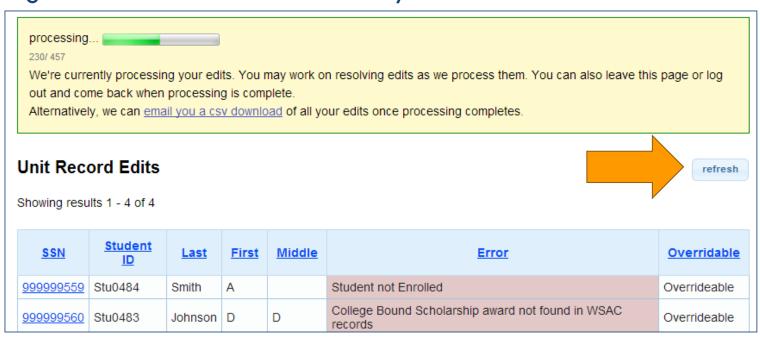
Once the file upload is complete, verify the total number of students and the number of students by year in school.



Other

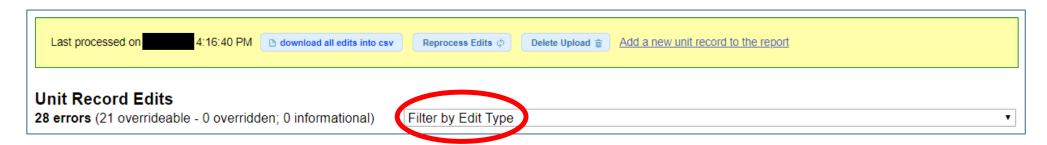


This may take a while. Edits can be fixed while the Portal reviews remaining records for edits. Periodically click "Refresh."





Filter by Edit Type, or Sort by SSN, Student ID, Name, Error message, or Overrideable status.



<u>SSN</u>	Student ID	<u>Last</u>	First	Middle	<u>Error</u>	<u>Overrideable</u>
999999955	STU0484	Smith	K		Date Of Birth outside expected range	Overridden
99999955	STU0484	Smith	K		Student ld Number must be at least 9 characters for publics	Overrideable
99999955	STU0484	Smith	K		Student not Enrolled	Overrideable
99999955	STU0484	Smith	K		Total aid reported is zero	



The file cannot be submitted until all Non-Overrideable edits are corrected, and all Overrideable edits either are fixed or overridden with a reason.

To override or edit student data, click on student's SSN to open the record.

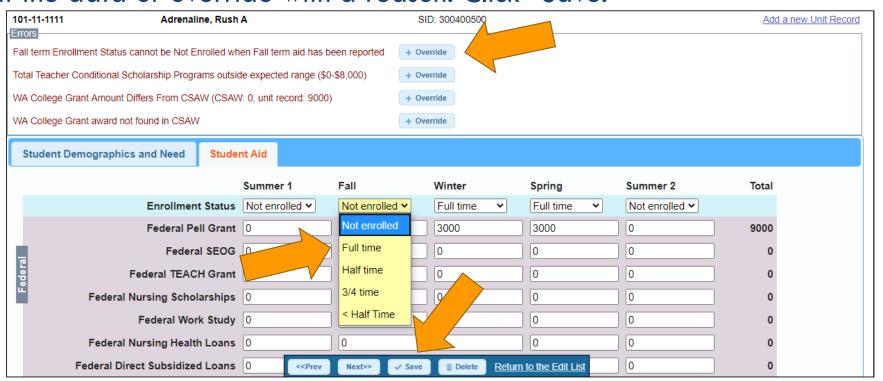
SSN	Student ID	<u>Last</u>	First	Middle	Error	<u>Overrideable</u>
999999955	S7 J0484	Smith	K		Date Of Birth outside expected range	Overridden
999999955		Smith	K		Student ld Number must be at least 9 characters for publics	Overrideable
999999955	\$1 484	Smith	K		Student not Enrolled	Overrideable
99999955	STU0484	Smith	K		Total aid reported is zero	







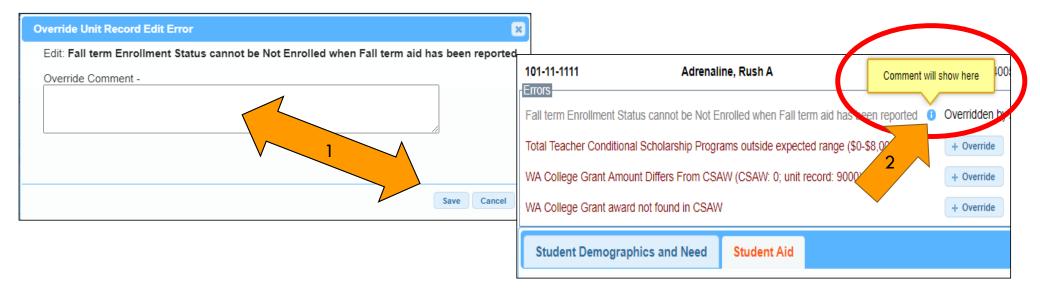
Edit the data or override with a reason. Click "Save."





Processing Edits

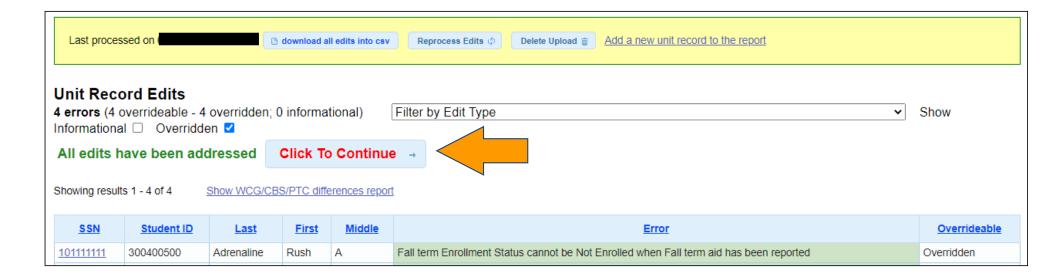
- If overriding, enter reason in the pop-up box and click "save."
- Hover mouse over the information icon to review the override reason.





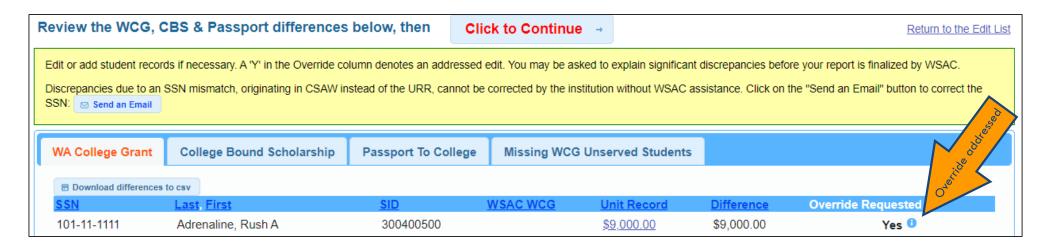
Check for Missing Data Previously Reported in WSAC Records

When you have addressed all edits, "Click to Continue."





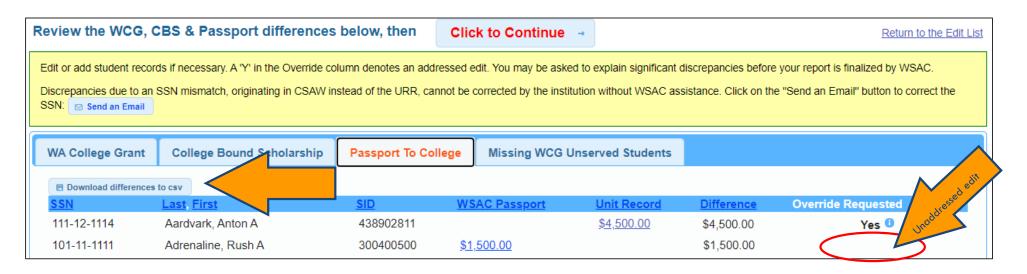
Discrepancies already overridden are flagged with a 'Y' to differentiate those records from discrepancies not yet addressed.





Check for Missing Data Previously Reported in WSAC Records

If unaddressed discrepancies also exist, click "Download differences to csv" to review a separate file and identify missing student records that must be added or corrected.





Edit to Correct or Add Data to an Existing URR Record

To add missing data to an existing record in your upload file, "Search" to locate and edit the student record.

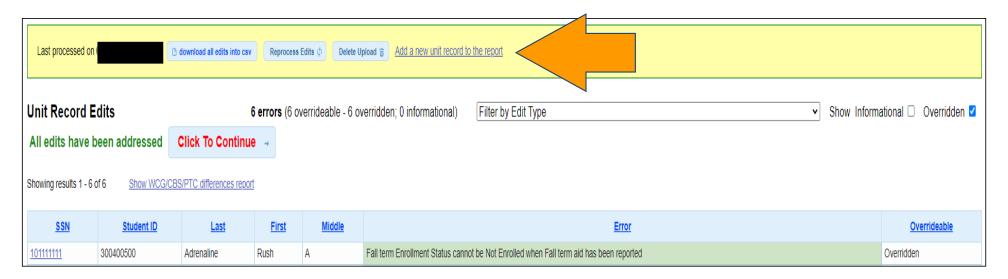


Washington Student Achievement Council



Add a Missing Record to the URR Upload

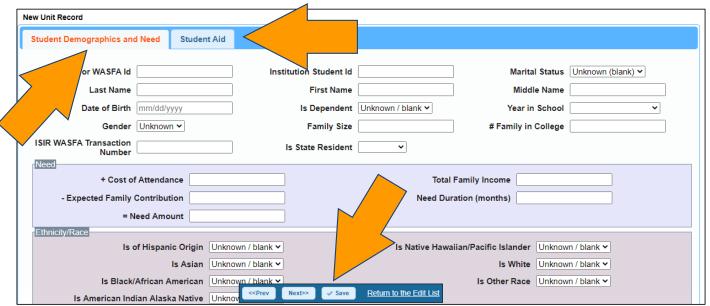
To add a missing student record, go back to the main Edits page and click "Add a new unit record to the report."





Enter Data to Newly Added Record (or Edit an Existing Record)

This will open a new, blank record. Complete the fields in the "Student Demographics and Need" and "Student Aid" tabs. Remember to "Save" your work.





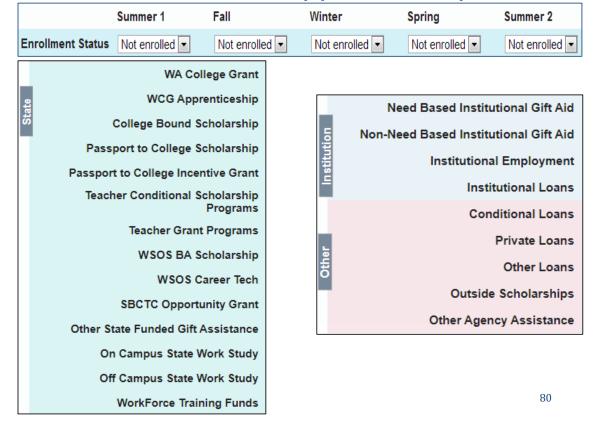
Student Aid Screen

All aid must be reported by term. If the term is not applicable, report "Not

enrolled" and '0' funding (typically).

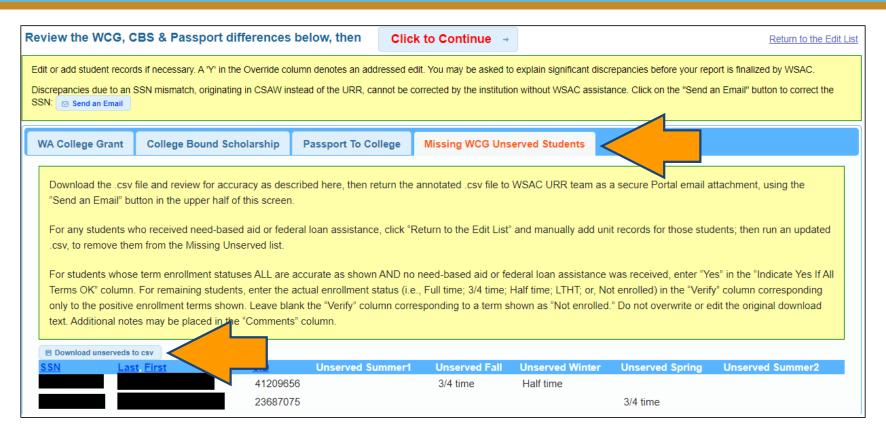
Federal Pell Grant
Federal SEOG
Federal TEACH Grant
Federal Nursing Scholarships
Federal Work Study
Federal Nursing Health Loans
Federal Direct Subsidized Loans
Federal Direct Unsubsidized Loans
Federal Parent PLUS Loans
Federal Grad PLUS Loans

Washington Student Achievement Council





Missing WCG Unserved Students Report





Example of Missing WCG Unserved Report

Example: Missing WCG Unserved CSV report on download

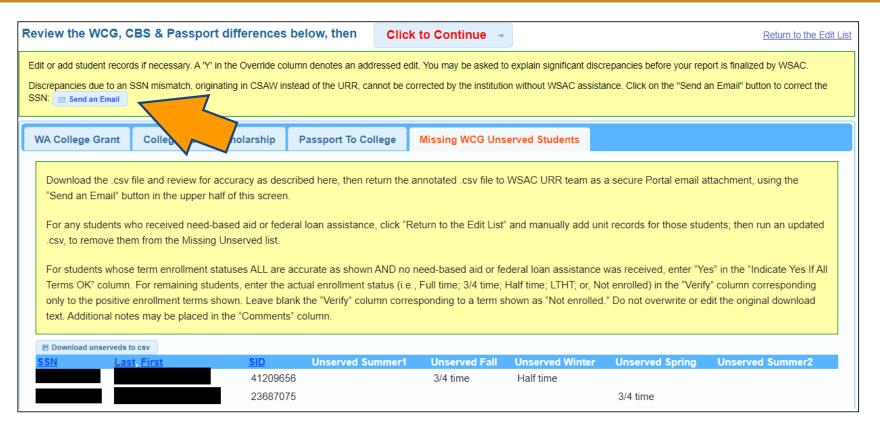
4	Α	В	С	D	Е	F	G	Н	I	J	K	L	M	N	0	Р	Q	R	S
								Indicate_Yes_									Summer2Unse	Summer2Ve	
		AcademicY				Middle		if_All_Terms_	Summer1Unserv	Summer1Verif	FallUnservedE	FallVerifyOr	WinterUnserved	WinterVerify	SpringUnserved	SpringVerifyOr	rvedEnrollmen	rifyOrChang	Comments_
1	InstitutionName	ear	Ssn	SID	FirstName	Initial	LastName	OK	edEnrollment	yOrChange	nrollment	Change	Enrollment	OrChange	Enrollment	Change	t	e	Section
2	Example University	2019-2020	XXXXXX111	988708	Aaron	K	Andrews		Not enrolled		Not enrolled		Not enrolled		Full time		Not enrolled		
3	Example University	2019-2020	XXXXX222	980780	Betty	В	Bryant		Not enrolled		Not enrolled		Not enrolled		Full time		Not enrolled		
4	Example University	2019-2020	XXXXX333	970943	Corrie		Chen		Not enrolled		< Half Time		Not enrolled		Not enrolled		Not enrolled		
5	Example University	2019-2020	XXXXX4444	803830	David		Driver		Not enrolled		< Half Time		Not enrolled		Not enrolled		Not enrolled		
6	Example University	2019-2020	XXXXX555	548302	Edward	E	Emerson		Not enrolled		Full time		Full time		Full time		Not enrolled		
7	Example University	2019-2020	XXXXX6666	840385	Frank	E	Fryley		Not enrolled		Full time		Full time		Full time		Not enrolled		
8	Example University	2019-2020	XXXXX777	880845	George	L	Grady		3/4 time		Not enrolled		Not enrolled		Not enrolled		Not enrolled		
9	Example University	2019-2020	XXXXX888	830845	Hattie	K	Hamilton		Not enrolled		Full time		Full time		Full time		Not enrolled		
10	Example University	2019-2020	XXXXX9999	890745	lvy	L	Indigo		Not enrolled		Not enrolled		Full time		Full time		Not enrolled		

Example: Completed Missing WCG Unserved CSV download report with annotations

	Α	В	С	D	Е	F	G	Н	1	J	K	L	М	N	0	Р	Q	R	S
								Indicate_Yes_									Summer2Unse	Summer2Ve	
		AcademicY				Middle		if_All_Terms_	Summer1Unserv	Summer1Verif	FallUnservedE	FallVerifyOr	WinterUnserved	WinterVerify	SpringUnserved	SpringVerifyOr	rvedEnrollmen	rifyOrChang	Comments_
1	InstitutionName	ear	Ssn	SID	FirstName	Initial	LastName	OK	edEnrollment	yOrChange	nrollment	Change	Enrollment	OrChange	Enrollment	Change	t	e	Section
2	Example University	2019-2020	XXXXX111	988708	3 Aaron	K	Andrews		Not enrolled		Not enrolled	< Half Time	Not enrolled	Half Time	Full time		Not enrolled		
3	Example University	2019-2020	XXXXX222	980780	Betty	В	Bryant	Yes	Not enrolled		Not enrolled		Not enrolled		Full time		Not enrolled		
4	Example University	2019-2020	XXXXX333	970943	3 Corrie		Chen		Not enrolled		< Half Time	Full Time	Not enrolled		Not enrolled		Not enrolled		
5	Example University	2019-2020	XXXXX444	803830	David		Driver		Not enrolled		< Half Time	Not Enrolled	Not enrolled		Not enrolled		Not enrolled		
6	Example University	2019-2020	XXXXX555	548302	2 Edward	E	Emerson	Yes	Not enrolled		Full time		Full time		Full time		Not enrolled		
7	Example University	2019-2020	XXXXX666	840385	5 Frank	E	Fryley		Not enrolled		Full time		Full time		Full time	Half Time	Not enrolled		
8	Example University	2019-2020	XXXXX777	880845	George	L	Grady		3/4 time		Not enrolled	Full Time	Not enrolled	Half Time	Not enrolled		Not enrolled		
9	Example University	2019-2020	XXXXX888	830845	5 Hattie	K	Hamilton		Not enrolled	Half Time	Full time		Full time		Full time	3/4 Time	Not enrolled		
10	Example University	2019-2020	XXXXX999	890745	5 Ivy	L	Indigo	Yes	Not enrolled		Not enrolled		Full time		Full time		Not enrolled		



Return completed "Missing WCG Unserved" Report as a secure Portal email attachment

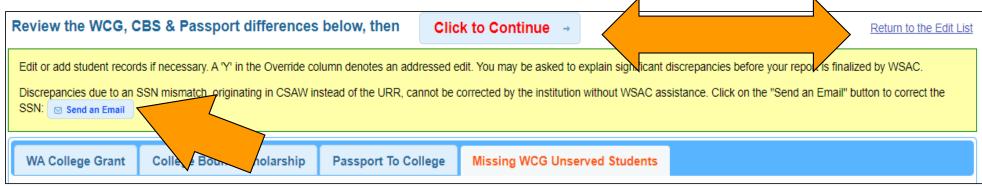




Submitting the Report

Address any SSN Mismatches: If the incorrect SSN originates outside of URR (in CSAW, for example), WSAC assistance is required to correct it. Press "Send an Email" and securely notify WSAC.

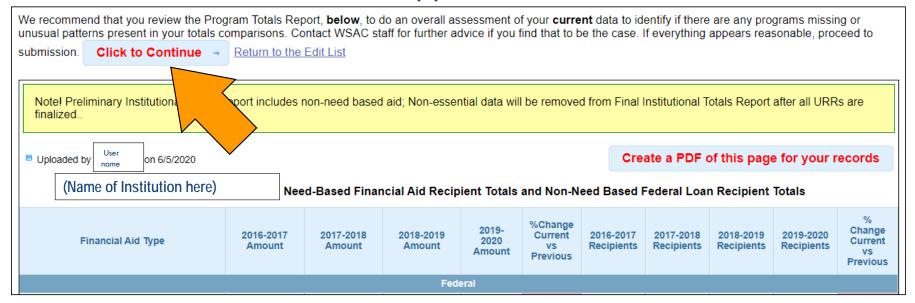
Press "Return to the Edit List" or "Search," make any corrections that originate in the URR, and then "Click to Continue" after all errors have been fixed or overridden.





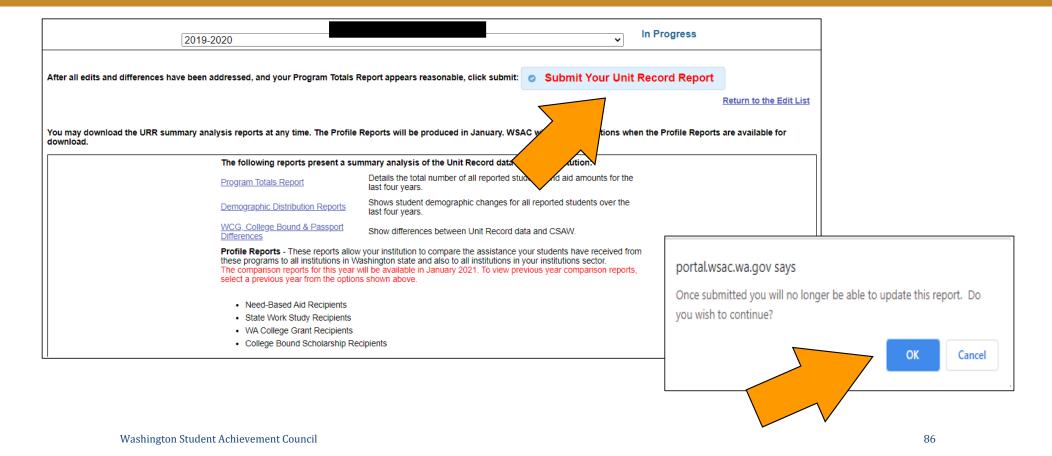
Submitting the Report

- Review the preliminary Program Totals Report for missing information or unusual patterns. Download PDF for comparison with January 2021 final.
- Press "Click to Continue" if data appear to be correct.





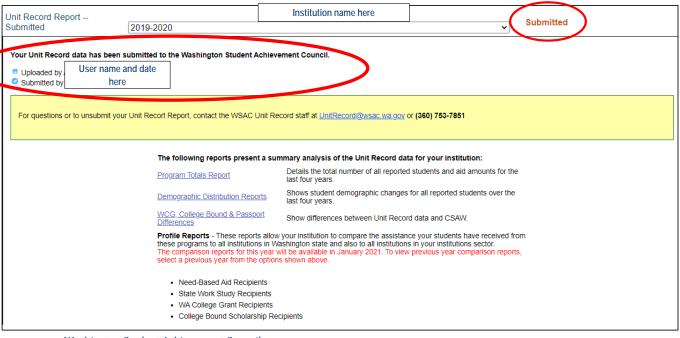
Submitting the Report





Before Exiting the URR Portal

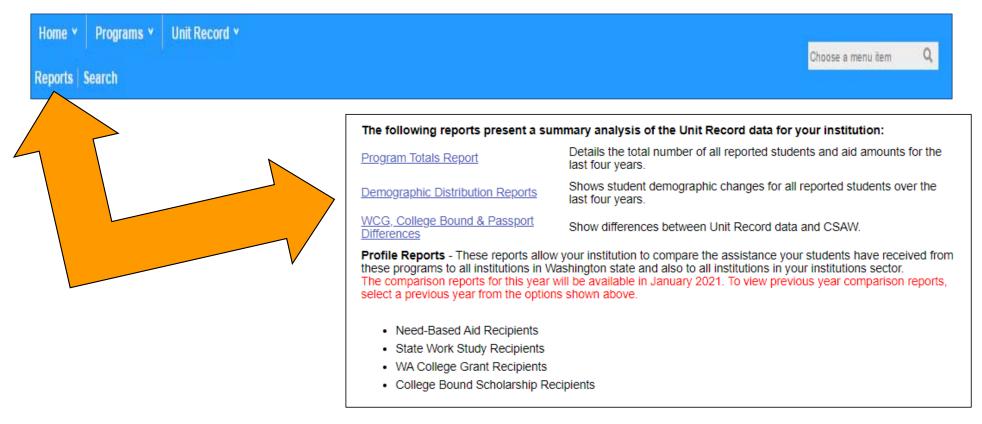
- Successful submission brings you to the Confirmation/Reports page.
- Review and print available URR Summary Reports.







Other URR Summary Reports





 The URR Processing Guide is available on the ctcLink Reference Center

http://ctclinkreferencecenter.ctclink.us/

 Contact FA ERP Support Team for questions or assistance with set up or running of the ctcLink Unit Record Report. File a ticket via the Service Desk at:

https://servicedesk.sbctc.edu/helpdesk/WebObjects/Helpdesk.woa



Where to go for help – WSAC URR Portal Issues

- Review the 2019-20 URR Manual, available online at: https://www.wsac.wa.gov/unit-record
- Contact Washington Student Achievement Council staff at: unitrecord@wsac.wa.gov

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