











## Focus Session 1: Supporting Adult Success Hilary Loeb

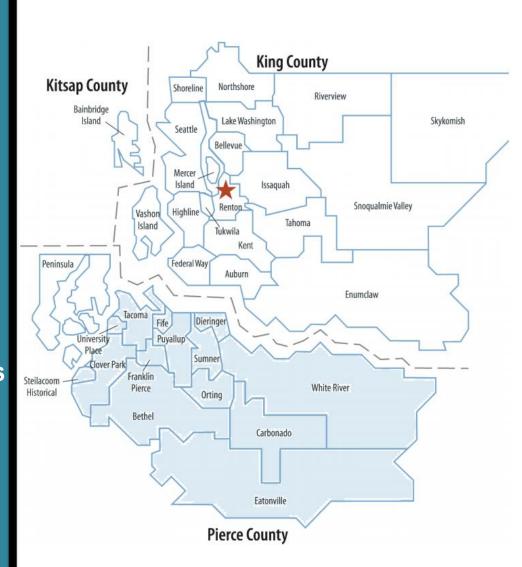
Director, Strategy, Evaluation and Learning Puget Sound Educational Service District

Washington Student Achievement Council
Adult Reengagement Summit
November 28, 2018

Puget Sound College & Career Network (PSCCN) builds regional capacity to increase postsecondary readiness.

- Professional learning and resources;
- Coaching and technical assistance;
- Pilot support and innovation;
- Systems alignment, coordination and partnership development; &
- Systemic barrier identification and removal.

We are committed to removing barriers so first generation, low income, and students of color have the opportunity to access and obtain postsecondary credentials.

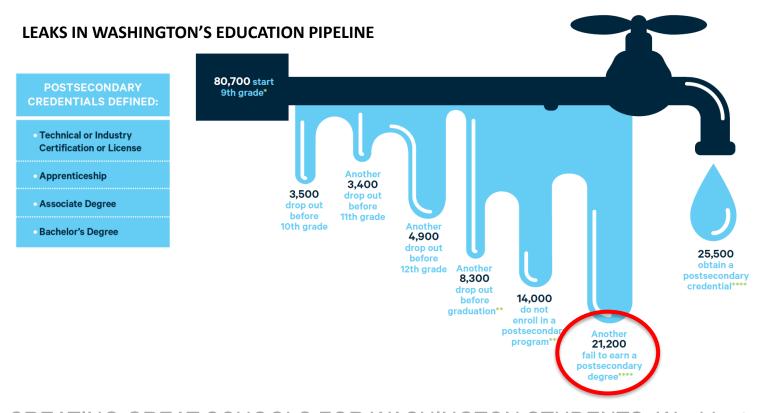


## **PSCCN Provides**

 Coaching and technical assistance

- FINANCIAL AID #
- Piloting support and innovation
- Systems alignment, coordination and partnership development
- Recognizing and removing systemic barriers

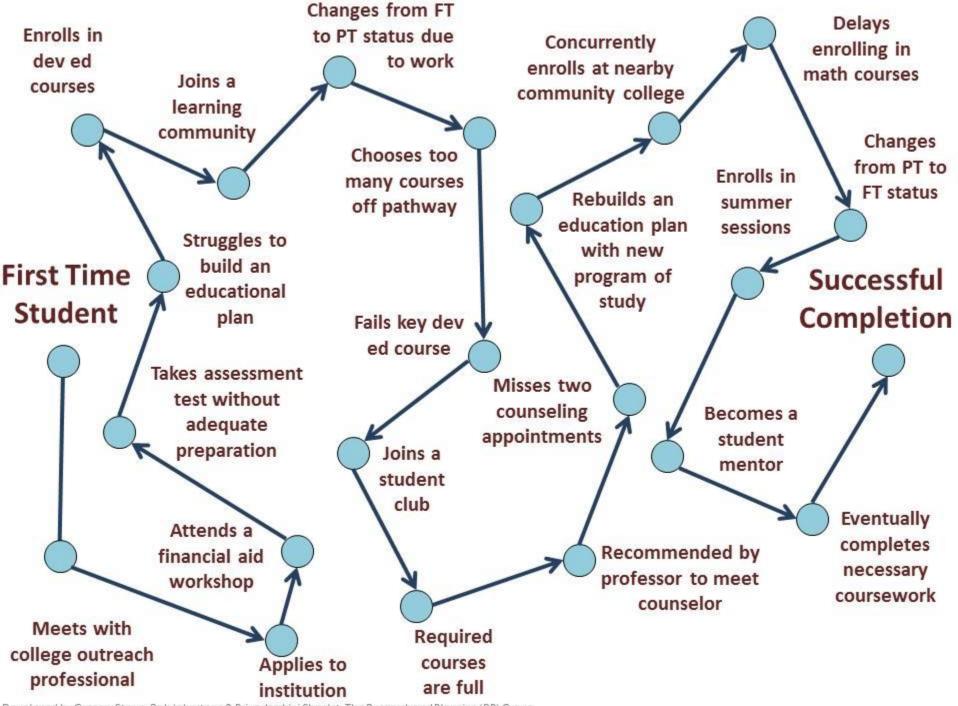
## Why Focus on Completion?



CREATING GREAT SCHOOLS FOR WASHINGTON STUDENTS, Washington RoundTable Report https://www.waroundtable.com/wp-content/uploads/2017/01/WKWJ\_FINAL\_Report.pdf

## Why Focus on Completion?





#### What is



Completion
Coaches at Seattle
Colleges and Green
River College

Puget Sound Coalition Learning Community

Regional Change in Campus Cultures

Completion Coaches at Seattle
Colleges and Green River
Community College

- Walla Walla Community College award winning model
  - Reengagement of "potential completers"
  - Changes to infrastructure, policies and practices
- Gates Foundation funding for one coach/campus with college match
- Completion coaches sustained after completion of grant funding

Puget Sound Coalition Learning Community

- Open to Coalition and PSCCN members
- Expert counsel in adult learning design
- Co-designed by college representatives
- Stipends for groups of represented personnel at all Coalition Colleges

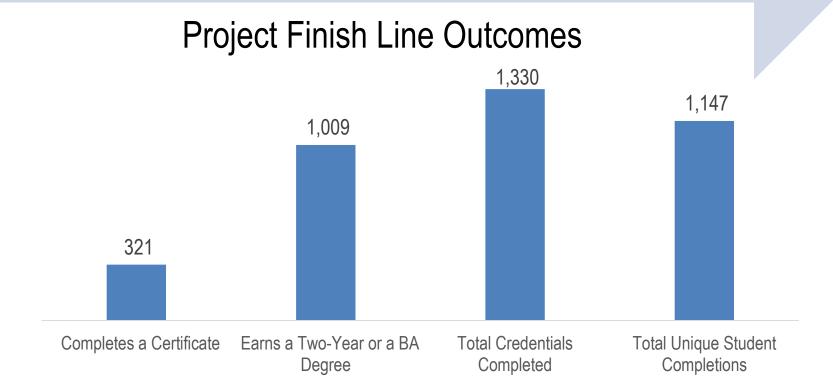
## Regional Change in Campus Cultures

- Collaboration with Dr. Rob Johnstone of National Center for Inquiry & Improvement
- External evaluation led by Professor Bob Hughes
- Changes in infrastructure, policies, practices aimed at supporting completion

Completion Coaches at Seattle Colleges and Green River College

Puget Sound Coalition Learning Community

Regional Change in Campus Cultures



# Roles and Responsibilities of a Completion Coach

- Engage with internal college resources and external CBOs
- Assess the needs or struggles that students face
- Navigate students through planning and preparation for graduation and transfers



## Why Create a Toolkit?

- Build on successes and lessons learned from PSCCN Financial Aid Toolkit
- FINANCIAL AID TOOLKIT
- Differentiate supports for students reflected in changing advising roles
- Provide user-friendly resources for campuses and community-based organizations to get started
- Support WSAC Action Plan goal: 70% of Washington adults will have a postsecondary credential

## What is inside the Completion Toolkit?

- Reengagement scripts for emails and calls
- Communications planning tools
- Templates for events and resources
- Links to additional resources



# Please visit psccn.org to access the Toolkit in winter 2019

